

## BOARD OF DIRECTORS OF THE EASTERN SIERRA TRANSIT AUTHORITY

Regular Meeting Friday November 17, 2017 City of Bishop Council Chambers 301 West Line St Bishop, California 8:30 a.m.

Note: In compliance with the Americans with Disabilities Act, if an individual requires special assistance to participate in this meeting, please contact Eastern Sierra Transit at (760) 872-1901 ext. 15 or 800-922-1930. Notification 48 hours prior to the meeting will enable the Authority to make reasonable arrangements to ensure accessibility to this meeting. (<u>28 CFR 13.102-35.104 ADA Title II</u>)

#### DISPOSITION

**INFORMATION** 

#### 1. CALL TO ORDER

#### 2. PLEDGE OF ALLEGIANCE

- 3. ROLL CALL
- 4. PUBLIC COMMENT

#### 5. CLOSED SESSION DISCUSSION/POSSIBLE ACTION

a. Conference with Labor Negotiators. (Pursuant to Government Code Section 54957.6) – Authority designated representatives; John Helm, John Vallejo, Jim Tatum. Bargaining Group; ESTA-MCEA.

b. Public employee performance evaluation. (Pursuant to Government Code Section 54957(b)). Title: Executive Director.

#### 6. REPORT ON CLOSED SESSION AS REQUIRED BY LAW

#### 7. APPROVAL OF MINUTES:

a. Regular meeting of October 20, 2017

ESTA Agenda November 17, 2017

ACTION

#### DISCUSSION/POSSIBLE ACTION Staff recommendation: Information will be presented detailing discussions that took place at a community input meeting on November 9th, and service options being considered by ESTA and Town staff. The Board is requested to provide any desired direction to staff regarding provision of service to the area of Old Mammoth Road west of Snowcreek Athletic Club.

8. OLD MAMMOTH ROAD SERVICE BEYOND SNOWCREEK ATHLETIC CLUB

9. ELECTION OF 2018 CHAIRPERSON AND VICE-CHAIRPERSON ACTION Staff recommendation: The Board is requested to elect a Chair and Vice-Chair for 2018.

## **10. 2018 BOARD MEETING CALENDAR**

Staff recommendation: It is recommended the Board schedule and approve dates for the regular meetings of the Board of Directors for 2018.

#### **11. FINANCIAL REPORT**

FY 2017/18 report for the period ending November 15, 2017

#### **12. OPERATIONS REPORT**

October 2017

#### **13. 2016/17 ANNUAL REPORT**

#### **14. REPORTS**

- a. Board Members
- b. Executive Director

#### **15. FUTURE AGENDA ITEMS**

#### **16. ADJOURNMENT**

The next scheduled regular meeting will be December 8<sup>th</sup> in Bishop.

ACTION

ACTION

**RECEIVE AND FILE** 

**RECEIVE AND FILE** 

**RECEIVE AND FILE** 

INFORMATION

# EASTERN SIERRA TRANSIT AUTHORITY

## Minutes of Friday, October 20, 2017 Regular Meeting

The meeting of the Board of Directors of the Eastern Sierra Transit Authority was called to order at 11:21 a.m. on Friday, October 20, 2017 at the Town of Mammoth Lakes Council Chambers in Mammoth Lakes, California. The following members were present Bob Gardner, Karen Schwartz, Joe Pecsi, Mark Tillemans, Bill Sauser Jeff Griffiths and Cleland Hoff. Kirk Stapp was absent. Director Griffiths led the pledge of allegiance.

Urgency Item: Letter of support for the Town of Mammoth Lakes' Grant Application	<ul> <li>Mr. Helm requested that the Board consider adding an urgency item to the meeting agenda regarding a letter of support for the Town of Mammoth Lakes' Application, for the Caltrans Sustainable Transportation Planning Grant Program which includes a Mobility Hub Study and Program. The request for the letter of support was made by the Town of Mammoth Lakes on October 19, 2017 and application is due October 20, 2017.</li> <li>Moved by Director Griffiths and seconded by Director Tillemans to add the letter to the agenda as an urgency item. Motion carried 7-0 with Director Stapp absent.</li> <li>Moved by Director Griffiths and seconded by Director Sauser to approve the letter of support. Motion carried 7-0 with Director Stapp absent.</li> </ul>
Public Comment	Dawn Schultz has comments regarding Agenda Item 8 and will comment at the time that item is being addressed. No other public comment.
Employee of the Quarter	Doug Jastrab has been awarded Employee of the Quarter for the third quarter of 2017. Mr. Jastrab is a seasonal driver with an above and beyond attitude who does whatever is need. Mr. Jastrab's excellent performance is appreciated.
Approval of Minutes	Moved by Director Pecsi and seconded by Director Gardner to approve the minutes of the regular meeting of September 15, 2017. Motion carried 5-0, with Directors Hoff and Sauser abstaining and Director Stapp absent.
Mammoth Mountain Ski Area Agreement Amendment	Moved by Director Pecsi and seconded by Director Hoff to approve Amendment No. 5 to the Agreement by and between Mammoth Mountain Ski Area and ESTA governing the provision of fixed route transit service for the 2017/18 winter season. Motion carried 7-0 with Director Stapp absent.

Mammoth Lakes Service Changes	<ul> <li>Mr. Helm presented information to the Board regarding the recent Transit Workshop held in conjunction with the Town of Mammoth Lakes Planning and Economic Development Commission and proposed minor modification to the Purple Line route to improve efficiency. The loss of transit service to the Old Mammoth Road area was discussed including issues related to turnaround spot possibilities and timelines, extent of service to be provided and timeline for service, safety, cost and other operational considerations.</li> <li>Public comment from Dawn Schultz, a Mammoth Lakes resident and business owner, expressed an immediate need for service to the Old Mammoth area and a desire to see stops at least hourly.</li> <li>Moved by Director Sauser and seconded by Director Pecsi to direct staff to work with Town of Mammoth Lakes and residents to bring some level of service to Old Mammoth and to approve changes to the Purple Line. Motion carried 7-0 with Director Stapp absent.</li> </ul>
Closed Session	<ul> <li>Director Schwartz moved Agenda Item 15, Closed Session, so it could be addressed before Agenda Item 9.</li> <li>Open session was recessed at 12:16 p.m. to convene in closed session with Director Stapp, absent, to consider Agenda item #15, Conference with Labor Negotiators. (Pursuant to Government Code Section 54957.6) – Authority designated representatives; John Helm. Bargaining Group; ESTA-MCEA.</li> </ul>
Report on Closed Session	Closed session was recessed at 12:37 a.m. Director Schwartz reported that no action was taken during the closed session. Director Pecsi left the meeting at 12:37.
Bi-Annual Service Analysis	Moved by Director Tillemans and seconded by Director Hoff to approve the proposed Eastern Sierra Transit services to be operated from October 2017 through March 2018. Motion carried 6-0 with Directors Stapp and Pecsi absent.
Organizational Assessment Contract Award	Moved by Director Gardner and seconded by Director Griffiths to approve the selection of the Matrix Consulting Group to conduct an organization assessment of ESTA, and to authorize the Executive Director to negotiate and execute an agreement for the provision of this service in an amount not to exceed \$37,500. Motion carried 6-0 with Directors Stapp and Pecsi absent.

Financial Reports	Mr. Helm presented the unaudited FY 2016/17 year-end report for the period ending June 30, 2017 and the FY 2017/18 report for the period ending October 18, 2017.
Operations Reports	Mr. Helm presented the Operations Report for the month of September 2017.
Board Member Reports	Director Gardner reported a meeting will be held on November 14 <sup>th</sup> in June Lake and will discuss the June Lake Summer Shuttle and whether the business community would like to pay for the service again. Director Sauser reported that the new police station had opened in Mammoth Lakes.
Executive Director Report	Mr. Helm reported that ESTA will be having its Tri-Annual Review the week of October 23 <sup>rd</sup> . Caltrans recently completed an audit of ESTA's Non-Emergency Medical Transportation program and was impressed with operations and service. Karie Bentley will be attending PERS Educational Forum next week and Mr. Helm will be attending a CalACT Conference in November.
Future Agenda Items	None.
Adjournment	The Chairperson adjourned the meeting at 1:03 p.m. The next regular meeting of the Eastern Sierra Transit Authority Board of Directors is scheduled for November 17, 2017, in the City of Bishop.

Recorded & Prepared by:

Karie Bentley Board Clerk Eastern Sierra Transit Authority

Minutes approved:

## **STAFF REPORT**

Subject:	Old Mammoth Road Service Beyond Snowcreek Athletic Club
Initiated by:	John Helm, Executive Director

## **BACKGROUND:**

A meeting was held on November 8<sup>th</sup> to hear input from community members regarding service to the Old Mammoth Road area west of Snowcreek Athletic Club. The meeting was in response to ongoing concerns from community members regarding the loss of transit service last year following the elimination of the Gray Line. A long-term solution is being pursued that would involve development of a suitable turnaround facility for the larger buses that service the Red Line and Town Trolley routes. That solution would allow these lines to be extended further west in order to provide service to the area, although this will not be able to be implemented until next summer at the earliest. Without this turn-around, the only option for the buses to turn around is to use residential streets of either Red Fir, or the combination of LeVerne and Fir Streets.



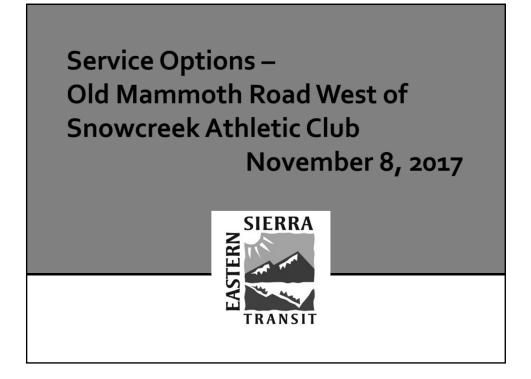
Approximately 20 people attended the meeting. A PowerPoint presentation, which is attached to this item, was used to provide background on the situation and to discuss possible options. The comments received seemed to fall into two categories. One group requested that service be resumed on a frequent (at least hourly) basis. The other group, composed of residents of Red Fir Drive requested that no buses travel on Red Fir, even if this means no transit service to Old Mammoth Road west of Snowcreek.

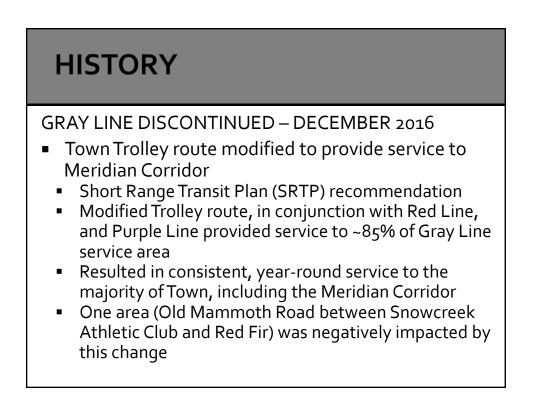
The meeting concluded with a request by ESTA to receive specific written comments indicating when the respondent needs and would use transit (specific times of day, and days of the week), and/or if the respondent did not want transit service to the area because of concerns of buses on residential streets. A deadline of November 19<sup>th</sup> for this written comment was decided at the meeting.

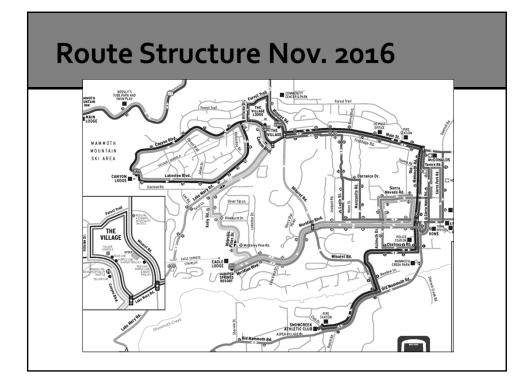
Following the November 19<sup>th</sup> deadline, ESTA staff will compile the results and will discuss with Town staff options that might nominally be acceptable to the respondents and the community. The option or options will be presented back to the respondents prior to any plan being implemented. It was clearly indicated to the group at the meeting that any service established this winter would be expected to be temporary pending development of a long-term solution

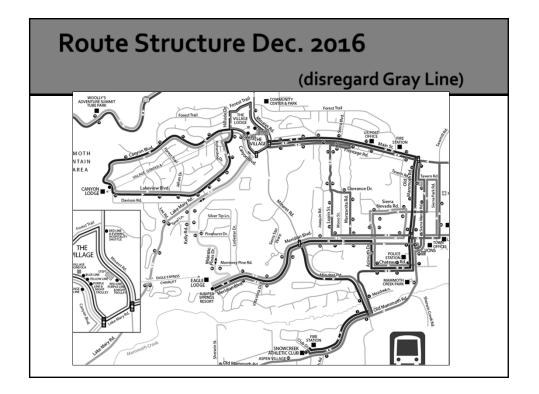
## **RECOMMENDATION**

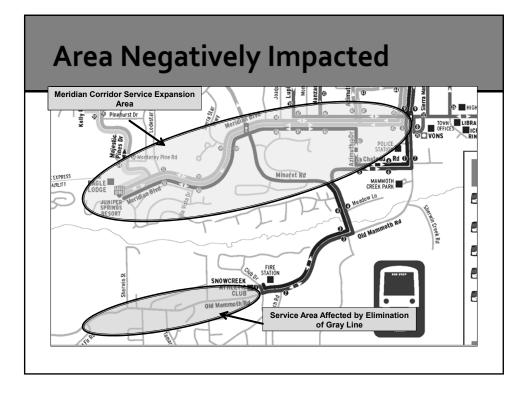
This item is presented for the information of the Board. Direction can be presented to staff regarding desired action relative to this matter.

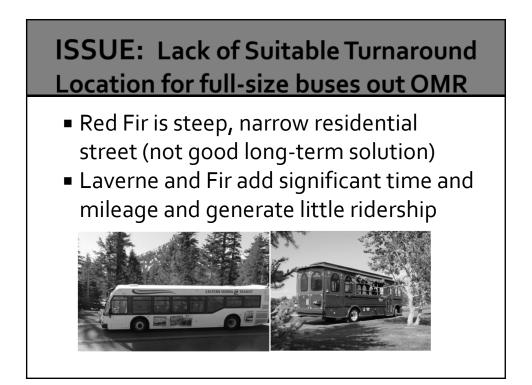










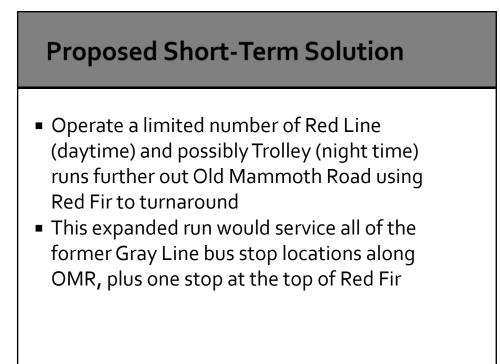


# **ISSUES:** continued

- Large buses are needed for busy Red Line and Trolley routes
- Re-instituting Gray Line service in smaller bus would be redundant for 85% of the route and would cost >\$180k per year

ROUTE	РРН
MMSA (Red Line)	53.3
Town Trolley	29.4
Purple Line	24.1
Gray Line	8.6

 Subsidy per passenger from currently unserved area would be astronomical (~\$50/trip)

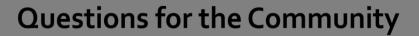




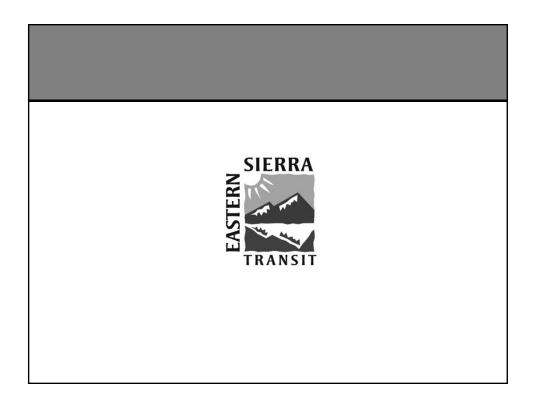
6	6o-minute Frequency					
	Depart Time	Route		Depart Time	Route	
	7:20	В		13:20	В	
	8:20	В		14:20	В	
	9:20	В		15:20	В	
	10:20	В		16:20	В	
	11:20	В		17:20	В	
	12:20	В		18:20	Trolley	

8o-minute Frequency						
Dopart			Doport			
Depart Time	Route		Depart Time	Route		
7:20	В		14:00	А		
8:40	С		15:20	В		
10:00	А		16:40	С		
11:20	В		18:00	Trolley		
12:40	С		19:20	Trolley		

40/80 minute Frequency					
Depart Time	Route	Depart Time	Route		
7:20	В	13:20	В		
8:00	А	14:40	С		
8:40	С	15:20	В		
9:20	В	16:00	А		
10:00	А	16:40	С		
11:20	В	17:20	В		
12:40	С	17:40	Trolley		



- At what times is service most important
- Is night service desired
- Other Concerns?



Agenda Item # 9 November 17, 2017

## STAFF REPORT

Subject:Election of Chairperson and Vice ChairpersonInitiated by:John Helm, Executive Director

## **BACKGROUND:**

Section 2.1 of the Joint Powers Agreement provides that the Board of Directors shall elect a Chair and Vice-Chair from among its members. The ESTA By-Laws approved in 2015 specify that the representative elected to the Chair position shall alternate between Inyo and Mono Counties each year, and that the persons elected to the Chair and Vice-Chair positions shall not be from the same county.

## ANALYSIS/DISCUSSION:

In keeping with the provisions outlined in the ESTA By-Laws that were approved in 2015, the Chair for the 2018 year should be from Mono County, or the Town of Mammoth Lakes. Past practice has been that the Vice-Chair has been elected to the position of Chair in the year following their term as Vice-Chair. Director Stapp from the Town of Mammoth Lakes was elected to the position of Vice-Chair last year. Also in keeping with the By-Laws, the Vice-Chair for 2016 should be from either Inyo County or the City of Bishop.

## FINANCIAL CONSIDERATIONS:

None

## **RECOMMENDATION**

It is recommended the Board elect a Chairperson and Vice Chairperson for 2018.

Agenda Item #10 November 17, 2017

### **STAFF REPORT**

Initiated by: John Helm, Executive Director

### **BACKGROUND:**

Section 1.5 of the Joint Powers Agreement provides that the Board of Directors shall provide for at least one regular meeting each month.

## ANALYSIS/DISCUSSION:

The Board has historically met on the third Friday of each month, alternating the meetings between Bishop and Mammoth.

## **FINANCIAL CONSIDERATIONS:**

None

## **RECOMMENDATION**

It is recommended the Board approve a schedule of dates for the regular meetings of the Board for 2018. It is suggested that the meetings be held on the third Friday of each month alternating between Bishop and Mammoth at 8:30am and at 11:00am when coordinating with the Eastern Sierra Council of Governments (ESCOG) meetings. Anticipated ESCOG meeting dates are indicated in bold. The dates for the third Friday of the month are listed below.

January 19 in Mammoth February 16 in Mammoth March 16 in Bishop April 20 in Bishop May 18 in Mammoth June 15 in Mammoth July 20 in Bishop August 17 in Bishop September 21 in Mammoth October 19 in Mammoth November 16 in Bishop December 21 in Bishop

#### **STAFF REPORT**

Subject: Financial Report – FY 2017/18

Initiated by: John Helm, Executive Director

The year-to-date roll-up, budget unit summary, and fund balance reports for the 2017/18 fiscal year are included on the following pages. Maintenance and fuel expenses, the largest expense line items behind salary & benefits are well below budget due to lags in receipt of invoices for these items from the Town of Mammoth Lakes. Fuel expense per gallon has been below the budgeted amount, although is rising due to the implementation of new fuel taxes related to SB-1 and to a general increase in the price of fuel. Insurance expense as a percentage of the annual budget amount is high due to the fact that insurance expense is paid as a lump-sum at the beginning of the fiscal year. Other operating expenses are being realized generally consistent with the budget expectations.

	11/15/17					
ESTA Operating Expenses FY17/18						
	% of fig	scal year $ ightarrow$	37.5%			
		Actual	% of			
Category	Budget	Year End	Budget			
Total Revenue	4,980,514	1,241,750	24.9%			
EXPENSES						
Total Salaries	1,960,676	596,053	30.4%			
Total Benefits	752,703	221,286	29.4%			
Total Insurance	349,620	309,670	88.6%			
Total Maintenance	559,880	98,629	17.6%			
Facilities	236,550	60,438	25.5%			
Total Services	172,760	52,116	30.2%			
Fuel	617,015	88,128	14.3%			
Other	134,550	28,889	21.5%			
Total Expenses	4,783,754	1,455,209	30.4%			

The table below summarizes the year-end revenue and the expenses by major expense category.

## COUNTY OF INYO Budget to Actuals with Encumbrances by Key/Obj

Ledger: GL

As of 11/15/2017

Object	Description ASTERN SIERRA TRANSIT	Budget	Actual	Encumbrance	Balance	%
•	ASTERN SIERRA TRANSIT					
OPERATING						
Revenue		1 0 40 6 47 00	251 560 76	0.00	000 006 04	20.20
4061	LOCAL TRANSPORTATION TAX	1,240,647.00	351,560.76	0.00	889,086.24	28.3
4065	STATE TRANSIT ASST	321,085.00	0.00	0.00	321,085.00	0.0
4301	INTEREST FROM TREASURY	20,000.00	9,135.98	0.00	10,864.02	45.6
4498	STATE GRANTS	26,190.00	0.00	0.00	26,190.00	0.0
4555	FEDERAL GRANTS	531,023.00	27,457.30	0.00	503,565.70	5.1
4599	OTHER AGENCIES	877,235.00	325,396.94	0.00	551,838.06	37.0
4819	SERVICES & FEES	1,959,334.00	525,696.25	0.00	1,433,637.75	26.8
4959	MISCELLANEOUS REVENUE	5,000.00	2,502.54	0.00	2,497.46	50.0
	Revenue Total:	4,980,514.00	1,241,749.77	0.00	3,738,764.23	24.9
Expenditure			100 000 50	0.00	1 0 5 4 9 40 99	
5001	SALARIED EMPLOYEES	1,465,571.00	409,202.68	0.00	1,056,368.32	27.9
5003	OVERTIME	68,764.00	27,626.48	0.00	41,137.52	40.1
5005	HOLIDAY OVERTIME	128,558.00	20,012.23	0.00	108,545.77	15.5
5012	PART TIME EMPLOYEES	297,783.00	139,211.84	0.00	158,571.16	46.7
5021	RETIREMENT & SOCIAL SECURITY	46,575.00	13,189.41	0.00	33,385.59	28.3
5022	PERS RETIREMENT	230,275.00	52,956.19	0.00	177,318.81	23.0
5031	MEDICAL INSURANCE	289,724.00	76,001.24	0.00	213,722.76	26.2
5043	OTHER BENEFITS	38,977.00	14,521.97	0.00	24,455.03	37.2
5045	COMPENSATED ABSENCE EXPENSE	143,602.00	63,939.23	0.00	79,662.77	44.5
5047	EMPLOYEE INCENTIVES	3,550.00	677.66	0.00	2,872.34	19.0
5111	CLOTHING	4,600.00	0.00	0.00	4,600.00	0.0
5152	WORKERS COMPENSATION	123,058.00	118,782.00	0.00	4,276.00	96.5
5154	UNEMPLOYMENT INSURANCE	45,000.00	5,877.00	0.00	39,123.00	13.0
5158	INSURANCE PREMIUM	181,562.00	185,011.00	0.00	(3,449.00)	101.8
5171	MAINTENANCE OF EQUIPMENT	531,380.00	92,245.23	21,600.00	417,534.77	21.4
5173	MAINTENANCE OF	18,500.00	6,383.50	0.00	12,116.50	34.5
5191	MAINTENANCE OF STRUCTURES	10,000.00	0.00	0.00	10,000.00	0.0
5211	MEMBERSHIPS	1,500.00	100.00	0.00	1,400.00	6.6
5232	OFFICE & OTHER EQUIP < \$5,000	13,000.00	7,275.07	0.00	5,724.93	55.9
5238	OFFICE SUPPLIES	7,600.00	2,061.58	0.00	5,538.42	27.1
5253	ACCOUNTING & AUDITING SERVICE	43,000.00	6,959.34	0.00	36,040.66	16.1
5260	HEALTH - EMPLOYEE PHYSICALS	6,200.00	1,260.00	0.00	4,940.00	20.3
5263	ADVERTISING	51,200.00	10,771.30	0.00	40,428.70	21.0
5265	PROFESSIONAL & SPECIAL SERVICE	72,360.00	33,125.82	0.02	39,234.16	45.7
5291	<b>OFFICE, SPACE &amp; SITE RENTAL</b>	182,550.00	56,479.39	0.00	126,070.61	30.9
5311	GENERAL OPERATING EXPENSE	50,330.00	11,712.12	0.00	38,617.88	23.2
5331	TRAVEL EXPENSE	2,500.00	1,558.91	0.00	941.09	62.3
5332	MILEAGE REIMBURSEMENT	21,020.00	6,181.44	0.00	14,838.56	29.4
5351	UTILITIES	54,000.00	3,958.35	0.00	50,041.65	7.3
5352	FUEL & OIL	617,015.00	88,127.68	0.00	528,887.32	14.2
5901	CONTINGENCIES	34,000.00	0.00	0.00	34,000.00	0.0
F	Expenditure Total:	4,783,754.00	1,455,208.66	21,600.02	3,306,945.32	30.8
NET OPERATII	NG	196,760.00	(213,458.89)	(21,600.02)	431,818.91	
CAPITAL ACC Revenue	COUNT					
4066	PTMISEA	297,000.00	176,608.00	0.00	120,392.00	59.4

Report: GL8006: Fin Stmt Budget to Actual with Encumbrance

**Time:** 12:30:28

## COUNTY OF INYO Budget to Actuals with Encumbrances by Key/Obj As of 11/15/2017

Ledger: GL

0	bject	Description	Budget	Actual	Encumbrance	Balance	%
44	495	STATE GRANTS - CAPITAL	276,680.00	2,377.50	0.00	274,302.50	0.85
45	557	FEDERAL GRANTS - CAPITAL	163,700.00	0.00	0.00	163,700.00	0.00
49	<del>9</del> 11	SALES OF FIXED ASSETS	0.00	7,600.00	0.00	(7,600.00)	0.00
	Re	venue Total:	737,380.00	186,585.50	0.00	550,794.50	25.30
Expendi	iture						
56	540	STRUCTURES & IMPROVEMENTS	120,000.00	8,925.50	10,975.00	100,099.50	16.58
56	550	EQUIPMENT	79,680.00	0.00	0.00	79,680.00	0.00
56	555	VEHICLES	549,500.00	0.00	0.00	549,500.00	0.00
57	799	DEPRECIATION	175,030.00	0.00	0.00	175,030.00	0.00
	Ex	penditure Total:	924,210.00	8,925.50	10,975.00	904,309.50	2.15
NET CAPI	ITAL A	CCOUNT	(186,830.00)	177,660.00	(10,975.00)	(353,515.00)	
TRANSFI Revenue							
NET TRAI	NSFER	S	0.00	0.00	0.00	0.00	
		153299 Total:	9,930.00	(35,798.89)	(32,575.02)	78,303.91	

**Budget to Actuals with Encumbrances by Key/Income Grouping** 

Ledger: GL

#### As Of 11/15/2017

Object		Description	Budget	Actual	Encumbrance	Balance
•	EASTE	ERN SIERRA TRANSIT FUND				
Revenue						
	4600	CHARGES FOR CURRENT SERVICES	0.00	0.00	0.00	0.00
	4900	OTHER REVENUE	0.00	0.00	0.00	0.00
	Reven	ue Total:	0.00	0.00	0.00	0.00
Expenditure	5000	CALADIEC & DENIEPTC	0.00	0.00	0.00	0.00
	5000 E-mon	SALARIES & BENEFITS	0.00	0.00	0.00	0.00
	Expen	diture Total:	0.00	0.00	0.00	0.00
		Key Total.	0.00	0.00	0.00	0.00
Key: 153201 - I	ESTA A	ADMINISTRATION				
Revenue						
	4060	TAXES - SALES	0.00	185,963.76	0.00	(185,963.76)
	4350	REV USE OF MONEY & PROPERTY	0.00	5,472.70	0.00	(5,472.70)
	4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
	4600	CHARGES FOR CURRENT SERVICES	0.00	0.00	0.00	0.00
	4900	OTHER REVENUE	0.00	0.00	0.00	0.00
	Reven	ue Total:	0.00	191,436.46	0.00	(191,436.46)
Expenditure	-		0.00	0.00	0.00	0.00
	5000	SALARIES & BENEFITS	0.00	0.00	0.00	0.00
	5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
	5200	INTERNAL CHARGES	0.00	0.00	0.00	0.00
	5560	DEBT SERVICE INTEREST	0.00	0.00	0.00	0.00
	Expen	diture Total:	0.00	0.00	0.00	0.00
		Key Total:	0.00	191,436.46	0.00	(191,436.46)
Key: 153202 - I	NYO	TRANSIT SERVICE				
Revenue						
	4060	TAXES - SALES	347,094.00	0.00	0.00	347,094.00
	4350	REV USE OF MONEY & PROPERTY	5,000.00	0.00	0.00	5,000.00
	4400	AID FROM OTHER GOVT AGENCIES	78,057.00	0.00	0.00	78,057.00
	4600	CHARGES FOR CURRENT SERVICES	52,803.00	28,806.53	0.00	23,996.47
	4900	OTHER REVENUE	1,500.00	3,887.06	0.00	(2,387.06)
	Reven	ue Total:	484,454.00	32,693.59	0.00	451,760.41
Expenditure						
	5000	SALARIES & BENEFITS	320,151.00	100,342.62	0.00	219,808.38
	5100	SERVICES & SUPPLIES	117,180.00	52,587.12	0.00	64,592.88
	5200	INTERNAL CHARGES	13,422.00	13,422.00	0.00	0.00
	5560	DEBT SERVICE INTEREST	0.00	0.00	0.00	0.00
	5600	FIXED ASSETS	18,515.00	0.00	0.00	18,515.00
	5700	DEPRECIATION	13,200.00	0.00	0.00	13,200.00
	5900	RESERVES	6,000.00	0.00	0.00	6,000.00
	Expen	diture Total:	488,468.00	166,351.74	0.00	322,116.26
		Key Total:	(4,014.00)	(133,658.15)	0.00	129,644.15
Kow 153203 N	MONC	– ) TRANSIT SERVICE				
Revenue	VIONO	TRANSIT SERVICE				
	4060	TAXES - SALES	215,911.00	53,488.00	0.00	162,423.00
	4000	REV USE OF MONEY & PROPERTY	5,000.00	0.00	0.00	5,000.00
	4350 4400	AID FROM OTHER GOVT AGENCIES	57,839.00	176,608.00	0.00	5,000.00 (118,769.00)
	4400	CHARGES FOR CURRENT SERVICES	25,414.00	8,894.18	0.00	16,519.82
	4600 4900	OTHER REVENUE	25,414.00	8,894.18 87.06	0.00	(87.06)
		ue Total:	304,164.00	239,077.24	0.00	65,086.76
Expenditure	мечеп	ut 101d1;	304,104.00	239,077.24	0.00	03,080.70
Expenditure						

Budget to Actuals with Encumbrances by Key/Income Grouping As Of 11/15/2017

Ledger: GL

5100         SERVICES & SUPPLIES         79,564.00         19,979,59         0.00         5           5000         INTERNAL CHARGES         5,345.00         0.00         0.00         2           5700         DEPRECIATION         5,500.00         0.00         0.00         2           5700         DEPRECIATION         5,500.00         0.00         0.00         2           Expenditure Total:         277,492.00         69,269.76         0.00         2           Key Total:         26,672.00         169,807.48         0.00         (14           Key:         153204 - BISHOP TRANSIT SERVICE         Key Total:         26,672.00         0.00         0.00         3           4060         TAXES - SALES         347,094.00         0.00         0.00         3         4         30         0.00         0.00         3           4000         THER REVENUE         78,057.00         0.00         0.00         22         3         0.00         22         1         500         3.682.80         0.00         22         500         14400         A1D         Revenue Total:         496,989.00         37,569.86         0.00         22         5100         SERVICES & SUPPLIES         118,688.00         16,6	15,812.83 59,584.41 0.00 21,325.00 5,500.00 <u>6,000.00</u> 08,222.24 13,135.48 47,094.00 5,000.00 78,057.00 31,655.20 (2,387.06
5200         INTERNAL CHARGES         5,345.00         5,345.00         0.00           5600         FIXED ASSETS         21,325.00         0.00         0.00           5700         DEPRECIATION         5,500.00         0.00         0.00           5900         RESERVES         6,000.00         0.00         0.00           Expenditure Total:         277,492.00         69,269.76         0.00         20           Key total:         26,672.00         169,807.48         0.00         (14           Key:         153204 - BISHOP TRANSIT SERVICE         Revenue         4060         TAXES - SALES         347,094.00         0.00         0.00         34350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         0.00         7           4060         TAXES - SALES         347,094.00         0.00         0.00         7         400         0.00         0.00         7           4060         CHARGES FOR CURRENT SERVICES         78,057.00         0.00         0.00         7           4060         CHARGES FOR CURRENT SERVICES         78,059.86         0.00         42           Expenditure         1,500.00         37,569.86         0.00         42           5000         SER	0.00 21,325.00 5,500.00 6,000.00 08,222.24 13,135.48 47,094.00 5,000.00 78,057.00 31,655.20
5600         FIXED ASSETS         21,325.00         0.00         0.00           5700         DEPRECIATION         5,500.00         0.00         0.00           Symp         Escenves         6,000.00         0.00         0.00           Expenditure Total:         277,492.00         69,269.76         0.00         22           Key:         153204 - BISHOP TRANSIT SERVICE         26,672.00         169,807.48         0.00         (14           Key:         153204 - BISHOP TRANSIT SERVICE         347,094.00         0.00         0.00         0.00           4060         TAXES - SALES         347,094.00         0.00         0.00         0.00           4060         TAXES - SALES         347,094.00         0.00         0.00         0.00           4060         TAXES - SALES         347,094.00         0.00         0.00         0.00         0.00           4000         OTHER REVENUE         75,000.00         0.00         0.00         33,682.80         0.00         33,682.80         0.00         3400         3456         0.00         42           5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5000         DET SERVICE INTEREST	21,325.00 5,500.00 6,000.00 08,222.24 13,135.48 47,094.00 5,000.00 78,057.00 31,655.20
5700         DEPRECIATION         5,500.00         0.00         0.00           Syoo         RESERVES         6,000.00         0.00         0.00         24           Expenditure Total:         26,672.00         169,807.48         0.00         (14           Key:         153204 - BISHOP TRANSIT SERVICE         26         6,000.00         0.00         0.00         34           4060         TAXES - SALES         347,094.00         0.00         0.00         34           4060         TAXES - SALES         347,094.00         0.00         0.00         34           4060         TAXES - SALES         78,057.00         0.00         0.00         34           4060         OTHER REVENUE         1,500.00         33,682.80         0.00         34           4000         OTHER REVENUE         1,500.00         3,887.06         0.00         22           600         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5000         SALARIES & BENEFITS         118,688.00         59,188.70         0.01         23           5000         SERVICES & SUPPLIES         118,688.00         0.00         0.00         16           5000         FINED	5,500.00 <u>6,000.00</u> <u>08,222.24</u> <u>13,135.48</u> 47,094.00 5,000.00 78,057.00 31,655.20
5900         RESERVES         6,000.00         0.00         200           Expenditure Total:         277,492.00         69,269.76         0.00         20           Key Total:         26,672.00         169,807.48         0.00         (14           Key:         153204 - BISHOP TRANSIT SERVICE         26,672.00         169,807.48         0.00         (14           Key:         4060         TAXES - SALES         347,094.00         0.00         0.00         34           4350         REV USE OF MONEY & PROPERTY         5.000.00         0.00         0.00         34           4400         AID FROM OTHER GOVT AGENCIES         78,057.00         0.00         0.00         34           4900         OTHER REVENUE         1,500.00         3,887.06         0.00         22           5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5100         SERVICE INTERES         118,688.00         59,88.70         0.01         55           5000         SALARIES & BENEFITS         13,422.00         0.00         0.00         1.00           5000         RESERVES         6,000.00         0.00         0.00         1.00         1.00         1.00	<u>6,000.00</u> 08,222.24 13,135.48 47,094.00 5,000.00 78,057.00 31,655.20
Expenditure Total:         277,492.00         69,269.76         0.00         20           Key Total:         26,672.00         169,807.48         0.00         (14           Key:         153204 - BISHOP TRANSIT SERVICE         26,672.00         169,807.48         0.00         (14           Kevenue         4060         TAXES - SALES         347,094.00         0.00         0.00         34           4050         TAXES - SALES         347,094.00         0.00         0.00         0.00         34           4060         TAXES - SALES         347,094.00         0.00         0.00         0.00         34           4060         CHARGES FOR CURRENT SERVICES         78,057.00         0.00         0.00         24           4000         OTHER REVENUE         1,500.00         3,887.06         0.00         24           4000         SERVICES & SUPPLIES         118,688.00         59,188.70         0.01         25           5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         24           5000         SERVICE INTEREST         0.00         0.00         0.00         13,422.00         0.00         13,422.00           5000         DEPRECIATION         13,200.00 <td>08,222.24 13,135.48 47,094.00 5,000.00 78,057.00 31,655.20</td>	08,222.24 13,135.48 47,094.00 5,000.00 78,057.00 31,655.20
Key Total:         26,672.00         169,807.48         0.00         (14           Key:         153204 - BISHOP TRANSIT SERVICE         347,094.00         0.00         0.00         34           4060         TAXES - SALES         347,094.00         0.00         0.00         34           4050         TAXES - SALES         347,094.00         0.00         0.00         34           4000         AID FROM OTHER GOVT AGENCIES         78,057.00         0.00         0.00         32           4000         OTHER REVENUE         1,500.00         33,682.80         0.00         32           4000         OTHER REVENUE         1,500.00         33,682.80         0.00         32           Revenue Total:         496,989.00         37,569.86         0.00         42           5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5100         SERVICE INTEREST         0.00         0.00         13,422.00         0.00         13           5000         REVED ASSETS         18,515.00         0.00         0.00         13         32           5000         RESERVES         6,000.00         0.00         0.00         13         32         13 </td <td>47,094.00 5,000.00 78,057.00 31,655.20</td>	47,094.00 5,000.00 78,057.00 31,655.20
Key:         153204 - BISHOP TRANSIT SERVICE           Revenue         4060         TAXES - SALES         347,094.00         0.00         0.00         34           4350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         0.00         34           4350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         0.00         34           4000         AID FROM OTHER GOVT AGENCIES         78,057.00         0.00         0.00         32           4900         OTHER REVENUE         1,500.00         3,887.06         0.00         32           4900         OTHER REVENUE         1,500.00         3,887.06         0.00         42           5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5100         SERVICES & SUPPLIES         118,688.00         59,188.70         0.01         25           5200         INTERNAL CHARGES         13,422.00         13,422.00         0.00         560           5500         DEBT SERVICE INTEREST         0.00         0.00         0.00         13           5700         DEPRECIATION         13,200.00         0.00         0.00         13           5900         RESERVES<	47,094.00 5,000.00 78,057.00 31,655.20
Revenue         347,094.00         0.00         0.00         34330           4350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         0.00         34330           4400         AID FROM OTHER GOVT AGENCIES         78,057.00         0.00         0.00         5333.00         33,682.80         0.00         5333.00         33,682.80         0.00         5333.00         33,682.80         0.00         53333.00         5333.00         5333.00	5,000.00 78,057.00 31,655.20
4060       TAXES - SALES       347,094.00       0.00       0.00       34         4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00       0.00         4400       AID FROM OTHER GOVT AGENCIES       78,057.00       0.00       0.00       7         4600       CHARGES FOR CURRENT SERVICES       65,338.00       33,682.80       0.00       7         4900       OTHER REVENUE       1,500.00       3,887.06       0.00       0.00         Revenue Total:       496,989.00       37,569.86       0.00       42         Expenditure         5000       SALARIES & BENEFITS       334,586.00       106,120.66       0.00       22         5100       SERVICES & SUPPLIES       118,688.00       59,188.70       0.01       5         5000       INTERNAL CHARGES       13,422.00       13,422.00       0.00       15         5000       FIXED ASSETS       18,515.00       0.00       0.00       15         5000       FIXED ASSETS       18,200.00       0.00       0.00       15         5000       RESERVES       6,000.00       0.00       0.00       15         504011.00       178,731.36       0.01       <	5,000.00 78,057.00 31,655.20
4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00         4400       AID FROM OTHER GOVT AGENCIES       78,057.00       0.00       0.00       0.00         4600       CHARGES FOR CURRENT SERVICES       65,338.00       33,682.80       0.00       0.00         4900       OTHER REVENUE       1,500.00       3,887.06       0.00       0.00         Revenue Total:       496,989.00       37,569.86       0.00       42         5000       SALARIES & BENEFITS       334,586.00       106,120.66       0.00       22         5100       SERVICES & SUPPLIES       118,688.00       59,188.70       0.01       5         5200       INTERNAL CHARGES       13,422.00       13,422.00       0.00       15         5000       SERVICE INTEREST       0.00       0.00       0.00       15         5000       PERECIATION       13,200.00       0.00       0.00       13         5000       RESERVES       6,000.00       0.00       13       32         6000       TAXES - SALES       18,515.00       0.00       0.00       13         Key:       153205 - MAMMOTH TRANSIT SERVICE       1,30,614.00       316,813.50       0.00       22 <td>5,000.00 78,057.00 31,655.20</td>	5,000.00 78,057.00 31,655.20
4400         AID FROM OTHER GOVT AGENCIES         78,057.00         0.00         0.00         73           4600         CHARGES FOR CURRENT SERVICES         65,338.00         33,682.80         0.00         33           4900         OTHER REVENUE         1,500.00         3,887.06         0.00         00           Revenue Total:         496,989.00         37,569.86         0.00         43           Expenditure         5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5100         SERVICES & SUPPLIES         118,688.00         59,188.70         0.01         5200         100         5560         DEBT SERVICE INTEREST         0.00         0.00         0.00         5560         DEBT SERVICE INTEREST         0.00         0.00         0.00         13,422.00         0.00         13,422.00         0.00         0.00         13,422.00         0.00         0.00         13,422.00         0.00         0.00         13,422.00         0.00         0.00         13,422.00         0.00         0.00         13,422.00         0.00         0.00         13,422.00         0.00         0.00         13,422.00         0.00         0.00         13,422.00         0.00         0.00         13,203.00	78,057.00 31,655.20
4600         CHARGES FOR CURRENT SERVICES         65,338.00         33,682.80         0.00         33           4900         OTHER REVENUE         1,500.00         3,887.06         0.00         (0)           Revenue Total:         496,989.00         37,569.86         0.00         45           5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5100         SERVICES & SUPPLIES         118,688.00         59,188.70         0.01         5           5200         INTERNAL CHARGES         13,422.00         13,422.00         0.00         5560           5560         DEBT SERVICE INTEREST         0.00         0.00         0.00         15           5700         DEPRECIATION         13,200.00         0.00         0.00         15           5700         DEPRECIATION         13,200.00         0.00         0.00         15           5900         RESERVES         6,000.00         0.00         0.00         12           Key Total:         (7,422.00)         (141,161.50)         (0.01)         13           Key Total:         (7,422.00)         0.00         0.00           Key Total:         (7,422.00)	31,655.20
4900         OTHER REVENUE         1,500.00         3,887.06         0.00         (0)           Revenue Total:         496,989.00         37,569.86         0.00         45           Expenditure         334,586.00         106,120.66         0.00         22           5100         SERVICES & SUPPLIES         118,688.00         59,188.70         0.01         25           5200         INTERNAL CHARGES         13,422.00         13,422.00         0.00         5560           5200         FIXED ASSETS         18,515.00         0.00         0.00         15           5000         FIXED ASSETS         18,515.00         0.00         0.00         15           5000         RESERVES         6,000.00         0.00         0.00         15           5000         RESERVES         6,000.00         0.00         0.00         13           Key Total:         (7,422.00)         (141,161.50)         (0.01)         13           Key:         153205 - MAMMOTH TRANSIT SERVICE         326,171.00         73,865.00         0.00         25           4060         TAXES - SALES         326,171.00         73,865.00         0.00         25           4060         TAXES - SALES         326,1	
Revenue Total:         496,989.00         37,569.86         0.00         42           Expenditure         5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5100         SERVICES & SUPPLIES         118,688.00         59,188.70         0.01         5           5200         INTERNAL CHARGES         13,422.00         13,422.00         0.00         5560           5600         DEBT SERVICE INTEREST         0.00         0.00         0.00         5600         13,22.00         0.00         0.00           5700         DEPRECIATION         13,200.00         0.00         0.00         16         5900         Expenditure Total:         504,411.00         178,731.36         0.01         32           5900         RESERVES         6,000.00         0.00         0.00         16           5900         RESERVES         504,411.00         178,731.36         0.01         32           Key Total:         (7,422.00)         (141,161.50)         (0.01)         13           Key Total:         73,265.00         0.00         24           4350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         24         316,813.50	2,507.00
Expenditure         334,586.00         106,120.66         0.00         22           5100         SERVICES & SUPPLIES         118,688.00         59,188.70         0.01         5           5200         INTERNAL CHARGES         13,422.00         13,422.00         0.00         5           560         DEBT SERVICE INTEREST         0.00         0.00         0.00         0.00           5600         FIXED ASSETS         18,515.00         0.00         0.00         13           5700         DEPRECIATION         13,200.00         0.00         0.00         10           5900         RESERVES         6,000.00         0.00         0.00         10           5900         RESERVES         6,000.00         0.00         0.00         10           5900         RESERVES         6,000.00         0.00         0.00         13           600         Total:         (7,422.00)         (141,161.50)         (0.01)         13           Key:         153205 - MAMMOTH TRANSIT SERVICE         1,300,614.00         316,813.50         0.00         24           4060         TAXES - SALES         326,171.00         73,865.00         0.00         25           4350         REV USE OF MONEY & PROP	59,419.14
5000         SALARIES & BENEFITS         334,586.00         106,120.66         0.00         22           5100         SERVICES & SUPPLIES         118,688.00         59,188.70         0.01         5           5200         INTERNAL CHARGES         13,422.00         13,422.00         0.00         5           560         DEBT SERVICE INTEREST         0.00         0.00         0.00         0.00           5600         FIXED ASSETS         18,515.00         0.00         0.00         15           5700         DEPRECIATION         13,200.00         0.00         0.00         15           5900         RESERVES         6,000.00         0.00         0.00         15           Key Total:         (7,422.00)         (141,161.50)         (0.01)         13           Key: 153205 - MAMMOTH TRANSIT SERVICE           Revenue         4060         TAXES - SALES         326,171.00         73,865.00         0.00         24           4060         TAXES - SALES         326,171.00         73,865.00         0.00         25           4350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         0.00         24           4000         CHARGES FOR CURRENT SERVICES         1	
5200       INTERNAL CHARGES       13,422.00       13,422.00       0.00         5560       DEBT SERVICE INTEREST       0.00       0.00       0.00         5600       FIXED ASSETS       18,515.00       0.00       0.00       0.00         5700       DEPRECIATION       13,200.00       0.00       0.00       0.00         5900       RESERVES       6,000.00       0.00       0.00       0.00         Key Total:       504,411.00       178,731.36       0.01       32         Key Total:       (7,422.00)       (141,161.50)       (0.01)       13         Key Total:       (7,422.00)       (141,161.50)       (0.01)       13         Key: 153205 - MAMMOTH TRANSIT SERVICE         Revenue       4060       TAXES - SALES       326,171.00       73,865.00       0.00       25         4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00       25         4060       TAXES - SALES       326,171.00       73,865.00       0.00       98         4400       AID FROM OTHER GOVT AGENCIES       1,300,614.00       316,813.50       0.00       16         4600       CHARGES FOR CURRENT SERVICES       21,185.00	28,465.34
5200       INTERNAL CHARGES       13,422.00       13,422.00       0.00         5560       DEBT SERVICE INTEREST       0.00       0.00       0.00         5600       FIXED ASSETS       18,515.00       0.00       0.00       0.00         5700       DEPRECIATION       13,200.00       0.00       0.00       0.00         5900       RESERVES       6,000.00       0.00       0.00       0.00         Key Total:       504,411.00       178,731.36       0.01       32         Key Total:       (7,422.00)       (141,161.50)       (0.01)       13         Key Total:       (7,422.00)       (141,161.50)       (0.01)       13         Key: 153205 - MAMMOTH TRANSIT SERVICE         Revenue         4060       TAXES - SALES       326,171.00       73,865.00       0.00       25         4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00       16         4400       AID FROM OTHER GOVT AGENCIES       1,300,614.00       316,813.50       0.00       16         4600       CHARGES FOR CURRENT SERVICES       21,185.00       6,354.13       0.00       16         4900       OTHER REVENUE<	59,499.29
5560       DEBT SERVICE INTEREST       0.00       0.00       0.00         5600       FIXED ASSETS       18,515.00       0.00       0.00       0.00         5700       DEPRECIATION       13,200.00       0.00       0.00       0.00         5900       RESERVES       6,000.00       0.00       0.00       0.00 <b>Expenditure Total:</b> (7,422.00)       (141,161.50)       (0.01)       13 <b>Key Total:</b> (7,422.00)       (141,161.50)       (0.00)       25 <b>Key Total:</b> (7,422.00)       (141,161.50)       (0.00)       25 <b>4060</b> TAXES - SALES       326,171.00       73,865.00       0.00       25         4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00       4600       CHARGES FOR CUR	0.00
5600       FIXED ASSETS       18,515.00       0.00       0.00       1         5700       DEPRECIATION       13,200.00       0.00       0.00       1         5900       RESERVES       6,000.00       0.00       0.00       1 <b>Expenditure Total:</b> 504,411.00       178,731.36       0.01       32 <b>Key Total:</b> (7,422.00)       (141,161.50)       (0.01)       13 <b>Key Total:</b> (7,422.00)       (141,161.50)       (0.00)       25 <b>Key Total:</b> (7,422.00)       0.00       0.00       25 <b>4060</b> TAXES - SALES       326,171.00       73,865.00       0.00       25         4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00       4600       CHARGES FOR CURRENT SERVICES	0.00
5700       DEPRECIATION       13,200.00       0.00       0.00       0.00         5900       RESERVES       6,000.00       0.00       0.00       0.00         Expenditure Total:       504,411.00       178,731.36       0.01       32         Key Total:       (7,422.00)       (141,161.50)       (0.01)       13         Key:       153205 - MAMMOTH TRANSIT SERVICE         Revenue       4060       TAXES - SALES       326,171.00       73,865.00       0.00       25         4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00       25         4400       AID FROM OTHER GOVT AGENCIES       1,300,614.00       316,813.50       0.00       98         4600       CHARGES FOR CURRENT SERVICES       21,185.00       6,354.13       0.00       14         4900       OTHER REVENUE       1,500.00       1,264.24       0.00       14         Revenue Total:       1,654,470.00       398,296.87       0.00       1,25	18,515.00
5900       RESERVES       6,000.00       0.00       0.00         Expenditure Total:       504,411.00       178,731.36       0.01       32         Key Total:       (7,422.00)       (141,161.50)       (0.01)       13         Key: 153205 - MAMMOTH TRANSIT SERVICE         Revenue       4060       TAXES - SALES       326,171.00       73,865.00       0.00       25         4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00       25         4400       AID FROM OTHER GOVT AGENCIES       1,300,614.00       316,813.50       0.00       98         4600       CHARGES FOR CURRENT SERVICES       21,185.00       6,354.13       0.00       10         4900       OTHER REVENUE       1,500.00       1,264.24       0.00       12         Revenue Total:       1,654,470.00       398,296.87       0.00       1,25	13,200.00
Expenditure Total:         504,411.00         178,731.36         0.01         32           Key Total:         (7,422.00)         (141,161.50)         (0.01)         13           Key:         153205 - MAMMOTH TRANSIT SERVICE         2000         2000         2000         2000         2000         25           MAMMOTH TRANSIT SERVICE         326,171.00         73,865.00         0.00         25           4060         TAXES - SALES         326,171.00         73,865.00         0.00         25           4350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         0.00         25           4400         AID FROM OTHER GOVT AGENCIES         1,300,614.00         316,813.50         0.00         98           4600         CHARGES FOR CURRENT SERVICES         21,185.00         6,354.13         0.00         14           4900         OTHER REVENUE         1,500.00         1,264.24         0.00         12           Revenue Total:         1,654,470.00         398,296.87         0.00         1,25	6,000.00
Key Total:         (7,422.00)         (141,161.50)         (0.01)         13           Key:         153205 - MAMMOTH TRANSIT SERVICE         (0.01)         13           Revenue         4060         TAXES - SALES         326,171.00         73,865.00         0.00         25           4350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         0.00         25           4400         AID FROM OTHER GOVT AGENCIES         1,300,614.00         316,813.50         0.00         98           4600         CHARGES FOR CURRENT SERVICES         21,185.00         6,354.13         0.00         14           4900         OTHER REVENUE         1,500.00         1,264.24         0.00         12           Revenue Total:         1,654,470.00         398,296.87         0.00         1,25	25,679.63
Revenue         4060         TAXES - SALES         326,171.00         73,865.00         0.00         25           4350         REV USE OF MONEY & PROPERTY         5,000.00         0.00         0.00         25           4400         AID FROM OTHER GOVT AGENCIES         1,300,614.00         316,813.50         0.00         98           4600         CHARGES FOR CURRENT SERVICES         21,185.00         6,354.13         0.00         14           4900         OTHER REVENUE         1,500.00         1,264.24         0.00         12           Revenue Total:         1,654,470.00         398,296.87         0.00         1,25	33,739.51
4060       TAXES - SALES       326,171.00       73,865.00       0.00       25         4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00       98         4400       AID FROM OTHER GOVT AGENCIES       1,300,614.00       316,813.50       0.00       98         4600       CHARGES FOR CURRENT SERVICES       21,185.00       6,354.13       0.00       14         4900       OTHER REVENUE       1,500.00       1,264.24       0.00       14         Revenue Total:       1,654,470.00       398,296.87       0.00       1,264.24	
4350       REV USE OF MONEY & PROPERTY       5,000.00       0.00       0.00         4400       AID FROM OTHER GOVT AGENCIES       1,300,614.00       316,813.50       0.00       98         4600       CHARGES FOR CURRENT SERVICES       21,185.00       6,354.13       0.00       14         4900       OTHER REVENUE       1,500.00       1,264.24       0.00       14         Revenue Total:       1,654,470.00       398,296.87       0.00       1,254	
4400       AID FROM OTHER GOVT AGENCIES       1,300,614.00       316,813.50       0.00       98         4600       CHARGES FOR CURRENT SERVICES       21,185.00       6,354.13       0.00       1         4900       OTHER REVENUE       1,500.00       1,264.24       0.00       1         Revenue Total:       1,654,470.00       398,296.87       0.00       1,254	52,306.00
4600       CHARGES FOR CURRENT SERVICES       21,185.00       6,354.13       0.00       1         4900       OTHER REVENUE       1,500.00       1,264.24       0.00       1 <b>Revenue Total:</b> 1,654,470.00       398,296.87       0.00       1,254	5,000.00
4900 OTHER REVENUE1,500.001,264.240.00Revenue Total:1,654,470.00398,296.870.001,254	83,800.50
Revenue Total:         1,654,470.00         398,296.87         0.00         1,25	14,830.87
	235.76
	56,173.13
Expenditure	10 0 11 5
	12,961.55
	72,596.85
5200         INTERNAL CHARGES         29,933.00         29,933.00         0.00	0.00
	00,825.00
	33,130.00
	16,000.00
	35,513.40
Key Total:         5,535.00         (15,124.72)         (0.01)         2	20,659.73
Key: 153206 - 395 ROUTE Revenue	
4060 TAXES - SALES 201,397.00 32,016.00 0.00 16	69,381.00
4400 AID FROM OTHER GOVT AGENCIES 411,260.00 8,000.00 0.00 40	03,260.00
	36,596.19
4900 OTHER REVENUE 0.00 87.06 0.00	
	(87.06
Expenditure	<u>(87.06)</u> 09,150.13
User: JHELM - John Helm Page Date: Report: GL 5005 - GL 5005 - Budget to Actual with 2 Time:	

Budget to Actuals with Encumbrances by Key/Income Grouping As Of 11/15/2017

Ledger: GL

Object	Description	Budget	Actual	Encumbrance	Balance
5000	SALARIES & BENEFITS	390,191.00	110,582.96	0.00	279,608.04
5100	SERVICES & SUPPLIES	288,005.00	78,084.52	0.00	209,920.48
5200	INTERNAL CHARGES	18,530.00	14,254.00	0.00	4,276.00
5600	FIXED ASSETS	170,000.00	0.00	0.00	170,000.00
5900	RESERVES	0.00	0.00	0.00	0.00
Exper	diture Total:	866,726.00	202,921.48	0.00	663,804.52
	Key Total:	0.00	(45,345.61)	0.00	45,345.61
Key: 153207 - SPECL Revenue	ALS				
4400	AID FROM OTHER GOVT AGENCIES	0.00	583.44	0.00	(583.44)
4600	CHARGES FOR CURRENT SERVICES	8,000.00	0.00	0.00	8,000.00
Reven	ue Total:	8,000.00	583.44	0.00	7,416.56
Expenditure					
5000	SALARIES & BENEFITS	2,570.00	14,127.56	0.00	(11,557.56)
5100	SERVICES & SUPPLIES	5,000.00	266.00	0.00	4,734.00
5200	INTERNAL CHARGES	238.00	238.00	0.00	0.00
5900	RESERVES	0.00	0.00	0.00	0.00
Exper	- nditure Total:	7,808.00	14,631.56	0.00	(6,823.56)
	Key Total:	192.00	(14,048.12)	0.00	14,240.12
Key: 153208 - COMN Revenue	IUTER VANPOOL				
	CHARGES FOR CURRENT SERVICES	0.00	0.00	0.00	0.00
	ue Total:	0.00	0.00	0.00	0.00
Expenditure					
5000	SALARIES & BENEFITS	0.00	0.00	0.00	0.00
5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
5200	INTERNAL CHARGES	0.00	0.00	0.00	0.00
		0.00	0.00	0.00	0.00
ľ		0.00	0.00	0.00	0.00
Key: 153209 - REDS Revenue	MEADOW				
4060	TAXES - SALES	22,000.00	0.00	0.00	22,000.00
4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
4600	CHARGES FOR CURRENT SERVICES	425,000.00	313,969.43	0.00	111,030.57
4900	OTHER REVENUE	500.00	356.03	0.00	143.97
Reven	ue Total:	447,500.00	314,325.46	0.00	133,174.54
Expenditure		100,400,00	101 024 40	0.00	00 165 50
5000	SALARIES & BENEFITS	189,400.00	101,234.42	0.00	88,165.58
5100	SERVICES & SUPPLIES	237,167.00	88,914.16	0.00	148,252.84
5200	INTERNAL CHARGES	9,146.00	9,146.00	0.00	0.00
5700	DEPRECIATION	22,000.00	0.00	0.00	22,000.00
5900	RESERVES	0.00	0.00	0.00	0.00
Exper	nditure Total:	457,713.00	199,294.58	0.00	258,418.42
	Key Total:	(10,213.00)	115,030.88	0.00	(125,243.88)
Kow 153210 MMSA	A-MAMMOTH MT SKI AREA				
Revenue			0.00	0.00	0.00
Revenue 4400	AID FROM OTHER GOVT AGENCIES	0.00			
Revenue	CHARGES FOR CURRENT SERVICES	0.00 1,061,525.00	0.00	0.00	1,061,525.00
<b>Revenue</b> 4400 4600 4900					

Time:

12:31:17

**Budget to Actuals with Encumbrances by Key/Income Grouping** As Of 11/15/2017

Ledger: GL

Objec		Description	Bud	get	Actual	Encumbrance	В	alance
Expenditure							$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
	5000	SALARIES & BENEFITS	473,947					
	5100	SERVICES & SUPPLIES	474,097				375,8	
	5200	INTERNAL CHARGES	26,132				$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
	5700	DEPRECIATION	88,000				$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
	5900	RESERVES		0.00				
	Expen	diture Total:	1,062,176			$\begin{array}{c ccccc} 16,080.81 & 0.00 & 457,866.19 \\ 76,620.09 & 21,600.00 & 375,876.91 \\ 26,132.00 & 0.00 & 0.00 \\ 0.00 & 0.00 & 0.00 \\ 0.00 & 0.00 & 0.00 \\ \hline 0.00 & 0.00 & 0.00 \\ \hline 0.00 & 0.00 & 0.00 \\ \hline 118,832.90 & 21,600.00 & 921,743.10 \\ \hline (118,298.87) & (21,600.00) & 139,247.87 \\ \hline 351,560.76 & 0.00 & 1,210,171.24 \\ 9,135.98 & 0.00 & 1,0864.02 \\ 531,839.74 & 0.00 & 1,639,988.26 \\ 525,696.25 & 0.00 & 1,433,637.75 \\ 0.00 & 0.00 & 0.00 \\ \hline 10,102.54 & 0.00 & (5,102.54) \\ \hline 1,428,335.27 & 0.00 & 4,289,558.73 \\ \hline 817,338.93 & 0.00 & 1,900,640.07 \\ 519,087.73 & 21,600.02 & 1,368,029.25 \\ \hline 118,782.00 & 0.00 & 4,276.00 \\ 0.00 & 0.00 & 0.00 \\ 0.00 & 0.00 & 0.00 \\ \hline 1,908,62 & 0.00 & (1,998.62) \\ 0.00 & 0.00 & 0.00 \\ \hline 1,998.62 & 0.00 & (1,998.62) \\ \hline 1,998.62 & 0.00 & (1,211.30) \\ \hline 1,211.30 & 0.00 & (1,211.30) \\ \hline \end{array}$		
		Key Total:	(651.	.00)	(118,298.87)	(21,600.00)	139,2	247.87
Key: 153299 - Revenue	EASTE	ERN SIERRA TRANSIT						
	4060	TAXES - SALES	1,561,732	2.00	351,560.76	0.00	1.210.1	171.24
	4350	<b>REV USE OF MONEY &amp; PROPERTY</b>	20,000					
	4400	AID FROM OTHER GOVT AGENCIES	2,171,828					
	4600	CHARGES FOR CURRENT SERVICES	1,959,334					
	4800	OTHER FINANCING SOURCES		0.00			, , .	
	4900	OTHER REVENUE	5,000				(5,1	
	Reven	ue Total:	5,717,894					
Expenditure			, ,		, ,		, ,	
•	5000	SALARIES & BENEFITS	2,717,979	0.00	817,338.93	0.00	1,900,6	540.07
	5100	SERVICES & SUPPLIES	1,908,717			21,600.02		
	5200	INTERNAL CHARGES	123,058			0.00	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	
	5560	DEBT SERVICE INTEREST	0	0.00		0.00		
	5600	FIXED ASSETS	749,180	0.00	8,925.50	10,975.00		279.50
	5700	DEPRECIATION	175,030					
	5900	RESERVES	34,000		0.00	0.00		
	Expen	diture Total:	5,707,964		1,464,134.16			
	•	Key Total:	9,930					
Key: 153211 - Revenue	ESTA .	ACCUMULATED CAPITAL OUT						
Revenue	4350	REV USE OF MONEY & PROPERTY	0	00.0	1 008 62	0.00	(1.0	08 62)
	4600	CHARGES FOR CURRENT SERVICES		).00	,		(1,9	
	4800	OTHER FINANCING SOURCES		).00				
							(1.0	
	Keven	ue Total: Key Total:		<u>).00</u> ).00				
Kov. 153212	FSTA	GENERAL RESERVE	0		1,998.02	0.00	(1,9)	98.02)
Revenue	LSIA	GENERAL RESERVE						
	4350	REV USE OF MONEY & PROPERTY	0	00.0	1,211.30	0.00	(1,2	11.30)
	Reven	ue Total:	0	0.00	1,211.30	0.00	(1,2	11.30)
		Key Total:	0	0.00	1,211.30	0.00	(1,2	11.30)
<b>Key:</b> 153213 - <b>Revenue</b>	ESTA-	BUDGET STABILZATION RESER						
icontuc	4350	REV USE OF MONEY & PROPERTY	Ω	00.0	484 52	0.00	(4	84 52)
		ue Total:		0.00				
	ite ven	Key Total:		0.00				
<b>V</b> (12502	CDTD	-						,
<b>Revenue</b>	SRTP	FRANSPORT PLAN						
	4400	AID FROM OTHER GOVT AGENCIES		0.00	0.00	0.00		0.00
		ue Total:	0	0.00	0.00	0.00		0.00
Expenditure	9							
	5100	SERVICES & SUPPLIES	0	0.00	0.00	0.00		0.00
User: JHELM	John Heli	n	Page				Date: 1	1/15/2017
<b>Report:</b> GL5005 -	GL5005:	Budget to Actual with	4			$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	12:31:17	

**Budget to Actuals with Encumbrances by Key/Income Grouping** 

Ledger: GL

#### As Of 11/15/2017

Obj		Description	Budget	Actual	Encumbrance	Balance
	Exper	nditure Total:	0.00	0.00	0.00	0.00
		Key Total:	0.00	0.00	0.00	0.00
•		AUTOMATED CUSTOMER IS				
Expenditu	ire 5000	SALADIES & DENIEFITS	0.00	0.00	0.00	0.00
		SALARIES & BENEFITS	0.00	0.00	0.00	0.00
	Exper	Key Total:	0.00	0.00	0.00	0.00
	Man	-				0.00
Key: 612491 Revenue	- NIGHT	I RIDER				
Kevenue	4600	CHARGES FOR CURRENT SERVICES	0.00	0.00	0.00	0.00
		ue Total:	0.00	0.00	0.00	0.00
Expenditu						
•	5000	SALARIES & BENEFITS	0.00	0.00	0.00	0.00
	Expen	nditure Total:	0.00	0.00	0.00	0.00
		Key Total:	0.00	0.00	0.00	0.00
Kev. 612/03	A LARC	– LONE PINE/BISHOP				
Revenue	, - JANC-					
ixe ( chut	4060	TAXES - SALES	58,213.00	0.00	0.00	58,213.00
	4400	AID FROM OTHER GOVT AGENCIES	56,299.00	15,128.46	0.00	41,170.54
	4600	CHARGES FOR CURRENT SERVICES	24,000.00	9,253.02	0.00	14,746.98
	4900	OTHER REVENUE	0.00	0.00	0.00	0.00
	Reven	ue Total:	138,512.00	24,381.48	0.00	114,130.52
Expenditu	ire					
	5000	SALARIES & BENEFITS	82,534.00	24,474.99	0.00	58,059.01
	5100	SERVICES & SUPPLIES	52,532.00	22,929.56	0.00	29,602.44
	5200	INTERNAL CHARGES	3,445.00	3,445.00	0.00	0.00
	Expen	nditure Total:	138,511.00	50,849.55	0.00	87,661.45
		Key Total:	1.00	(26,468.07)	0.00	26,469.07
Key: 612494 Revenue	- JARC-	MAMMOTH EXPRESS				
	4060	TAXES - SALES	43,852.00	6,228.00	0.00	37,624.00
	4400	AID FROM OTHER GOVT AGENCIES	43,852.00	14,706.34	0.00	29,145.66
	4600	CHARGES FOR CURRENT SERVICES	22,000.00	7,263.35	0.00	14,736.65
		ue Total:	109,704.00	28,197.69	0.00	81,506.31
Expenditu						
	5000	SALARIES & BENEFITS	61,059.00	14,050.57	0.00	47,008.43
	5100	SERVICES & SUPPLIES	45,200.00	16,191.07	0.00	29,008.93
	5200	INTERNAL CHARGES	3,445.00	<u>3,445.00</u> 33,686.64	0.00	0.00 76,017.36
	Exper	Key Total:	0.00	(5,488.95)	0.00	5,488.95
		-	0.00	(3,100.33)	0.00	5,100.75
Key: 612496 Revenue		O COUNTY BUS SHELTERS				
	4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
<b></b>		ue Total:	0.00	0.00	0.00	0.00
Expenditu			0.00	0.00	0.00	0.00
	5000	SALARIES & BENEFITS	0.00	0.00	0.00	0.00
	5100 Expor	SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
	гхреп	nditure Total:	0.00	0.00	0.00	0.00
			0.00	0.00	0.00	0.00

**Budget to Actuals with Encumbrances by Key/Income Grouping** 

Ledger: GL

#### As Of 11/15/2017

	ect		Budget	Actual	Encumbrance	Balance
•	7 - GOOG	LE TRANSIT PHASE 2				
Revenue						
		AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
		CHARGES FOR CURRENT SERVICES	0.00	0.00	0.00	0.00
		ue Total:	0.00	0.00	0.00	0.00
Expenditu						
		SALARIES & BENEFITS	0.00	37.26	0.00	(37.26)
		SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
	Exper	nditure Total:	0.00	37.26	0.00	(37.26)
		Key Total:	0.00	(37.26)	0.00	37.26
<b>Xev</b> • 612498	R - CAPP-	CLEAN AIR PROJECT PROGRAM				
Revenue						
Revenue	4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
		ue Total:	0.00	0.00	0.00	0.00
Expenditu			0.00	0.00	0.00	0.00
Expendit	5000	SALARIES & BENEFITS	0.00	0.00	0.00	0.00
	5100		0.00	0.00	0.00	0.00
	0100	nditure Total:	0.00	0.00	0.00	0.00
	Ехреп	Key Total:	0.00	0.00	0.00	0.00
		Key Iotal.	0.00	0.00	0.00	0.00
<b>Key:</b> 612499	) - MOBII	LITY MANAGEMENT 14				
Revenue						
	4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
		ue Total:	0.00	0.00	0.00	0.00
Expenditu	ıre					
•		SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
		nditure Total:	0.00	0.00	0.00	0.00
		Key Total:	0.00	0.00	0.00	0.00
•	9 - NON-H	- EMERGENCY TRAN REIM				
Revenue	4400	AID EDOM OTHER CONT ACENCIES	25 850 00	0.00	0.00	25 850 00
		AID FROM OTHER GOVT AGENCIES	25,850.00	0.00	0.00	25,850.00
F 194-		ue Total:	25,850.00	0.00	0.00	25,850.00
Expenditu		CALADIES & DENIEPTES	<b>F</b> (00.00	1 010 40	0.00	1 470 5
	5000	SALARIES & BENEFITS	5,690.00	1,210.46	0.00	4,479.54
	5100	SERVICES & SUPPLIES	20,330.00	5,969.78	0.00	14,360.22
	Expen	nditure Total:	26,020.00	7,180.24	0.00	18,839.76
		Key Total:	(170.00)	(7,180.24)	0.00	7,010.24
Key: 612503 Revenue	3 - BISHC	P YARD-ESTA				
	4060	TAXES - SALES	0.00	0.00	0.00	0.00
	4350	REV USE OF MONEY & PROPERTY	0.00	(31.16)	0.00	31.16
	4400	AID FROM OTHER GOVT AGENCIES	120,000.00	0.00	0.00	120,000.00
	4900	OTHER REVENUE	0.00	0.00	0.00	0.00
		ue Total:	120,000.00	(31.16)	0.00	120,031.16
Expenditu		au Ivali	120,000.00	(31.10)	0.00	120,031.10
Expendite	5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
	5600	FIXED ASSETS	120,000.00	8,925.50	10,975.00	100,099.50
	Exper	nditure Total:	120,000.00	8,925.50	10,975.00	100,099.50
		Key Total:	0.00	(8,956.66)	(10,975.00)	19,931.66

#### COUNTY OF INYO UNDESIGNATED FUND BALANCES

#### AS OF 06/30/2018

	_	Claim on Cash 1000	Accounts Receivable 1100,1105,1160	Loans Receivable 1140	Prepaid Expenses 1200	Accounts Payable 2000	Loans Payable 2140	Deferred Revenue 2200	Computed Fund Balance	Encumbrances	Fund Balance Undesignated
ESTA	- EASTERN SIERRA TRANSI	T AUTHORI									
1532	EASTERN SIERRA TRANSIT	2,391,014		89,949		41,898			2,439,065	21,600	2,417,465
1533	ESTA ACCUMULATED	838,200							838,200		838,200
1534	ESTA GENERAL RESERVE	508,050							508,050		508,050
1535	ESTA BUDGET STAB	203,218							203,218		203,218
6813	JARC-LONE PINE/BISHOP	(1,397)					63,500		(64,897)		(64,897)
6814	JARC-MAMMOTH EXPRESS	34,697							34,697		34,697
6817	GOOGLE TRANSIT PHASE 2	18							18		18
6818	CAPP-CLEAN AIR PROJECT	2,923							2,923		2,923
6819	MOBILITY MANAGEMENT 14	2,227							2,227		2,227
6820	NON-EMERENCY TRAN REIM	1,089				161	8,206		(7,278)		(7,278)
6821	BISHOP YARD-ESTA	2,155					18,243		(16,088)	10,975	(27,063)
ESTA	Totals	3,982,194		89,949		42,059	89,949		3,940,135	32,575	3,907,560
	Grand Totals	3,982,194		89,949		42,059	89,949		3,940,135	32,575	3,907,560

1

Agenda Item #12

## **MONTHLY REPORT**

## OCTOBER 2017

			Percent		Percent
	Oct-17	Sep-17	Change	Oct-16	Change
PASSENGERS					
Adult	15,836	39,909	-60.3%	16,241	-2.5%
Senior	1,776	1,735	2.4%	1,606	10.6%
Disabled	994	1,070	-7.1%	916	8.5%
Wheelchair	356	373	-4.6%	452	-21.2%
Child	4,216	7,258	-41.9%	5,140	-18.0%
Child under 5	314	385	-18.4%	385	-18.4%
Total Passengers	23,492	50,730	-53.7%	24,740	-5.0%
FARES	\$32,702.35	\$89,454.50	-63.4%	\$26,979.08	21.2%
SERVICE MILES	63,021	70,507	-10.6%	56,000	12.5%
SERVICE HOURS	3,547	4,226	-16.1%	3,201	10.8%
PASSENGERS PER SERVICE HOURS	6.62	12.01	-44.8%	7.73	-14.3%

			F	RIDERSHIP	COMPARISON				
			RT MONTH AR/LAST YE			FISC/	AL YEAR TO	D DATE	
Route	Oct-17	Oct-16	Variance	% Change	Route	FY 17/18	FY 16/17	Variance	% Change
Mammoth Express	293	293	0	0.0%	Mammoth Express	1,561	1,641	-80	-4.9%
Lone Pine to Bishop	258	250	8	3.2%	Lone Pine to Bishop	1,269	1,595	-326	-20.4%
Lone Pine DAR	360	377	-17	-4.5%	Lone Pine DAR	1,292	1,299	-7	-0.5%
Walker DAR	194	187	7	3.7%	Walker DAR	869	776	93	12.0%
Bridgeport to G'Ville	24	28	-4	-14.3%	Bridgeport to G'Ville	171	112	59	52.7%
Benton to Bishop	32	22	10	45.5%	Benton to Bishop	94	96	-2	-2.1%
Bishop DAR	3,676	3,134	542	17.3%	Bishop DAR	14,014	13,566	448	3.3%
Nite Rider	325	328	-3	-0.9%	Nite Rider	1,504	1,406	98	7.0%
Mammoth FR	16,218	17,463	-1,245	-7.1%	Mammoth FR	176,732	183,653	-6,921	-3.8%
Mammoth DAR	327	308	19	6.2%	Mammoth DAR	1,309	1,301	8	0.6%
Reno	614	442	172	38.9%	Reno	3,244	3,129	115	3.7%
Lancaster	381	328	53	16.2%	Lancaster	2,353	2,077	276	13.3%
Reds Meadow	774	1,570	-796	-50.7%	Reds Meadow	105,733	163,727	-57,994	-35.4%
Bishop Creek	16	N/A	N/A	N/A	Bishop Creek	320	N/A	N/A	N/A
TOTALS	23,492	24,740	-1,248	-5.0%	TOTALS:	310,851	374,780	-63,929	-17.1%

			PASSENC	GERS PER	SERVICE HOUR				
REPORT MONT	H - THIS YI	EAR/LAST	YEAR	PAX MILES/		FISCAL	YEAR TO D	ATE	PAX MILES/
Route	Oct-17	Oct-16	% Change	SVC HOUR	Route	FY 17/18	FY 16/17	% Change	SVC HOUR
Mammoth Express	3.30	2.68	23.2%		Mammoth Express	4.21	3.16	33.3%	
Lone Pine to Bishop	2.30	2.25	2.3%		Lone Pine to Bishop	2.83	3.47	-18.7%	
Lone Pine DAR	2.37	2.56	-7.7%		Lone Pine DAR	2.18	2.18	-0.2%	
Walker DAR	1.27	1.47	-13.4%		Walker (total)	1.40	1.54	-9.3%	
Bridgeport to G'Ville	1.76	1.37	28.6%		Bridgeport to G'Ville	1.73	1.05	65.1%	
Benton to Bishop	1.93	1.79	7.8%		Benton to Bishop	1.75	1.84	-4.6%	
Bishop DAR	3.95	3.44	14.7%		Bishop DAR	3.88	3.71	4.3%	
Nite Rider	4.28	4.75	-10.0%		Nite Rider	5.23	5.05	3.5%	
Mammoth FR	12.86	15.89	-19.0%		Mammoth FR	23.11	26.95	-14.2%	
Mammoth DAR	1.65	1.63	1.2%		Mammoth DAR	1.71	1.83	-6.3%	
Reno	2.14	1.93	11.4%	194.12	Reno	2.95	3.40	-13.3%	364.68
Lancaster	1.73	2.43	-28.9%	175.77	Lancaster	2.77	3.74	-25.7%	271.65
Reds Meadow	39.86	55.91	-28.7%		Reds Meadow	37.64	40.27	-6.6%	
Bishop Creek	0.89	N/A	N/A		Bishop Creek	1.31	N/A	N/A	
Total	6.62	7.73	-14.3%		Total	15.82	19.10	-17.2%	

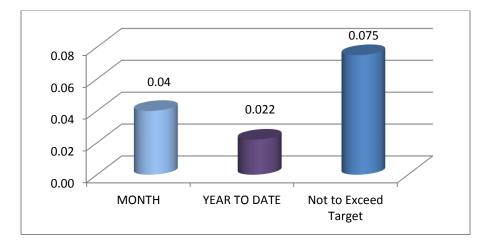
																	PAX
Route	Fares	Adults	Snr	Dis	W/C	Child	Free	Total Pax	Yd Hrs	Svc Hours	Yd Mi	SVC MILES	AVG FARE	REV/SVC MILE	PAX / SVC HR	MI / SVC HR	SVC MI
Oct-17																	
Mammoth Express	\$1,526.00	236	42	2	0	5	8	293	111	89	3,846	3,776	5.21	.40	3.30	43.3	0.08
Lone Pine to Bishop	\$1,337.25	149	69	32	5	2	1	258	147	112	5,728	4,812	5.18	.28	2.30	51.0	0.05
Lone Pine DAR	\$914.80	19	197	73	10	61	0	360	161	152	1,491	1,488	2.54	.61	2.37	9.8	0.24
Walker DAR	\$541.20	8	13	170	0	3	0	194	164	153	1,268	1,092	2.79	.50	1.27	8.3	0.18
Bridgeport to G'Ville	\$155.00	2	22	0	0	0	0	24	16	14	446	301	6.46	.51	1.76	32.6	0.08
Benton to Bishop	\$173.00	5	12	13	1	0	1	32	32	17	1,368	684	5.41	.25	1.93	82.3	0.05
Bishop DAR	\$8,357.85	1,327	1,159	509	326	103	252	3,676	1,011	931	10,826	9,925	2.27	.84	3.95	11.6	0.37
Nite Rider	\$1,293.00	247	29	29	13	0	7	325	78	76	932	920	3.98	1.41	4.28	12.3	0.35
Mammoth FR	\$0.00	12,219	0	0	0	3,999	0	16,218	1,300	1,261	16,501	16,001	N/A	N/A	12.86	13.1	1.01
Mammoth DAR	\$845.00	184	15	95	0	2	31	327	202	198	764	675	2.58	1.25	1.65	3.9	0.48
Reno	\$11,356.75	404	128	37	0	38	7	614	335	286	13,200	12,018	18.50	.94	2.14	46.1	0.05
Lancaster	\$6,157.50	260	84	26	1	3	7	381	249	221	10,751	10,585	16.16	.58	1.73	48.7	0.04
Reds Meadow	\$0.00	774	0	0	0	0	0	774	22	19	221	190	.00	.00	39.86	11.4	4.07
Bishop Creek	\$45.00	2	6	8	0	0	0	16	19	18	568	554	2.81	.08	.89	31.8	0.03
Total	\$32,702.35	15,836	1,776	994	356	4,216	314	23,492	3,847	3,547	67,910	63,021	1.39	.52	6.62	19.1	0.37
Oct-16																	
Mammoth Express	\$1,562.00	211	53	4	0	2	23	293	140	109	4,746	4,595	5.33	.34	2.68	43.4	0.06
Lone Pine to Bishop	\$1,237.13	165	44	25	2	9	5	250	135	111	5,205	4,829	4.95	.26	2.25	46.7	0.05
Lone Pine DAR	\$836.40	67	162	53	1	63	31	377	154	147	1,358	1,334	2.22	.63	2.56	9.2	0.28
Walker DAR	\$548.60	11	16	152	0	8	0	187	136	128	1,163	1,026	2.93	.53	1.47	9.1	0.18
Bridgeport to G'Ville	\$223.00	6	22	0	0	0	0	28	24	21	652	446	7.96	.50	1.37	31.8	0.06
Benton to Bishop	\$118.50	4	8	10	0	0	0	22	26	12	1,188	575	5.39	.21	1.79	96.5	0.04
Bishop DAR	\$7,019.25	801	1,065	530	414	122	202	3,134	980	910	9,490	8,493	2.24	.83	3.44	10.4	0.37
Nite Rider	\$1,259.20	215	11	48	32	6	16	328	73	69	982	982	3.84	1.28	4.75	14.2	0.33
Mammoth FR	\$0.00	12,564	0	1	0	4,898	0	17,463	1,132	1,099	17,028	16,599	N/A	N/A	15.89	15.5	1.05
Mammoth DAR	\$683.00	148	25	43	0	2	90	308	192	189	779	695	2.22	.98	1.63	4.1	0.44
Reno	\$7,791.25	281	110	24	3	18	6	442	261	230	10,027	9,416	17.63	.83	1.93	43.7	0.05
Lancaster	\$5,650.75	198	80	26	0	12	12	328	150	135	6,599	6,516	17.23	.87	2.43	48.8	0.05
Reds Meadow	\$0.00	1,570	0	0	0	0	0	1,570	29	28	309	272	.00	.00	55.91	11.0	5.77
Total	\$26,979.08	16,241	1,606	916	452	5,140	385	24,740	3,446	3,201	59,845	56,000	1.09	.48	7.73	18.7	0.44

				VARIA	NCE BY	ROUTE	(RAW N	UMBERS	) – Octob	er 2017 to	October	2016					
ROUTES	FARES	ADULTS	SNR	DIS	w/c	CHILD	FREE	TOTAL PAX	YD HOURS	SVC HOURS	YD MILES	SVC MILES	AVG FARE	REV/SVC MILE	PAX / SVC HR	MI / SVC HR	PAX / SVC MI
Mammoth																	
Express Lone Pine to	-\$36.00	25	-11	-2	0	3	-15	0	-29	-21	-900	-819	-0.12	0.06	0.62	-0.07	0.01
Bishop	\$100.12	-16	25	7	3	-7	-4	8	12	1	523	-17	0.23	0.02	0.05	4.27	0.00
Lone Pine DAR	\$78.40	-48	35	20	9	-2	-31	-17	7	5	133	154	0.32	-0.01	-0.20	0.56	-0.04
Walker DAR	-\$7.40	-3	-3	18	0	-5	0	7	28	25	105	66	-0.14	-0.04	-0.20	-0.82	0.00
Bridgeport to G'Ville	-\$68.00	-4	0	0	0	0	0	-4	-8	-7	-206	-145	-1.51	0.01	0.39	0.83	0.02
Benton to Bishop	\$54.50	1	4	3	1	0	1	10	6	4	180	109	0.02	0.05	0.14	-14.13	0.01
Bishop DAR	\$1,338.60	526	94	-21	-88	-19	50	542	31	20	1336	1432	0.03	0.02	0.51	1.21	0.00
Nite Rider	\$33.80	32	18	-19	-19	-6	-9	-3	6	7	-50	-62	0.14	0.12	-0.48	-1.97	0.02
Mammoth FR	\$0.00	-345	0	-1	0	-899	0	-1245	168	162	-527	-598	N/A	N/A	-3.03	-2.41	-0.04
Mammoth DAR	\$162.00	36	-10	52	0	0	-59	19	10	9	-15	-20	0.37	0.27	0.02	-0.27	0.04
Reno	\$3,565.50	123	18	13	-3	20	1	172	74	57	3173	2602	0.87	0.12	0.22	2.41	0.00
Lancaster	\$506.75	62	4	0	1	-9	-5	53	98	86	4152	4069	-1.07	-0.29	-0.70	-0.12	-0.01
Reds Meadow	\$0.00	-796	0	0	0	0	0	-796	-7	-9	-88	-82	0.00	0.00	-16.04	0.38	-1.70
				VARIA	NCE BY	ROUTE	(PERCE	NTAGE)	- October		October 2						-
								Total	Yd	Total Svc		TOT SVC	AVG	REV/SVC	PAX /	MI / SVC	PAX /
Route	Fares	Adults	Snr	Dis	W/C	Child	Free	Pax	Hrs	Hours	Yd Mi	MILES	FARE	MILE	SVC HR	HR	SVC MI
Mammoth																	
Express	-2%	12%	-21%	-50%		150%	-65%	0%	-21%	-19%	-19%	-18%	-2%	19%	23%	0%	22%
	-2% 8%	12% -10%	-21% 57%	-50% 28%	150%	150% -78%	-65% -80%	0% 3%	-21% 9%	-19% 1%	-19% 10%	-18% 0%	-2% 5%	19% 8%	23%	0%	22% 4%
Express Lone Pine to					150% 900%												
Express Lone Pine to Bishop	8%	-10%	57%	28%		-78%	-80%	3%	9%	1%	10%	0%	5%	8%	2%	9%	4%
Express Lone Pine to Bishop Lone Pine DAR	<u>8%</u> 9%	-10% -72%	57% 22%	28% 38%		-78% -3%	-80%	3% -5%	9% 4%	1%	10% 10%	0% 12%	5% 15%	8% -2%	2% -8%	9% 6%	4% -14%
Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to	8% 9% -1%	-10% -72% -27%	57% 22% -19%	28% 38%		-78% -3%	-80%	3% -5% 4%	9% 4% 20%	1% 3% 20%	10% 10% 9%	0% 12% 6%	5% 15% -5%	8% -2% -7%	2% -8% -13%	9% 6% -9%	4% -14% -3%
Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville	8% 9% -1% -30%	-10% -72% -27% -67%	57% 22% -19% 0%	28% 38% 12%		-78% -3%	-80%	<u>3%</u> <u>-5%</u> 4% -14%	9% 4% 20% -33%	1% 3% 20% -33%	10% 10% 9% -32%	0% 12% 6% -33%	5% 15% -5% -19%	8% -2% -7% 3%	2% -8% -13% 29%	9% 6% -9% 3%	4% -14% -3% 27%
Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop	8% 9% -1% -30% 46%	-10% -72% -27% -67% 25%	57% 22% -19% 0% 50%	28% 38% 12% 30%	900%	-78% -3% -63% -	-80% - 100%	3% -5% 4% -14% 45%	9% 4% 20% -33% 22%	1% 3% 20% -33% 35%	10% 10% 9% -32% 15%	0% 12% 6% -33% 19%	5% 15% -5% -19% 0%	8% -2% -7% 3% 23%	2% -8% -13% 29% 8%	9% 6% -9% 3% -15%	4% -14% -3% 27% 22%
Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR	8% 9% -1% -30% 46% 19.1%	-10% -72% -27% -67% 25% 65.7%	57% 22% -19% 0% 50% 8.8%	28% 38% 12% 30% 4.0%	900%	-78% -3% -63% 15.6%	-80% - 100% 24.8%	3% -5% 4% -14% 45% 17.3%	9% 4% 20% -33% 22% 3.2%	1% 3% 20% -33% 35% 2.2%	10% 10% 9% -32% 15% 14.1%	0% 12% 6% -33% 19% 16.9%	5% 15% -5% -19% 0% 1.5%	8% -2% -7% 3% 23%	2% -8% -13% 29% 8% 14.7%	9% 6% -9% 3% -15% 11.6%	4% -14% -3% 27% 22% 0.4%
Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider	8% 9% -1% -30% 46% 19.1%	-10% -72% -27% -67% 25% 65.7% 15%	57% 22% -19% 0% 50% 8.8%	28% 38% 12% 30% - 4.0% -40%	900%	-78% -3% -63% -15.6% -100%	-80% - 100% 24.8%	3% -5% 4% -14% 45% 17.3% -1%	9% 4% 20% -33% 22% 3.2% 8%	1% 3% 20% -33% 35% 2.2% 10%	10% 10% 9% -32% 15% 14.1% -5%	0% 12% 6% -33% 19% 16.9% -6%	5% 15% -5% -19% 0% 1.5% 4%	8% -2% -7% 3% 23% 1.9% 10%	2% -8% -13% 29% 8% 14.7% -10%	9% 6% -9% 3% -15% 11.6% -14%	4% -14% -3% 27% 22% 0.4% 6%
Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider Mammoth FR	8% 9% -1% -30% 46% 19.1% 3%	-10% -72% -27% -67% 25% 65.7% 15% -3%	57% 22% -19% 0% 50% 8.8% 164%	28% 38% 12% 30% 	900%	-78% -3% -63% -15.6% -100% -18%	-80% - 100% 24.8% -56%	3% -5% 4% -14% 45% 17.3% -1% -7%	9% 4% 20% -33% 22% 3.2% 8% 15%	1% 3% 20% -33% 35% 2.2% 10% 15%	10% 10% 9% -32% 15% 14.1% -5% -3%	0% 12% 6% -33% 19% 16.9% -6% -4%	5% 15% -5% -19% 0% 1.5% 4% N/A	8% -2% -7% 3% 23% 1.9% 10% N/A	2% -8% -13% 29% 8% 14.7% -10% -19%	9% 6% -9% 3% -15% 11.6% -14% -16%	4% -14% -3% 27% 22% 0.4% 6% -4%
Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider Mammoth FR Mammoth DAR	8% 9% -1% -30% 46% 19.1% 3% 24%	-10% -72% -27% -67% 25% 65.7% 15% -3% 24%	57% 22% -19% 0% 50% 8.8% 164%	28% 38% 12% 30% - 4.0% - 40% - 100% 121%	900%	-78% -3% -63% -15.6% -100% -18% 0%	-80% - 100% 24.8% -56% -66%	3% -5% 4% -14% 45% 17.3% -1% -7% 6%	9% 4% 20% -33% 22% 3.2% 8% 15% 5%	1% 3% 20% -33% 35% 2.2% 10% 15% 5%	10% 10% 9% -32% 15% 14.1% -5% -3% -2%	0% 12% 6% 33% 19% 16.9% 6% 4% 3%	5% 15% -5% -19% 0% 1.5% 4% N/A 17%	8% -2% -7% 3% 23% 1.9% 10% N/A 27%	2% -8% -13% 29% 8% 14.7% -10% -19% 1%	9% 6% -9% 3% -15% 11.6% -14% -16% -7%	4% -14% -3% 27% 22% 0.4% 6% -4% 9%

## **Comments**

There was one comment received for the month of October 2017.

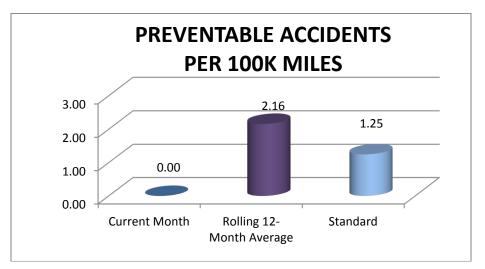
 October 5<sup>th</sup> - Passenger called MMSA to complain that the Purple Line driver was driving too fast and did not wait for him to be seated before starting out. The driver was counseled about proper customer service and safe driving practices, however, also mentioned that the passenger regularly takes an extremely long time to load himself and his belongings. A request will be made of the passenger to assist the service by loading in an expeditious manner.



## **COMPLAINTS PER 1,000 PASSENGERS**

## Accident/Incidents

There were no preventable accidents in October 2017.



Operations Report Page 6 of 8

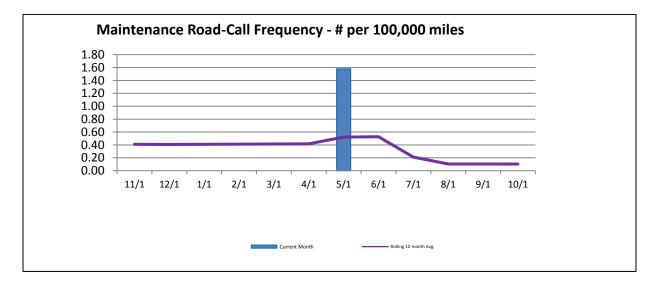
## Missed Runs

There were seven missed runs in October 2017.

- October 2<sup>nd</sup> Trolley 2 started late, missed 07:30 run
- October 10<sup>th</sup> Trolley 1 started late, missed 07:00, 08:00 and 09:00 runs
- October 12<sup>th</sup> Trolley 1 started late, missed 07:00 run
- October 18<sup>th</sup> No Bridgeport to Gardnerville due to driver vacation, passengers were notified two weeks prior
- October 20<sup>th</sup> The Lancaster route could not proceed beyond Lone Pine. The winds cause a road closure.
- October 24<sup>th</sup> No Bridgeport to Gardnerville due to driver vacation, passengers were notified three weeks prior
- October 25<sup>th</sup> No Walker dial-a-ride due to drive illness.

## Road Call Frequency

There was no Road Calls during the month of October 2017. The rolling 12-month road call frequency is 0.10 per 100,000 miles traveled.

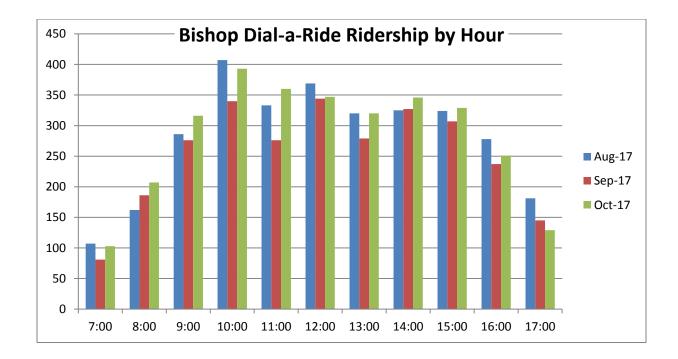


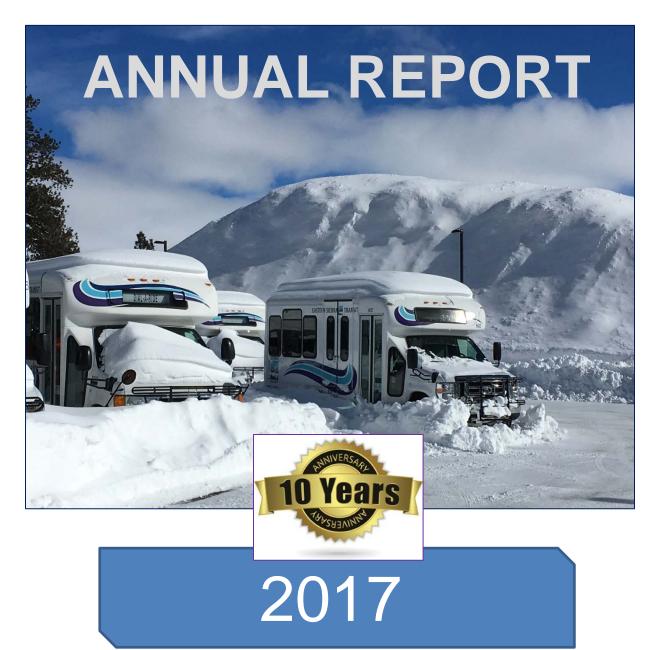
## **Bishop Area Dial-A-Ride Wait Times**

Wait times for the Bishop Area Dial-A-Ride (Mon. through Fri., 7:00 a.m. - 6:00 p.m.) \*

OCTOBER 2017						
		Percent	Goal			
IMMEDIATE RESPONSE TRIPS						
Total Trips:	2,178	77% of trips				
Average Wait Time (min.):	14		< 20 minutes			
# > 30 minute wait:	144	6.6 %	< 5%			
ADVANCE RESERVATION TRIPS						
Total Trips:	666	23% of trips				
On Time Trips (± 10 min.)	584	88 %				
TOTAL SCHEDULED TRIPS	3,188					
No-Shows	267 / 152	8.4 % / 4.8 %	Incl / Excl Ckpts			
Cancellations	77	2.4 %				

## OCTOBER 2017







# **ESTA's Mission**

....to provide excellent public transportation services in an entrepreneurial style within the Eastern Sierra Region. The Authority, through its leadership provides responsive and reliable services and is a regional platform for service planning and funding decisions.

## WHO -

The Eastern Sierra Transit Authority (ESTA) is a Joint Powers Authority comprised of Inyo County, Mono County, the City of Bishop and the Town of Mammoth Lakes. The Authority was formed in 2006 to address growing public transit needs within the Eastern Sierra region.



# WHERE -

Eastern Sierra Transit provides service throughout Inyo and Mono Counties and along a 400 linear mile area extending from Lancaster to Reno. The majority of ESTA's services are operated in the Bishop and Mammoth Lakes Areas.



# WHAT -

ESTA's provides a wide range of transit service including:

- **door-to-door dial-a-ride** service in Bishop, Mammoth Lakes, Lone Pine and the Antelope Valley
- town-to-town routes serving commuters and shoppers accessing work and commercial centers in Lone Pine, Independence, Bishop and Mammoth Lakes
- local fixed route service in Mammoth Lakes providing year-round service throughout the Town and to the many nearby recreational opportunities
- **intercity routes** known as the 395 Routes providing access to the national intercity transportation network (bus, rail, airline) in Reno and Lancaster.
- lifeline service in both Mono County (Bridgeport to Gardnerville, Benton to Bishop), and Inyo County (Tecopa/Shoshone to Pahrump).

# HOW -

The Eastern Sierra Transit Authority is governed by an eight member Board of Directors with at least one elected official appointed from each of the four member entities. The other seat from each member entity can be filled by an appointed member at large.

#### **BOARD OF DIRECTORS**

<u>Chair</u> Karen Schwartz City Council Member City of Bishop

Bob Gardner Supervisor – District 3 Mono County

Jeff Griffiths Second District Supervisor Inyo County

Cleland Hoff Town Council Member Town of Mammoth Lakes

Joe Pecsi City Council Member City of Bishop

Bill Sauser Town Council Member Town of Mammoth Lakes

> Kirk Stapp Director At-Large Mono County

Mark Tillemans Fourth District Supervisor Inyo County The end of FY 2016/17 marked ESTA's 10<sup>th</sup> anniversary of service. The Authority began providing service under the ESTA banner on July 1, 2007. As of July 1, 2017, ESTA embarked on its second decade of serviced to the eastern sierra, meeting the diverse transit needs of the communities it services, including door-to-door paratransit services in Bishop, Mammoth Lakes, Lone Pine, and Walker; extensive year-round fixed route service in Mammoth Lakes, town-to-town service with multiple weekday runs servicing all communities from Lone Pine to Mammoth Lakes, and lifeline service to the communities of Tecopa/Shoshone, Benton, and Bridgeport/Walker/Coleville. The Authority has grown significantly since its inception ten years ago, but remains committed to meeting the broad range of transit needs present in the area. The Authority's growth over the past decade has strengthened the organization both operationally and financially.

2016/17 also posed significant operational challenges as the region experienced 200% of normal precipitation during the winter months. Record snowfall challenged all of ESTA's resources, most notably the dedicated personnel who provide ESTA's services on a daily basis. On many days during the course of the 16/17 winter, just making their way to work was a major challenge for ESTA's drivers and dispatchers who were faced with considerable shoveling challenges just to get their cars out of the driveway. Once at work, buses had to be shoveled out, tire chains installed and re-checked, windows cleared of ice, and many other tasks to prepare for the day's service.

In spite of, or perhaps as a result of the record breaking snowfall, ridership on ESTA's routes also set a new record, surpassing the 1.2 million mark, a 5% increase from the previous year. Productivity, which is a measurement of ESTA's efficiency also set a new record of 21.5 passenger trips per service hour, an increase of 7% from the prior year. Ridership gains were recorded across all route modes, with particular percentage growth noted on the town-to-town (12.1%) and intercity (6.3%) routes. While productivity is a common and important metric for the measurement of transit efficiency, provision of valuable life-line transit services in the more rural areas of our region is a much-needed service in the region as well.

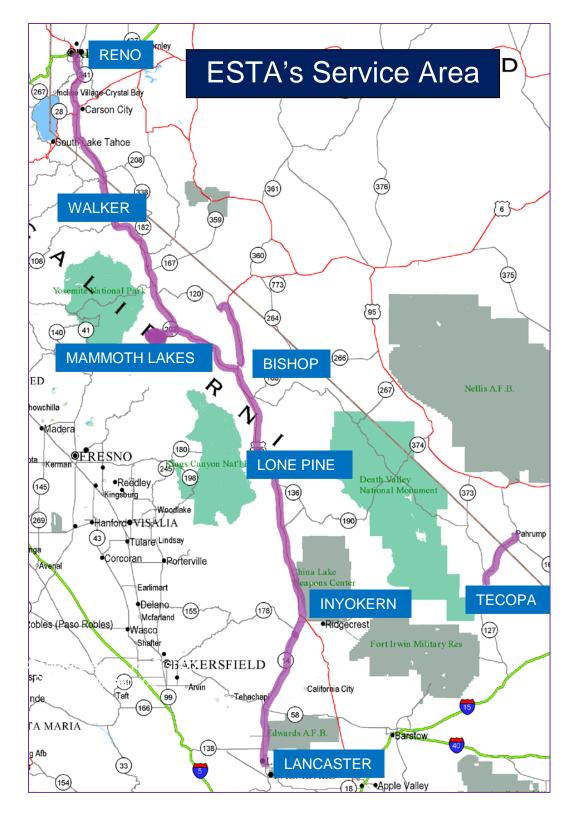
The strong operational and financial performance of FY16/17 paved the way for a dramatic action on the part of the Authority. In May of 2017, ESTA was able to fully pay off its CalPERS unfunded pension liability (UFL). This action will result in significant cost savings in future years as the amortization of the UFL, including the interest assessed by CalPERS, will not be incurred. It is projected that this action will result in cost savings of more than \$530,000 over the next thirty years. In spite of the extraordinary one-time expense associated with the pay-off of the UFL, the Authority was able to add nearly \$22,000 to the fund balance at fiscal year's end.

FY16/17 was indeed a memorable year.

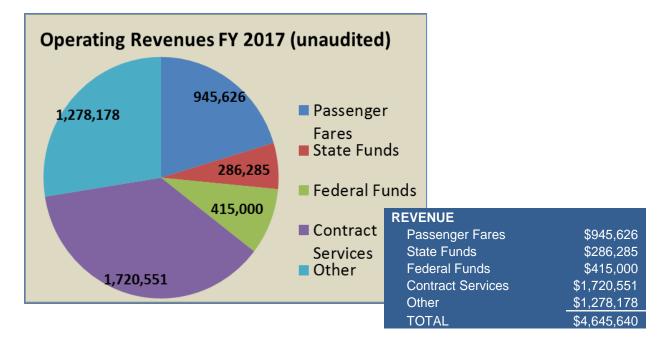
John Helm

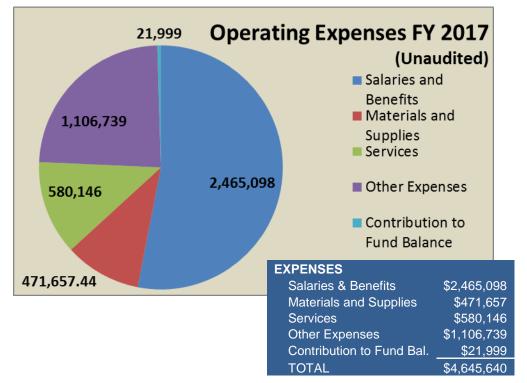
Executive Director





## FINANCIALS 2016/17





# **BY THE NUMBERS**

## Fleet:

	••	
#	Description	Service
13	37-passenger buses	Reds Meadow and MMSA
9	20 - 33 passenger buses	395 Routes
9	Trolleys	Fixed Route (Mammoth Lakes)
22	15-passenger	Local Dial-a-Ride, Community Circulator
4	11-passenger Sprinters	Local Dial-a-Ride
3	Minivans	Local Dial-a-Ride

#### 60 TOTAL

Note: 4 minibuses and 7 trolleys are owned by the Town of Mammoth Lakes.

Pers	sonnel:			
#	Description			
5	Management			
4	Administrative			
65	Drivers			
2	Support			
	FY	<b>2017</b>	Operating	<b>Statistics:</b>
		<b>2016/</b> 1	2015/16	% Variance
Vehicle Service Hours Service Miles		56,05	59 56,948	-1.6%
		956,55	51 971,040	-1.5%

## FY 2017 Key Performance Indicators:

1,203,953

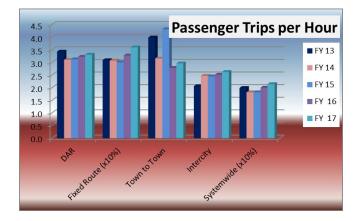
1,141,632

5.5%

21.50 passengers trips per hour (7% increase from 15/16)

**Passenger Trips** 

- 22% farebox recovery ratio (10% = state required minimum)
- \$2.69 subsidy per passenger (0.4% increase from 15/16)
- 1.44 Preventable accidents per 100,000 miles (38% increase from 15/16)







## EASTERN SIERRA TRANSIT AUTHORITY 703 Airport Road P.O. Box 1357 Bishop, CA 93515 760.872.1901 www.estransit.com