# BOARD OF DIRECTORS OF THE



## **EASTERN SIERRA TRANSIT AUTHORITY**

Regular Meeting
Friday April 21, 2017
City of Bishop Council Chambers
301 West Line St
Bishop, California
11:00 a.m.

Note: In compliance with the Americans with Disabilities Act, if an individual requires special assistance to participate in this meeting, please contact Eastern Sierra Transit at (760) 872-1901 ext. 15 or 800-922-1930. Notification 48 hours prior to the meeting will enable the Authority to make reasonable arrangements to ensure accessibility to this meeting. (28 CFR 13.102-35.104 ADA Title II)

DISPOSITION

- 1. CALL TO ORDER
- 2. PLEDGE OF ALLEGIANCE
- 3. ROLL CALL
- 4. PUBLIC COMMENT

INFORMATION

5. APPROVAL OF MINUTES:

**ACTION** 

- a. Regular meeting of March 17, 2017
- **6. REDS MEADOW ROAD REHABILITATION PROJECT SUPPORT**ACTION Staff recommendation: The Board is requested to approve a letter of support to be provided to the Town of Mammoth Lakes for the Federal Lands Access Program grant application for the rehabilitation of the Reds Meadow Road.
- 7. FINANCIAL REPORT

RECEIVE AND FILE

- a. FY 2016/17 report for the period ending April 19, 2017
- 8. CALPERS UNFUNDED LIABILITY PAY-OFF

ACTION

Staff Recommendation: It is recommended that the Board approve Resolution #2017-01 authorizing the Authority to pay-off the CalPERS unfunded liability, and authorizing the Executive Director to complete and execute all necessary documents for this to happen.

#### 9. SOCIAL MEDIA POLICY

ACTION

Staff recommendation: The Board is requested to approve the draft Social Media policy for the Eastern Sierra Transit Authority

#### 10. 2017 BISHOP CREEK SHUTTLE SPECIAL USE PERMIT

**ACTION** 

Staff recommendation: The Board is requested to ratify the Special Use Permit application that has been submitted to the U.S. Forest Service for the operation of the Bishop Creek Shuttle service in 2017, and to authorize the Executive Director to execute all associated documentation.

#### 11. ESTA GOVERNING BOARD ELIGIBILITY

**ACTION** 

Staff recommendation: The Board is recommended to provide direction to staff to address the sunset provision in subsection 1.2.2 of the ESTA Joint Powers Agreement.

#### 12. MAMMOTH TRANSIT SURVEY

INFORMATION

The results of a recent on-line passenger survey for transit services in the Mammoth Lakes area will be presented for the Board's information.

#### 13. OPERATIONS REPORT

RECEIVE AND FILE

March 2017

14. REPORTS INFORMATION

- a. Board Members
- b. Executive Director

#### 15. FUTURE AGENDA ITEMS

#### 16. ADJOURNMENT

**ACTION** 

The next regular meeting will be May 19th in Mammoth Lakes.

## **EASTERN SIERRA TRANSIT AUTHORITY**

## Minutes of Friday, March 17, 2017 Regular Meeting

The meeting of the Board of Directors of the Eastern Sierra Transit Authority was called to order at 8:36 a.m. on Friday March 17, 2017 at the City of Bishop Council Chambers, Bishop California. The following members were present: Karen Schwartz, Bob Gardner, Jeff Griffiths, Cleland Hoff, Bill Sauser, Mark Tillemans and Kirk Stapp. Director Joe Pecsi was absent. Director Schwartz led the pledge of allegiance.

Public Comment	None.
Approval of Minutes	Moved by Director Griffiths and seconded by Director Stapp to approve the minutes of the regular meeting of February 17, 2017. Motion carried 6-0, with Director Tillemans abstaining and Director Pecsi absent.
Reds Meadow Road Rehabilitation Funding Update	Moved by Director Sauser and seconded by Director Stapp to adopt and approve Resolution 2017-03 approving a \$1.00 surcharge to the Reds Meadow Shuttle adult fare to help fund the long-term maintenance of the Reds Meadow Shuttle Road. Motion carried 7-0 with Director Pecsi absent.
Low Carbon Transit Operations Program Funds	Moved by Director Stapp and seconded by Director Sauser to adopt and approve Resolution 2017-01 authorizing the execution of the Low Carbon Transit Operations Program (LCTOP) Project, continuing the expansion of the Mammoth Express and Lone Pine Express fixed route services. Motion carried 7-0 with Director Pecsi absent.
Title VI Program	Moved by Director Griffiths and seconded by Director Gardner to adopt and approve Resolution 2017-02 approving the Authority's Title VI Program including the Public Participation and Language Assistance Plans. Motion carried 7-0 with Director Pecsi absent.
2017 Reds Meadow Shuttle Special Use Permit	Moved by Director Gardner and seconded by Director Stapp to enter into a Special Use Permit to be issued by the U.S. Forest Service for the Operation of the Reds Meadow Service in 2017, and to authorize the Executive Director to execute all required documents for the Permit. Motion carried 7-0 with Director Pecsi absent.
Bi-Annual Service Review	Mr. Helm presented the Bi-Annual Service Review which included the following notable changes: new summer seasonal service to Bishop Creek Recreation Area, Gray Line Service replaced by

	expanded Town Trolley route, transition of Red Line service in May to the newly expanded trolley service, continuation of mid-day service from Lone Pine to Bishop (M, W, F) and operation of June Lake Shuttle on an abbreviated season.  Moved by Director Griffiths and seconded by Director Tillemans to approve the proposed services for the coming six months as outlined in the Bi-Annual Service Review. Motion carried 7-0 with Director Pecsi absent.
ESTA Governing Board	The sunset provision regarding the appointment of a member of the public at large in subsection 1.2.2 of the ESTA Joint Powers Agreement expires June 30, 2017. Directors agreed to address this item at ESTA's April Board of Director's Meeting.
Financial Report	Mr. Helm presented the Financial Report for the period ending March 15, 2017.
Operating Cost by Route Update	Mr. Helm presented a report with an update of the Operating Costs by Route analysis for 2016.
Operations Report	Mr. Helm presented the Operations Report for the month of February 2017.
Board Member Reports	Director Stapp reported attendance at a Mammoth Lakes housing meeting and looks forward to seeing the housing plan.  Director Schwartz reported excitement on Facebook about the new Bishop Creek Route.
Executive Director Report	Mr. Helm reported attending a joint meeting of the Mammoth Lakes Town Council and the Planning & Economic Development Commission to discuss draft 1.0 of the Walk, Bike Ride project.
Future Agenda Items	None.
Adjournment	The Chairperson adjourned the meeting at 10:00 a.m. The next regular meeting of the Eastern Sierra Transit Authority Board of Directors is scheduled for April 21, 2017, in the City of Bishop.

Recorded & Prepared by:

Karie Bentley
Board Clerk
Eastern Sierra Transit Authority

Minutes approved:

#### STAFF REPORT

Subject: Reds Meadow Road Rehabilitation Project Letter of Support

Initiated by: John Helm, Executive Director

#### **BACKGROUND:**

In association with a Federal Lands Access Program (FLAP) grant that the Town of Mammoth Lakes intends to submit next month, at the ESTA March Board Meeting the Board approved Resolution 2017-03, which authorized a surcharge to be added to the Reds Meadow Shuttle fare to help pay for long-term maintenance of the rehabilitated Reds Meadow Road.

#### ANALYSIS:

The FLAP grant for the rehabilitation of the Reds Meadow Road is due no later than May 12, 2017. The Town is putting the finishing touches on the application and has requested letters of support from all stakeholders. A draft letter of support for the Town's FLAP grant application for the rehabilitation of the Reds Meadow Road is included on the following page for the Board's review.

#### RECOMMENDATION

The Board is requested to approve the draft letter of support for the grant application by the Town of Mammoth Lakes' for the rehabilitation of the Reds Meadow Road authorizing the Board Chair to sign the letter, or to provide other direction to staff regarding the Town's request for a letter of support.



# **Eastern Sierra Transit Authority**

703 Airport Road P.O. Box 1357 Bishop, CA 93515 760.872.1901

April 21, 2017

Ms. Morgan Malley Lead FLAP Transportation Planner Central Federal Lands Highway Division 12300 West Dakota Ave, Ste 380B Lakewood, CO 80228

Subject: Red's Meadow Road Rehabilitation Project

**Town of Mammoth Lakes FLAP Grant Application** 

Dear Ms. Malley,

On behalf of the Board of Directors of the Eastern Sierra Transit Authority, I would like to take this opportunity to provide our strong support for the Town of Mammoth Lakes anticipated Federal Lands Access Program (FLAP) Application for the proposed Rehabilitation of Red's Meadow Road.

Red's Meadow Road provides public access to a number of significant national resources including Devils Postpile National Monument, access to the John Muir and Ansel Adams Wilderness Areas, and trailheads to the John Muir and Pacific Crest Trails. As the operator of the Red's Meadow Shuttle, we are directly aware that the road is badly deteriorated and that without this project it is likely the public will lose access to these valuable public lands.

We urge serious consideration of this application by yourself and the Program Decision Committee.

Thank you in advance for your consideration.

Karen Schwartz Chairperson Eastern Sierra Transit Authority Board of Directors

c: Town of Mammoth Lakes Federal Lands Access Program, Program Decision Committee

## **Programming Decisions Committee (PDC) Contact List**

Agency	Contact	Email Address
Transportation (CALTRANS)	Assistance	aprilnitsos@dot.ca.gov
Trinity County Department of Transportation	Richard Tippett, Trinity County DOT Director	rtippett@trinitycounty.org
Federal Highway Administration (FHWA), Central Federal Lands Highway Division (CFLHD)	Ryan Tyler, Branch Chief	ryan.tyler@dot.gov

#### STAFF REPORT

Subject: Financial Report – FY 2016/17

Initiated by: John Helm, Executive Director

The year to date roll-up, budget unit summary, and fund balance reports prepared on April 19, 2017 (80% through the fiscal year) are included on the following pages.

Revenue receipts lag the calendar primarily as a result of delays in receipt of the federal contracts for this fiscal year. The contracts have been received and fully executed and invoicing for nine months of the fiscal year should be paid within the next 45 days. Expenses lag the calendar primarily as a result of delays in receipt of invoices for fuel and maintenance from the Town of Mammoth Lakes. The financial reports detailed below and on the following pages reflect Mammoth fuel and maintenance expense only through December. Overtime expense exceeds budget this year as a result of recruitment challenges, however, total salaries expense with six pay periods remaining in the fiscal year is only one percent above budget. Year-to-date fuel cost per gallon continues to be 41% below the budgeted price per gallon

The table below summarizes the year-to-date revenue and the expenses by major expense category.

ESTA Operating Expenses FY16/17							
Per	cent of the fiscal						
	year		80.0%				
	Actual as						
	of	% of					
Category	Budget	04.19.17	Budget				
<b>Total Revenue</b>	4,735,967	3,245,672	68.5%				
EXPENSES							
Total Salaries	1,723,310	1,340,228	77.8%				
Total Benefits	759,746	494,193	65.0%				
Total Insurance	337,020	312,342	92.7%				
Total							
Maintenance	581,720	315,361	54.2%				
Facilities	229,570	180,123	78.5%				
Total Services	161,400	107,867	66.8%				
Fuel	630,910	222,340	35.2%				
Other	119,700	81,526	68.1%				
Total Expenses	4,543,376	3,053,981	67.2%				

# Budget to Actuals with Encumbrances by Key/Obj

**Ledger:** GL **As of 4/19/2017** 

Object	Description	Budget	Actual	Encumbrance	Balance	%
<b>Key:</b> 153299 - E	ASTERN SIERRA TRANSIT					
<b>OPERATING</b>						
Revenue						
4061	LOCAL TRANSPORTATION TAX	1,234,781.00	867,451.64	0.00	367,329.36	70.25
4065	STATE TRANSIT ASST	226,218.00	107,222.00	0.00	118,996.00	47.39
4301	INTEREST FROM TREASURY	10,000.00	12,584.13	0.00	(2,584.13)	125.84
4499	STATE OTHER	58,000.00	87,292.18	0.00	(29,292.18)	150.50
4555	FEDERAL GRANTS	560,512.00	46,735.89	0.00	513,776.11	8.33
4599	OTHER AGENCIES	801,556.00	807,333.40	0.00	(5,777.40)	100.72
4819	SERVICES & FEES	1,839,900.00	1,316,448.89	0.00	523,451.11	71.55
4959	MISCELLANEOUS REVENUE	5,000.00	604.07	0.00	4,395.93	12.08
R	Revenue Total:	4,735,967.00	3,245,672.20	0.00	1,490,294.80	68.53
Expenditure						
5001	SALARIED EMPLOYEES	1,151,800.00	925,450.99	0.00	226,349.01	80.34
5003	OVERTIME	26,500.00	58,041.71	0.00	(31,541.71)	219.02
5005	HOLIDAY OVERTIME	96,740.00	93,335.54	0.00	3,404.46	96.48
5012	PART TIME EMPLOYEES	448,270.00	263,400.23	0.00	184,869.77	58.75
5021	RETIREMENT & SOCIAL SECURITY	40,880.00	30,013.64	0.00	10,866.36	73.41
5022	PERS RETIREMENT	239,166.00	150,622.79	0.00	88,543.21	62.97
5031	MEDICAL INSURANCE	302,770.00	202,804.12	0.00	99,965.88	66.98
5043	OTHER BENEFITS	32,910.00	19,056.47	0.00	13,853.53	57.90
5045	COMPENSATED ABSENCE EXPENSE	140,820.00	89,978.36	0.00	50,841.64	63.89
5047	EMPLOYEE INCENTIVES	3,200.00	1,717.81	0.00	1,482.19	53.68
5111	CLOTHING	4,300.00	6,929.91	0.00	(2,629.91)	161.16
5152	WORKERS COMPENSATION	97,243.00	97,245.00	0.00	(2.00)	100.00
5154	UNEMPLOYMENT INSURANCE	45,000.00	25,264.00	0.00	19,736.00	56.14
5158	INSURANCE PREMIUM	194,777.00	189,833.00	0.00	4,944.00	97.46
5171	MAINTENANCE OF EQUIPMENT	545,920.00	299,224.23	0.00	246,695.77	54.81
5173	MAINTENANCE OF	22,800.00	15,087.14	0.00	7,712.86	66.17
5191	MAINTENANCE OF STRUCTURES	13,000.00	1,049.65	0.00	11,950.35	8.07
5211	MEMBERSHIPS	1,850.00	740.00	0.00	1,110.00	40.00
5232	OFFICE & OTHER EQUIP < \$5,000	9,900.00	8,975.13	0.00	924.87	90.65
5236	INFORMATION SERVICES POSTAGE	0.00	346.00	0.00	(346.00)	0.00
5238	OFFICE SUPPLIES	8,100.00	4,004.44	0.00	4,095.56	49.43
5253	ACCOUNTING & AUDITING SERVICE	40,190.00	29,900.00	0.00	10,290.00	74.39
5254	AUDITING SERVICE	11,080.00	0.00	0.00	11,080.00	0.00
5260	HEALTH - EMPLOYEE PHYSICALS	6,400.00	1,994.41	0.00	4,405.59	31.16
5263	ADVERTISING	49,330.00	28,773.66	0.00	20,556.34	58.32
5265	PROFESSIONAL & SPECIAL SERVICE	54,400.00	47,198.77	0.00	7,201.23	86.76
5291	OFFICE, SPACE & SITE RENTAL	180,070.00	141,639.57	0.00	38,430.43	78.65
5311	GENERAL OPERATING EXPENSE	44,630.00	49,628.45	0.00	(4,998.45)	111.19
5331	TRAVEL EXPENSE	2,100.00	1,390.35	0.00	709.65	66.20
5332	MILEAGE REIMBURSEMENT	21,020.00	9,511.98	0.00	11,508.02	45.25
5351	UTILITIES	49,500.00	38,483.51	0.00	11,016.49	77.74
5352	FUEL & OIL	630,910.00	222,340.34	0.00	408,569.66	35.24
5901	CONTINGENCIES	27,800.00	0.00	0.00	27,800.00	0.00
E	xpenditure Total:	4,543,376.00	3,053,981.20	0.00	1,489,394.80	67.21
NET OPERATIO	NG	192,591.00	191,691.00	0.00	900.00	

#### CAPITAL ACCOUNT

User:	JHELM - John Helm	Page	Date:	04/19/2017
Report	: GL8006: Fin Stmt Budget to Actual with Encumbrance	19	Time:	13:41:07

## Budget to Actuals with Encumbrances by Key/Obj

Ledger: GL As of 4/19/2017

Object	Description	Budget	Actual	Encumbrance	Balance	%
Revenue						
4066	PTMISEA	297,000.00	0.00	0.00	297,000.00	0.00
4495	STATE GRANTS - CAPITAL	51,700.00	92,812.35	0.00	(41,112.35)	179.52
4557	FEDERAL GRANTS - CAPITAL	6,400.00	0.00	0.00	6,400.00	0.00
]	Revenue Total:	355,100.00	92,812.35	0.00	262,287.65	26.13
Expenditure						
5640	STRUCTURES & IMPROVEMENTS	120,000.00	16,741.25	10,975.00	92,283.75	23.09
5650	EQUIPMENT	79,640.00	12,271.83	0.00	67,368.17	15.40
5655	VEHICLES	177,000.00	81,302.35	0.00	95,697.65	45.93
]	Expenditure Total:	376,640.00	110,315.43	10,975.00	255,349.57	32.20
NET CAPITAL	ACCOUNT	(21,540.00)	(17,503.08)	(10,975.00)	6,938.08	
TRANSFERS						
Revenue						
Expenditure						
5798	CAPITAL REPLACEMENT	183,140.00	0.00	0.00	183,140.00	0.00
	Expenditure Total:	183,140.00	0.00	0.00	183,140.00	0.00
•	Expenditure rount	105,110.00	0.00	0.00	103,110.00	0.00
NET TRANSFE	ERS	0.00	0.00	0.00	0.00	
	152200 T. ( )	(12,000,00)	174 107 02	(10.075.00)	(177, 201, 02)	
	153299 Total:	_(12,089.00)	<u>174,187.92</u>	(10,975.00)	(175,301.92)	

User:JHELM - John HelmPageDate:04/19/2017Report:GL8006: Fin Stmt Budget to Actual with Encumbrance20Time:13:41:07

## **Budget to Actuals with Encumbrances by Key/Income Grouping**

Ledger: GL

Report: GL5005 - GL5005: Budget to Actual with

As Of 4/19/2017

Object	Description	Budget	Actual	Encumbrance	Balance
<b>Key:</b> 153200 - EAS'	TERN SIERRA TRANSIT FUND				
Revenue					
460		0.00	0.00	0.00	0.00
490	<del>-</del>	0.00	0.00	0.00	0.00
Rev	enue Total:	0.00	0.00	0.00	0.00
Expenditure					
5000		0.00	0.00	0.00	0.00
580	O OTHER FINANCING USES	0.00	0.00	0.00	0.00
Exp	enditure Total:	0.00	0.00	0.00	0.00
	Key Total:	0.00	0.00	0.00	0.00
•	A ADMINISTRATION				
Revenue					
4060		0.00	187,145.49	0.00	(187, 145.49)
4350		0.00	7,694.70	0.00	(7,694.70)
4400		0.00	0.00	0.00	0.00
460		0.00	0.00	0.00	0.00
490	O OTHER REVENUE	0.00	0.00	0.00	0.00
	enue Total:	0.00	194,840.19	0.00	(194,840.19)
Expenditure		0.00	170 600 66	0.00	(170, 600, 66)
500		0.00	179,692.66	0.00	(179,692.66)
510		0.00	72.25	0.00	(72.25)
520		0.00	0.00	0.00	0.00
5560		0.00	0.00	0.00	0.00
560		0.00	0.00	0.00	0.00
5700	<del>-</del>	0.00	0.00	0.00	0.00
Exp	enditure Total:	0.00	179,764.91	0.00	(179,764.91)
	Key Total:	0.00	15,075.28	0.00	(15,075.28)
<b>Key:</b> 153202 - INYO	O TRANSIT SERVICE				
Revenue					
4060		353,629.00	137,933.56	0.00	215,695.44
4350		2,500.00	0.00	0.00	2,500.00
4400	AID FROM OTHER GOVT AGENCIES	71,583.00	6,762.10	0.00	64,820.90
460	CHARGES FOR CURRENT SERVICES	55,060.00	44,664.96	0.00	10,395.04
490	O OTHER REVENUE _	1,500.00	91.80	0.00	1,408.20
Rev	enue Total:	484,272.00	189,452.42	0.00	294,819.58
Expenditure					
5000	SALARIES & BENEFITS	306,240.00	203,705.59	0.00	102,534.41
510	) SERVICES & SUPPLIES	126,391.00	75,059.49	0.00	51,331.51
520	) INTERNAL CHARGES	11,669.00	11,669.00	0.00	0.00
5560	DEBT SERVICE INTEREST	0.00	0.00	0.00	0.00
560	) FIXED ASSETS	43,590.00	6,135.91	0.00	37,454.09
580	O OTHER FINANCING USES	12,815.00	0.00	0.00	12,815.00
590	O RESERVES	5,000.00	0.00	0.00	5,000.00
Exp	enditure Total:	505,705.00	296,569.99	0.00	209,135.01
•	Key Total:	(21,433.00)	(107,117.57)	0.00	85,684.57
-	NO TRANSIT SERVICE				
Revenue 4060	O TAXES - SALES	219,745.00	166,443.06	0.00	53,301.94
4350		2,500.00		0.00	2,500.00
			0.00		
4400		31,862.00	81,526.15	0.00	(49,664.15)
460		17,840.00	24,545.94	0.00	(6,705.94)
User: JHELM - John H	elm	Page			<b>Date:</b> 04/19/20

13:42:04

Time:

## **Budget to Actuals with Encumbrances by Key/Income Grouping**

Ledger: GL

Report: GL5005 - GL5005: Budget to Actual with

As Of 4/19/2017

Objec	ct	Description	Budget	Actual	Encumbrance	Balance
	4900	OTHER REVENUE	0.00	91.80	0.00	(91.80)
	Reven	ue Total:	271,947.00	272,606.95	0.00	(659.95)
Expenditur	e					
	5000	SALARIES & BENEFITS	116,990.00	76,909.68	0.00	40,080.32
	5100	SERVICES & SUPPLIES	80,055.00	25,058.75	0.00	54,996.25
	5200	INTERNAL CHARGES	6,807.00	6,807.00	0.00	0.00
	5600	FIXED ASSETS	0.00	81,302.35	0.00	(81,302.35)
	5800	OTHER FINANCING USES	5,350.00	0.00	0.00	5,350.00
	5900	RESERVES _	2,800.00	0.00	0.00	2,800.00
	Expen	diture Total:	212,002.00	190,077.78	0.00	21,924.22
		Key Total:	59,945.00	82,529.17	0.00	(22,584.17)
<b>Kev:</b> 153204 -	BISHC	P TRANSIT SERVICE				
Revenue						
	4060	TAXES - SALES	353,629.00	137,933.59	0.00	215,695.41
	4350	REV USE OF MONEY & PROPERTY	2,500.00	0.00	0.00	2,500.00
	4400	AID FROM OTHER GOVT AGENCIES	71,583.00	6,762.10	0.00	64,820.90
	4600	CHARGES FOR CURRENT SERVICES	63,440.00	57,291.01	0.00	6,148.99
	4900	OTHER REVENUE	1,500.00	91.80	0.00	1,408.20
	Reven	ue Total:	492,652.00	202,078.50	0.00	290,573.50
Expenditur	e					
	5000	SALARIES & BENEFITS	323,280.00	201,321.68	0.00	121,958.32
	5100	SERVICES & SUPPLIES	122,971.00	83,304.25	0.00	39,666.75
	5200	INTERNAL CHARGES	11,669.00	11,669.00	0.00	0.00
	5560	DEBT SERVICE INTEREST	0.00	0.00	0.00	0.00
	5600	FIXED ASSETS	43,590.00	6,135.92	0.00	37,454.08
	5800	OTHER FINANCING USES	12,815.00	0.00	0.00	12,815.00
	5900	RESERVES	5,000.00	0.00	0.00	5,000.00
	Expen	nditure Total:	519,325.00	302,430.85	0.00	216,894.15
		<b>Key Total:</b>	(26,673.00)	(100,352.35)	0.00	73,679.35
<b>Kev:</b> 153205 -	- MAMN	MOTH TRANSIT SERVICE				
Revenue						
	4060	TAXES - SALES	303,458.00	233,872.94	0.00	69,585.06
	4350	REV USE OF MONEY & PROPERTY	2,500.00	0.00	0.00	2,500.00
	4400	AID FROM OTHER GOVT AGENCIES	1,000,418.00	537,663.59	0.00	462,754.41
	4600	CHARGES FOR CURRENT SERVICES	12,690.00	16,967.24	0.00	(4,277.24)
		OTHER REVENUE	1,500.00	236.87	0.00	1,263.13
	Reven	ue Total:	1,320,566.00	788,740.64	0.00	531,825.36
Expenditur	e					
	5000	SALARIES & BENEFITS	603,340.00	457,521.38	0.00	145,818.62
	5100	SERVICES & SUPPLIES	488,412.00	287,287.68	0.00	201,124.32
	5200	INTERNAL CHARGES	24,311.00	24,311.00	0.00	0.00
	5600	FIXED ASSETS	191,000.00	12,391.25	0.00	178,608.75
	5800	OTHER FINANCING USES	32,160.00	0.00	0.00	32,160.00
	5900	RESERVES _	12,000.00	0.00	0.00	12,000.00
	Expen	diture Total:	1,351,223.00	781,511.31	0.00	569,711.69
		Key Total:	(30,657.00)	7,229.33	0.00	(37,886.33)
<b>Key:</b> 153206 -	305 DC	MITE				
Revenue	- 333 KC	701L				
Acvenue	4060	TAXES - SALES	172,739.00	84,394.00	0.00	88,345.00
	4400	AID FROM OTHER GOVT AGENCIES	267,688.00	16,000.95	0.00	251,687.05
	4600	CHARGES FOR CURRENT SERVICES	169,380.00	172,909.41	0.00	(3,529.41)
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## **Budget to Actuals with Encumbrances by Key/Income Grouping**

**Ledger:** GL **As Of 4/19/2017** 

Objec		Description	Budget	Actual	Encumbrance	Balance
	4900	OTHER REVENUE	0.00	91.80	0.00	(91.80)
		ue Total:	609,807.00	273,396.16	0.00	336,410.84
Expenditure						
	5000	SALARIES & BENEFITS	327,720.00	195,400.93	0.00	132,319.07
	5100	SERVICES & SUPPLIES	265,871.00	132,266.21	0.00	133,604.79
	5200	INTERNAL CHARGES	11,669.00	11,669.00	0.00	0.00
	5600	FIXED ASSETS	0.00	0.00	0.00	0.00
	5700	DEPRECIATION	0.00	0.00	0.00	0.00
	5900	RESERVES	0.00	0.00	0.00	0.00
	Expen	diture Total:	605,260.00	339,336.14	0.00	265,923.86
		Key Total:	4,547.00	(65,939.98)	0.00	70,486.98
<b>Yey:</b> 153207 -	SPECL	ALS				
Revenue						
	4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
	4600			4,875.00	0.00	3,125.00
		ue Total:	8,000.00	4,875.00	0.00	3,125.00
Expenditure			-,	,		,
<b>F</b>	5000	SALARIES & BENEFITS	2,570.00	3,736.70	0.00	(1,166.70)
	5100	SERVICES & SUPPLIES	3,700.00	0.00	0.00	3,700.00
	5200	INTERNAL CHARGES	0.00	0.00	0.00	0.00
	5900	RESERVES	0.00	0.00	0.00	0.00
	Expen	nditure Total:	6,270.00	3,736.70	0.00	2,533.30
	•	Key Total:	1,730.00	1,138.30	0.00	591.70
	~~	<u> </u>				
	COMN	MUTER VANPOOL				
Revenue	1.600		0.00	0.00	0.00	0.00
		CHARGES FOR CURRENT SERVICES	0.00	0.00	0.00	0.00
E 124		ue Total:	0.00	0.00	0.00	0.00
Expenditure		GALADIEG O DENEEUEG	0.00	0.00	0.00	0.00
	5000	SALARIES & BENEFITS	0.00	0.00	0.00	0.00
	5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
	5200 E	INTERNAL CHARGES	0.00	0.00	0.00	0.00
	Expen	diture Total:	0.00	0.00	0.00	0.00
		Key Total:	0.00	0.00	0.00	0.00
<b>Key:</b> 153209 - <b>Revenue</b>	REDS	MEADOW				
	4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
	4600	CHARGES FOR CURRENT SERVICES	375,630.00	475,892.75	0.00	(100,262.75)
	4900	OTHER REVENUE	500.00	0.00	0.00	500.00
	Reven	ue Total:	376,130.00	475,892.75	0.00	(99,762.75)
Expenditure	e		,	,		, , ,
•	5000	SALARIES & BENEFITS	176,470.00	169,296.31	0.00	7,173.69
	5100	SERVICES & SUPPLIES	175,355.00	192,774.66	0.00	(17,419.66)
	5200	INTERNAL CHARGES	6,807.00	6,807.00	0.00	0.00
	5600	FIXED ASSETS	0.00	0.00	0.00	0.00
	5700	DEPRECIATION	0.00	0.00	0.00	0.00
	5800	OTHER FINANCING USES	24,000.00	0.00	0.00	24,000.00
	5900	RESERVES	3,000.00	0.00	0.00	3,000.00
		aditure Total:	385,632.00	368,877.97	0.00	16,754.03
	LAPCII	Key Total:	(9,502.00)	107,014.78	0.00	(116,516.78)
		ixcy ivai.	(2,302.00)	107,014.70	0.00	(110,510.76)

Key: 153210 - MMSA-MAMMOTH MT SKI AREA

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# **Budget to Actuals with Encumbrances by Key/Income Grouping**As Of 4/19/2017

Ledger: GL

**Description Budget Actual** Balance Object **Encumbrance** Revenue 0.00 4400 AID FROM OTHER GOVT AGENCIES 0.00 317,025.71 (317,025.71)4600 CHARGES FOR CURRENT SERVICES 1,085,440.00 482,208.52 0.00 603,231.48 4900 OTHER REVENUE 0.00 0.00 0.000.00 1,085,440.00 799,234.23 **Revenue Total:** 0.00 286,205.77 **Expenditure** 5000 **SALARIES & BENEFITS** 480,670.00 265,860.07 0.00 214,809.93 5100 **SERVICES & SUPPLIES** 502,506.00 229,289.42 0.00 273,216.58 5200 **INTERNAL CHARGES** 18,477.00 18,479.00 0.00 (2.00)5600 FIXED ASSETS 0.00 0.00 0.00 0.00 5700 DEPRECIATION 0.00 0.00 0.00 0.00 OTHER FINANCING USES 96,000.00 5800 0.00 0.00 96,000.00 5900 RESERVES 0.00 0.00 0.00 0.00 1,097,653.00 **Expenditure Total:** 513,628.49 0.00 584,024.51 **Kev Total:** (12,213.00)285,605.74 0.00 (297,818.74)**Kev:** 153299 - EASTERN SIERRA TRANSIT Revenue 4060 TAXES - SALES 1,460,999.00 974,673.64 0.00 486,325.36 **REV USE OF MONEY & PROPERTY** 4350 10,000.00 12,584.13 0.00 (2.584.13)4400 AID FROM OTHER GOVT AGENCIES 1.775,168,00 1,034,173.82 0.00 740,994.18 CHARGES FOR CURRENT SERVICES 1,839,900.00 4600 1,316,448.89 0.00 523,451.11 4800 OTHER FINANCING SOURCES 0.00 0.00 0.00 0.00 OTHER REVENUE 4900 5,000.00 604.07 0.00 4,395.93 5,091,067.00 **Revenue Total:** 3,338,484.55 0.00 1,752,582.45 **Expenditure** 5000 **SALARIES & BENEFITS** 2,487,356.00 1,841,351.57 0.00 646,004.43 815,592.37 5100 **SERVICES & SUPPLIES** 1,930,977.00 1,115,384.63 0.00 5200 **INTERNAL CHARGES** 97,243.00 97,245.00 0.00 (2.00)5560 DEBT SERVICE INTEREST 0.00 0.00 0.00 0.00 FIXED ASSETS 10,975.00 5600 376,640.00 110,315.43 255,349.57 5700 **DEPRECIATION** 0.00 0.00 0.00 0.005800 OTHER FINANCING USES 183,140.00 0.00 0.00 183,140.00 **RESERVES** 27,800.00 0.00 0.00 27,800.00 5900 **Expenditure Total:** 5,103,156.00 3,164,296.63 10,975.00 1,927,884.37 (175,301.92)**Kev Total:** (12,089.00)174,187.92 (10.975.00)**Key:** 153211 - ESTA ACCUMULATED CAPITAL OUT Revenue 0.00 0.00 4350 **REV USE OF MONEY & PROPERTY** 2,350.78 (2,350.78)4600 CHARGES FOR CURRENT SERVICES 0.00 0.00 0.00 0.00 OTHER FINANCING SOURCES 0.00 0.00 0.00 0.00 **Revenue Total:** 2,350.78 0.00 0.00 (2,350.78)**Key Total:** 0.00 2,350.78 0.00 (2,350.78)**Kev:** 153212 - ESTA GENERAL RESERVE Revenue **REV USE OF MONEY & PROPERTY** 0.00 1,823.33 0.00 4350 (1,823.33)4800 OTHER FINANCING SOURCES 0.00 0.00 0.00 0.00 0.00 1,823.33 0.00 (1,823.33)**Revenue Total:** 

Key: 153213 - ESTA-BUDGET STABILZATION RESER

**Kev Total:** 

Revenue

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0.00

1,823.33

0.00

(1.823.33)

## **Budget to Actuals with Encumbrances by Key/Income Grouping**

**Ledger:** GL **As Of 4/19/2017** 

Objec	et	Description	Budget	Actual	Encumbrance	Balance
	4350		0.00	727.75	0.00	(727.75)
	4800		0.00	0.00	0.00	0.00
	Reven	ue Total:	0.00	727.75	0.00	(727.75)
		Key Total:	0.00	727.75	0.00	(727.75)
Key: 612502 - Revenue	SRTP	TRANSPORT PLAN				
	4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.00
	Reven	ue Total:	0.00	0.00	0.00	0.00
Expenditur	e					
	5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
	Expen	diture Total:	0.00	0.00	0.00	0.00
		Key Total:	0.00	0.00	0.00	0.00
Key: 612490 - Expenditure		AUTOMATED CUSTOMER IS				
Lapenuitui		SALARIES & BENEFITS	0.00	0.00	0.00	0.00
		aditure Total:	0.00	0.00	0.00	0.00
		Key Total:	0.00	0.00	0.00	0.00
<b>Key:</b> 612491 - <b>Revenue</b>	NIGHT	· -	_	· -		
Revenue	4600	CHARGES FOR CURRENT SERVICES	0.00	0.00	0.00	0.00
		ue Total:	0.00	0.00	0.00	0.00
Expenditur		ac 10tui.	0.00	0.00	0.00	0.00
P		SALARIES & BENEFITS	0.00	0.00	0.00	0.00
		diture Total:	0.00	0.00	0.00	0.00
	•	Key Total:	0.00	0.00	0.00	0.00
<b>Key:</b> 612493 - <b>Revenue</b>	JARC-	LONE PINE/BISHOP				
	4060	TAXES - SALES	57,799.00	14,451.00	0.00	43,348.00
	4400	AID FROM OTHER GOVT AGENCIES	67,800.00	13,824.62	0.00	53,975.38
	4600	CHARGES FOR CURRENT SERVICES	24,410.00	19,257.54	0.00	5,152.46
	4900	OTHER REVENUE	0.00	0.00	0.00	0.00
	Reven	ue Total:	150,009.00	47,533.16	0.00	102,475.84
Expenditur	e					
	5000	SALARIES & BENEFITS	83,820.00	47,105.10	0.00	36,714.90
	5100	SERVICES & SUPPLIES	63,268.00	38,021.03	0.00	25,246.97
	5200	INTERNAL CHARGES	2,917.00	2,917.00	0.00	0.00
	Expen	diture Total:	150,005.00	88,043.13	0.00	61,961.87
		Key Total:	4.00	(40,509.97)	0.00	40,513.97
Key: 612494 - Revenue	JARC-	MAMMOTH EXPRESS				
	4060	TAXES - SALES	0.00	12,500.00	0.00	(12,500.00)
	4400	AID FROM OTHER GOVT AGENCIES	105,884.00	31,763.12	0.00	74,120.88
	4600	CHARGES FOR CURRENT SERVICES	28,010.00	17,836.52	0.00	10,173.48
		ue Total:	133,894.00	62,099.64	0.00	71,794.36
Expenditur						
	5000	SALARIES & BENEFITS	60,640.00	37,251.83	0.00	23,388.17
	5100	SERVICES & SUPPLIES	69,878.00	30,038.91	0.00	39,839.09
			2 0 1 5 0 0	2 0 4 5 0 0	0.00	0.00
	5200	INTERNAL CHARGES diture Total:	2,917.00 133,435.00	2,917.00 70,207.74	0.00	0.00 63,227.26

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# Budget to Actuals with Encumbrances by Key/Income Grouping As Of 4/19/2017

Ledger: GL

Objec	et	Description	Budget	Actual	Encumbrance	Balanc
		Key Total:	459.00	(8,108.10)	0.00	8,567.1
<b>Xev:</b> 612496 -	MONO	COUNTY BUS SHELTERS				
Revenue						
	4400	AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.0
		ue Total:	0.00	0.00	0.00	0.0
Expenditur	e					
	5000	SALARIES & BENEFITS	0.00	0.00	0.00	0.0
	5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.0
	Expen	diture Total:	0.00	0.00	0.00	0.0
		Key Total:	0.00	0.00	0.00	0.0
Kev: 612497 -	GOOG	LE TRANSIT PHASE 2				
Revenue	0000	22 114 11 1011 1 111 102 2				
	4400	AID FROM OTHER GOVT AGENCIES	12,500.00	14,835.56	0.00	(2,335.56
		CHARGES FOR CURRENT SERVICES		0.00	0.00	0.0
		ue Total:	12,500.00	14,835.56	0.00	(2,335.56
Expenditur	e		,	,		. ,
•	5000	SALARIES & BENEFITS	1,899.00	749.05	0.00	1,149.9
	5100	SERVICES & SUPPLIES	10,930.00	12,700.00	0.00	(1,770.00
	Expen	diture Total:	12,829.00	13,449.05	0.00	(620.05
	•	Key Total:	(329.00)	1,386.51	0.00	(1,715.51
Z (12400	CADD	CLEAN AID DROIECT DROCD AM		-		
•	CAPP-	CLEAN AIR PROJECT PROGRAM				
Revenue	4.400	AID EDOM OTHER COUT A CENCIES	0.00	0.00	0.00	0.0
		AID FROM OTHER GOVT AGENCIES ue Total:	0.00	0.00	0.00	0.0
E 1:4		ue rotai:	0.00	0.00	0.00	0.0
Expenditur	e 5000	SALARIES & BENEFITS	0.00	0.00	0.00	0.0
	5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.0
		diture Total:	0.00	0.00	0.00	0.0
	Expen	Key Total:	0.00	0.00	0.00	0.0
		Key Total.		0.00	0.00	
<b>Key:</b> 612499 -	MOBII	LITY MANAGEMENT 14				
Revenue						
		AID FROM OTHER GOVT AGENCIES	0.00	0.00	0.00	0.0
		ue Total:	0.00	0.00	0.00	0.0
Expenditur	e					
	5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.0
	Expen	diture Total:	0.00	0.00	0.00	0.0
		Key Total:	0.00	0.00	0.00	0.0
<b>Key:</b> 612489 - <b>Revenue</b>	NON-E	EMERGENCY TRAN REIM				
	4400	AID FROM OTHER GOVT AGENCIES	25,850.00	8,009.92	0.00	17,840.0
		ue Total:	25,850.00	8,009.92	0.00	17,840.0
Expenditur			- ,	-,		.,.
•	5000	SALARIES & BENEFITS	3,717.00	2,800.59	0.00	916.4
	5100	SERVICES & SUPPLIES	21,640.00	9,511.98	0.00	12,128.0
	Expen	diture Total:	25,357.00	12,312.57	0.00	13,044.4
	•	Key Total:	493.00	(4,302.65)	0.00	4,795.6
<b>Key:</b> 612503 -	BISHO	P YARD-ESTA				<u> </u>
Revenue	4060	TAXES - SALES	0.00	0.00	0.00	0.0
	.000		0.00	0.00	0.00	0.0

## **Budget to Actuals with Encumbrances by Key/Income Grouping**

**Ledger:** GL **As Of 4/19/2017** 

Object	Description	Budget	Actual	Encumbrance	Balance
4350	REV USE OF MONEY & PROPERTY	0.00	(12.43)	0.00	12.43
4400	AID FROM OTHER GOVT AGENCIES	120,000.00	0.00	0.00	120,000.00
4900	OTHER REVENUE	0.00	0.00	0.00	0.00
Reven	ue Total:	120,000.00	(12.43)	0.00	120,012.43
Expenditure					
5100	SERVICES & SUPPLIES	0.00	0.00	0.00	0.00
5600	FIXED ASSETS	120,000.00	4,350.00	10,975.00	104,675.00
Expen	diture Total:	120,000.00	4,350.00	10,975.00	104,675.00
	<b>Key Total:</b>	0.00	(4,362.43)	(10,975.00)	15,337.43

# COUNTY OF INYO UNDESIGNATED FUND BALANCES

#### AS OF 06/30/2017

	_	Claim on Cash 1000	Accounts Receivable 1100,1105,1160	Loans Receivable 1140	Prepaid Expenses 1200	Accounts Payable 2000	Loans Payable 2140	Deferred Revenue 2200	Computed Fund Balance	Encumbrances	Fund Balance Undesignated
ESTA	- EASTERN SIERRA TRANSI	T AUTHORI									
1532	EASTERN SIERRA TRANSIT	2,688,978		37,449		68,181			2,658,246		2,658,246
1533	ESTA ACCUMULATED	649,708							649,708		649,708
1534	ESTA GENERAL RESERVE	504,427							504,427		504,427
1535	ESTA BUDGET STAB	201,769							201,769		201,769
6813	JARC-LONE PINE/BISHOP	3,234				96	23,500		(20,362)		(20,362)
6814	JARC-MAMMOTH EXPRESS	32,575				41			32,534		32,534
6817	GOOGLE TRANSIT PHASE 2	657							657		657
6818	CAPP-CLEAN AIR PROJECT	2,923							2,923		2,923
6819	MOBILITY MANAGEMENT 14	2,227							2,227		2,227
6820	NON-EMERENCY TRAN REIM	3,345					8,206		(4,861)		(4,861)
6821	BISHOP YARD-ESTA	637					5,743		(5,106)	10,975	(16,081)
ESTA	Totals	4,090,480		37,449		68,318	37,449		4,022,162	10,975	4,011,187
	Grand Totals	4,090,480		37,449		68,318	37,449		4,022,162	10,975	4,011,187

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#### STAFF REPORT

Subject: CalPERS Unfunded Liability Payoff

Initiated by: John Helm, Executive Director

## **BACKGROUND:**

The Eastern Sierra Transit Authority will have a total unfunded pension liability amount of \$463,569 as of May 25, 2017. This liability is currently set up with CalPERS to be paid off over 30 years through an annual, incremental lump-sum payment. CalPERS charges interest (7.375%) for the financing of the liability.

## **ANALYSIS/DISCUSSION:**

Each year, CalPERS actuaries calculate a funded ratio, which is the ratio of market value of assets in the fund to the liabilities for each retirement plan. The funded ratios vary from year to year and are based on the market value of assets. In order to reduce overall retirement plan expense in the long term, the Auditor-Controller and ESTA staff are recommending that Authority fund balance revenues be used to payoff the accrued unfunded liability of the pension plans.

The unfunded pension liability lump-sum payoff amounts for ESTA's retirement plans have been requested from CalPERS. The process requires that a specific date for the payoff be identified, and that the date be prior to May 31, 2017. The calculations for the proposed payoff of ESTA's unfunded pension liability are based on a payoff date of May 25, 2017 and are identified in the table below.

Plan	Plan #	Unfunded Accrued Liability Payoff 05.25.17
Classic	7203	460,259
2nd Tier	23155	2,420
PEPRA	26134	890
		463,569

The recommendation to payoff the unfunded liability is made in large part due to the interest charges that would accrue over time if the liability were to be paid off over the 30 year time frame calculated by CalPERS. According to the most recent actuarial report, the total payments to the unfunded liability to pay the amount off over 30 years would amount to \$995,033. This amounts to more than \$530,000 in additional payments as opposed to a lump sum payment at this time.

Plan	Plan #	Lump Sum Pay-off	30-Yr Payment	Var.
Classic	7203	460,259	985,500	525,241
2nd Tier	23155	2,420	6,972	4,552
PEPRA	26134	890	2561	1,671
TOTAL		463,569	995,033	531,464

For the information of the Board, the documentation received this week from CalPERS indicating the payoff amounts for the three ESTA retirement plans, as well as a copy of the 30-year amortization schedule for the Classic plan (the plan with the largest UAL) is included on the following pages.

#### FINANCIAL:

Paying off the CalPERS unfunded liability next month would increase the PERS Retirement expenditure line item (object code 5022) by \$463,569 this fiscal year, and would decrease the fund balance by a like amount. As of April 19, 2017, the Authority's undesignated fund balance is \$4,011,187.00.

#### RECOMMENDATION

In order to complete the recommended payoff of the unfunded liability, the Board is requested to:

- a. approve the payoff of the Eastern Sierra Transit Authority CalPERS unfunded liability in an amount not to exceed \$500,000.00
- b. authorize a budget amendment to add up to \$500,000.00 to the PERS Retirement object code
- c. authorize a transfer of up to \$500,000.00 from the 1532 Eastern Sierra Transit Undesignated Fund Balance to pay for the increased PERS Retirement expenditure, and
- d. authorize the Executive Director and/or Auditor Controller to execute all required documentation with CalPERS to complete the unfunded liability payoff.



# California Public Employees' Retirement System Actuarial Office

P.O. Box 942709 Sacramento, CA 94229-2709 TTY: (916) 795-3240

(888) 225-7377 phone • (916) 795-2744 fax

www.calpers.ca.gov

April 20, 2017

CalPERS ID: 3435315822

Employer Name: EASTERN SIERRA TRANSIT AUTHORITY

Rate Plan: MISCELLANEOUS PLAN [7203]

Re: Lump Sum Payment to reduce the Unfunded Actuarial Liability

Dear Requestor:

As requested, 2017-2018 employer contribution rate information on your lump sum payment follows.

If you are aware of others interested in this information (i.e. payroll staff, county court employees, port districts, etc.), please inform them.

The information is based on the most recent <u>annual</u> valuation and assumes payment *by May 25, 2017 and* no further contractual or financing changes taking effect before June 30, 2017. The Unfunded Liability will be reduced or eliminated by a lump sum payment in the amount of **\$460,259**. There will be no change to your 2016-17 contributions.

Valuation on of huma 20, 2015	Dro Doumont	Doot Down out
Valuation as of June 30, 2015	Pre-Payment	Post Payment
Projected 6/30/17 Total Unfunded Liability <sup>1</sup>	\$ 463,498	
Payment on 5/25/2017	\$ 460,259	
Revised 6/30/17 Total Unfunded Liability <sup>1</sup>		\$ 0
2017-2018 Employer Contributions		
Base Total Normal Cost for Formula	17.485%	17.485%
Surcharges for Class 1 Benefit		
None	0.000%	0.000%
Phase out of Normal Cost Difference	<u>0.000%</u>	<u>0.000%</u>
Plan's Total Normal Cost	17.485%	17.485%
Formula's Expected Employee Contribution Rate	<u>7.946%</u>	<u>7.946%</u>
Employer Normal Cost Rate	9.539%	9.539%
Side Fund	\$ 6,429	\$ 0
Share of Pre-2013 Pool UAL	8,465	0
Asset (Gain)/Loss 6/30/13	9,166	0
Non-Asset (Gain)/Loss 6/30/13	(88)	0
Asset (Gain)/Loss 6/30/14	(5,407)	0
Assumption Change 6/30/14	5,029	0
Non-Asset (Gain)/Loss 6/30/14	6	0
Asset (Gain)/Loss 6/30/15	1,872	0
Non-Asset (Gain)/Loss 6/30/15	(146)	0
2017-2018 Employer Unfunded Liability Payment	\$ 25,326	\$ 0

<sup>&</sup>lt;sup>1</sup>Newly calculated amounts were based on a discount rate of 7.375%, which will be used in the June 30, 2016 valuation, rather than the 7.5% used in the June 30, 2015 valuation.

	Fis	scal Year
Required Employer Contribution After Payment	2	017-18
Employer Normal Cost Rate 9.53		.539%
Plus Either		
1) Monthly Employer Dollar UAL Payment	\$	0
Or		
2) Annual Lump Sum Prepayment Option	\$	0

The total minimum required employer contribution is the **sum** of the Plan's Employer Normal Cost Rate (expressed as a percentage of payroll) **plus** the Employer Unfunded Accrued Liability (UAL) Contribution Amount (billed monthly in dollars). Only the UAL portion of the employer contribution can be prepaid (which must be received in full no later than July 31). Plan Normal Cost contributions will be made as part of the payroll reporting process. If there is contractual cost sharing or other change, this amount will change. §20572 of the Public Employees' Retirement Law assesses interest at an annual rate of 10 percent if a contracting agency fails to remit the required contributions when due.

To initiate this change, the enclosed Lump Sum Payment Request must be completed and returned to the Fiscal Services Division with a wire transfer or a check by May 25, 2017. A copy should be sent to us.

If you have questions, please call (888) CalPERS (225-7377).

JEAN FANNJIANG, ASA, MAAA Senior Pension Actuary, CalPERS

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## **LUMP SUM PAYMENT REQUEST**

Please complete and return this form to the following address:

CalPERS – FRAS ATTN: Cashiers Unit P.O. Box 942703 Sacramento, CA 94229-2703 Or fax to: 916-795-7622.

If a wire transfer is being used, it should go to the following account:

ABA#0260-0959-3

Bank of America Sacramento Main 555 Capitol Mall, Suite 1555 Sacramento, CA 95814

For credit to State of CA, CalPERS Account # 01482-80005

Please e-mail FCSD\_public\_agency\_wires@calpers.ca.gov and your actuary on the day of the wire to ensure timely crediting to your account. Any individual wire totaling over \$5,000,000 requires a 72 hour notice.

Employer Name: EASTERN SIERRA TRANSIT AUTHORITY

CalPERS ID: 3435315822

Member Group or Plan: MISCELLANEOUS PLAN

Rate Plan ID: 7203

Amount: \$ 460,259

Purpose:	Pay Off Unfunded Liability
Base(s) to which payment is applied:	All
In recognition of our payment please rev	rise our required employer contribution effective July 1, 2017:
Name and Title: (Please Print):	
Signature:	Date:
Mailing Address:	
City/State/Zip:	
Telephone Number:	Fax Number:
E-mail Address:	
Fiscal Services verification Date	te Received Amount Received
PERS01F0036 DMC (02-2009)	Reference # Name and Date:



# California Public Employees' Retirement System Actuarial Office

P.O. Box 942709 Sacramento, CA 94229-2709 TTY: (916) 795-3240

(888) 225-7377 phone • (916) 795-2744 fax

www.calpers.ca.gov

April 20, 2017

CalPERS ID: 3435315822

Employer Name: EASTERN SIERRA TRANSIT AUTHORITY Rate Plan: MISCELLANEOUS SECOND TIER PLAN [23155]

Re: Lump Sum Payment to reduce the Unfunded Actuarial Liability

Dear Requestor:

As requested, 2017-2018 employer contribution rate information on your lump sum payment follows.

If you are aware of others interested in this information (i.e. payroll staff, county court employees, port districts, etc.), please inform them.

The information is based on the most recent <u>annual</u> valuation and assumes payment *by May 25, 2017 and* no further contractual or financing changes taking effect before June 30, 2017. The Unfunded Liability will be reduced or eliminated by a lump sum payment in the amount of **\$2,420**. There will be no change to your 2016-17 contributions.

Valuation as of June 30, 2015	Pre-Payment	Post Payment
Projected 6/30/17 Total Unfunded Liability <sup>1</sup>	\$ 2,437	-
Payment on 5/25/2017	\$ 2,420	
Revised 6/30/17 Total Unfunded Liability <sup>1</sup>		\$ 0
2017-2018 Employer Contributions		
Base Total Normal Cost for Formula Surcharges for Class 1 Benefit	15.314%	15.314%
None	0.000%	0.000%
Phase out of Normal Cost Difference	0.000%	0.000%
Plan's Total Normal Cost	15.314%	15.314%
Formula's Expected Employee Contribution Rate	<u>6.896%</u>	<u>6.896%</u>
Employer Normal Cost Rate	8.418%	8.418%
Fresh Start 6/30/2015	\$ 147	\$ 0
2017-2018 Employer Unfunded Liability Payment	\$ 147	\$ O

<sup>&</sup>lt;sup>1</sup>Newly calculated amounts were based on a discount rate of 7.375%, which will be used in the June 30, 2016 valuation, rather than the 7.5% used in the June 30, 2015 valuation.

	Fis	cal Year
Required Employer Contribution After Payment	2017-18	
Employer Normal Cost Rate	8.	.418%
Plus Either		
1) Monthly Employer Dollar UAL Payment	\$	0
<i>Or</i>		
2) Annual Lump Sum Prepayment Option	\$	0

The total minimum required employer contribution is the **sum** of the Plan's Employer Normal Cost Rate (expressed as a percentage of payroll) **plus** the Employer Unfunded Accrued Liability (UAL) Contribution Amount (billed monthly in dollars). Only the UAL portion of the employer contribution can be prepaid (which must be received in full no later than July 31). Plan Normal Cost contributions will be made as part of the payroll reporting process. If there is contractual cost sharing or other change, this amount will change. §20572 of the Public Employees' Retirement Law assesses interest at an annual rate of 10 percent if a contracting agency fails to remit the required contributions when due.

To initiate this change, the enclosed Lump Sum Payment Request must be completed and returned to the Fiscal Services Division with a wire transfer or a check by May 25, 2017. A copy should be sent to us.

If you have questions, please call (888) CalPERS (225-7377).

JEAN FANNJIANG, ASA, MAAA Senior Pension Actuary, CalPERS

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## **LUMP SUM PAYMENT REQUEST**

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If a wire transfer is being used, it should go to the following account:

ABA#0260-0959-3

Bank of America Sacramento Main 555 Capitol Mall, Suite 1555 Sacramento, CA 95814

For credit to State of CA, CalPERS Account # 01482-80005

Please e-mail FCSD\_public\_agency\_wires@calpers.ca.gov and your actuary on the day of the wire to ensure timely crediting to your account. Any individual wire totaling over \$5,000,000 requires a 72 hour notice.

Employer Name: EASTERN SIERRA TRANSIT AUTHORITY

CalPERS ID: 3435315822

Member Group or Plan: MISCELLANEOUS SECOND TIER PLAN

Rate Plan ID: 23155

Amount: \$ 2,420

Purpose:	Pay Off Unfunded Liability
Base(s) to which payment is applied:	All
In recognition of our payment please rev	ise our required employer contribution effective July 1, 2017:
Name and Title: (Please Print):	
Signature:	Date:
Mailing Address:	
City/State/Zip:	
Telephone Number:	Fax Number:
E-mail Address:	
Fiscal Services verification Dat	e Received Amount Received
PERSO1E0036 DMC (02-2009)	Reference # Name and Date:



# California Public Employees' Retirement System Actuarial Office

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(888) 225-7377 phone • (916) 795-2744 fax

www.calpers.ca.gov

April 20, 2017

CalPERS ID: 3435315822

Employer Name: EASTERN SIERRA TRANSIT AUTHORITY

Rate Plan: PEPRA MISCELLANEOUS PLAN [26134]

Re: Lump Sum Payment to reduce the Unfunded Actuarial Liability

Dear Requestor:

As requested, 2017-2018 employer contribution rate information on your lump sum payment follows.

If you are aware of others interested in this information (i.e. payroll staff, county court employees, port districts, etc.), please inform them.

The information is based on the most recent <u>annual</u> valuation and assumes payment *by May 25, 2017 and* no further contractual or financing changes taking effect before June 30, 2017. The Unfunded Liability will be reduced or eliminated by a lump sum payment in the amount of **\$890**. There will be no change to your 2016-17 contributions.

Valuation as of June 30, 2015	Pre-Payment	Post Payment
Projected 6/30/17 Total Unfunded Liability <sup>1</sup>	\$ 896	
Payment on 5/25/2017	\$ 890	
Revised 6/30/17 Total Unfunded Liability <sup>1</sup>		\$ 0
2017-2018 Employer Contributions		
Base Total Normal Cost for Formula	12.783%	12.783%
Surcharges for Class 1 Benefit		
None	0.000%	0.000%
Phase out of Normal Cost Difference	<u>0.000%</u>	<u>0.000%</u>
Plan's Total Normal Cost	12.783%	12.783%
Formula's Expected Employee Contribution Rate	<u>6.250%</u>	<u>6.250%</u>
Employer Normal Cost Rate	6.533%	6.533%
Fresh Start 6/30/2015	\$ 54	\$ 0
2017-2018 Employer Unfunded Liability Payment	\$ 54	\$ 0

<sup>&</sup>lt;sup>1</sup>Newly calculated amounts were based on a discount rate of 7.375%, which will be used in the June 30, 2016 valuation, rather than the 7.5% used in the June 30, 2015 valuation.

	Fise	cal Year	
Required Employer Contribution After Payment	20	2017-18	
Employer Normal Cost Rate  Plus Either	6.	533%	
Monthly Employer Dollar UAL Payment	\$	0	
<ul><li>Or</li><li>2) Annual Lump Sum Prepayment Option</li></ul>	\$	0	

The total minimum required employer contribution is the **sum** of the Plan's Employer Normal Cost Rate (expressed as a percentage of payroll) **plus** the Employer Unfunded Accrued Liability (UAL) Contribution Amount (billed monthly in dollars). Only the UAL portion of the employer contribution can be prepaid (which must be received in full no later than July 31). Plan Normal Cost contributions will be made as part of the payroll reporting process. If there is contractual cost sharing or other change, this amount will change. §20572 of the Public Employees' Retirement Law assesses interest at an annual rate of 10 percent if a contracting agency fails to remit the required contributions when due.

To initiate this change, the enclosed Lump Sum Payment Request must be completed and returned to the Fiscal Services Division with a wire transfer or a check by May 25, 2017. A copy should be sent to us.

If you have questions, please call (888) CalPERS (225-7377).

JEAN FANNJIANG, ASA, MAAA Senior Pension Actuary, CalPERS

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## **LUMP SUM PAYMENT REQUEST**

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If a wire transfer is being used, it should go to the following account:

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For credit to State of CA, CalPERS Account # 01482-80005

Please e-mail FCSD\_public\_agency\_wires@calpers.ca.gov and your actuary on the day of the wire to ensure timely crediting to your account. Any individual wire totaling over \$5,000,000 requires a 72 hour notice.

Employer Name: EASTERN SIERRA TRANSIT AUTHORITY

CalPERS ID: 3435315822

Member Group or Plan: PEPRA MISCELLANEOUS PLAN

Rate Plan ID: 26134

Amount: \$890

Purpose:	Pay Off Unfunded Liability
Base(s) to which payment is applied:	All
In recognition of our payment please revis	se our required employer contribution effective July 1, 2017:
Name and Title: (Please Print):	
Signature:	Date:
Mailing Address:	
City/State/Zip:	
Telephone Number:	Fax Number:
E-mail Address:	
Fiscal Services verification Date	Received Amount Received
PERSO1E0036 DMC (02-2009)	Reference # Name and Date:

## **30-Year Amortization Schedule and Alternatives**

			Alternate Schedules			
	<u>Current Amortization</u> <u>Schedule</u>		20 Year Amortization		15 Year Amortization	
Date	Balance	Payment	Balance	Payment	Balance	Payment
6/30/2017	464,050	25,327	464,050	35,038	464,050	42,539
6/30/2018	472,594	30,791	462,525	36,089	454,748	43,815
6/30/2019	476,114	36,559	459,796	37,172	443,425	45,130
6/30/2020	473,917	39,340	455,740	38,287	429,890	46,484
6/30/2021	468,673	42,463	450,223	39,436	413,937	47,878
6/30/2022	459,796	43,737	443,102	40,619	395,341	49,315
6/30/2023	448,934	45,049	434,220	41,838	373,861	50,794
6/30/2024	435,896	46,401	423,408	43,093	349,236	52,318
6/30/2025	420,478	47,793	410,485	44,385	321,184	53,887
6/30/2026	402,462	49,227	395,251	45,717	289,402	55,504
6/30/2027	381,607	50,703	377,495	47,088	253,559	57,169
6/30/2028	357,657	52,224	356,984	48,501	213,302	58,884
6/30/2029	330,334	53,791	333,471	49,956	168,247	60,651
6/30/2030	299,337	55,405	306,686	51,455	117,981	62,470
6/30/2031	264,343	57,067	276,338	52,999	62,059	64,344
6/30/2032	225,000	44,845	242,113	54,588	ŕ	,
6/30/2033	195,379	42,155	203,673	56,226		
6/30/2034	166,325	39,263	160,652	57,913		
6/30/2035	138,090	36,161	112,655	59,650		
6/30/2036	110,955	17,993	59,258	61,440		
6/30/2037	100,621	18,533				
6/30/2038	88,953	19,089				
6/30/2039	75,833	19,661				
6/30/2040	61,135	20,251				
6/30/2041	44,724	14,707				
6/30/2042	32,829	14,467				
6/30/2043	20,291	10,475				
6/30/2044	10,952	6,231				
6/30/2045	5,313	1,723				
6/30/2046	3,925	4,069				
Totals		985,500		941,491		791,183

Current CalPERS Board policy prioritizes the order for which lump sum contributions in excess of the required employer contribution shall be applied. Excess contributions shall first be applied toward payment on the plan's side fund, and any remainder shall then be applied toward the plan's share of the pool's unfunded accrued liability.

44,008

Please contact the plan actuary before making such a payment to ensure that the payment is applied correctly.

**Estimated Savings** 

194,316

#### STAFF REPORT

Subject: Social Media Policy

Initiated by: Jill Batchelder, Transit Analyst

#### **BACKGROUND:**

The California Joint Powers Insurance Authority (CJPIA), which provides liability and workers' compensation coverage for ESTA, recently issued guidance advising its members to adopt or update a policy relative to the use of social media.

## **ANALYSIS/DISCUSSION:**

CJPIA's recent communication with its members indicated that:

- Nearly every public agency now uses social media to provide and improve upon their engagement and interaction with the public
- Confusion can sometimes result regarding an employee's agency, professional, and personal online activities.
- Having, implementing, applying, and enforcing a Social Media Policy is critical.

To that end, CJPIA has provided a policy template that ESTA has used to craft the draft policy listed on the following pages. In reviewing the policy template for ESTA's situation the following were considered:

- Clearly define ESTA's agency's social media goals, objectives, and resources.
- Meet with all necessary social media stakeholders to ensure their input is understood and consistent with the defined goals, objectives, and resources.
- Determine any existing ESTA policies and procedures that are impacted by the proposed Social Media Policy, and ascertain whether revisions to any existing policies need to occur or if existing policies need to be replaced or abandoned.

- Obtain input from legal counsel to ensure the proposed Social Media Policy is consistent with current law, rules, and regulations.
- Coordinate training of applicable ESTA personnel so that they are aware of and understand the policy following creation, adoption, and implementation of the policy.
- Establish a review procedure so that the Social Media Policy remains up-to-date.
- Establish an enforcement procedure so that the Social Media Policy is effective.

The proposed ESTA Social Media Policy has been developed keeping in mind that the First Amendment to the United States Constitution provides free speech protection in a social media setting. Social media sites, by their very nature, encourage dialogue, conversation, and collaboration amongst users. Accordingly, the policy defines that ESTA's use of social media sites shall be as a limited public forum to the extent possible through individual site settings and disclaimers.

The proposed ESTA Social Media Policy is included on the following pages for the Board's review.

#### LEGAL:

The proposed Social Media Policy has been reviewed by John Vallejo, Inyo County Assistant County Counsel, who provides legal services for ESTA.

## FINANCIAL:

Approval of a Social Media Policy is not anticipated to have any financial impact, other than mitigation of potential future legal expense.

## **RECOMMENDATION**

The Board is requested to approve the Eastern Sierra Transit Authority Social Media Policy.

## **Social Media Policy**

#### 1. Purpose

- a. This Social Media Policy of the Eastern Sierra Transit Authority (ESTA) establishes authority-wide guidelines, protocols, and procedures for the use by ESTA staff of third-party platforms commonly known as social media sites, channels, and technology. ESTA regards social media and any official online and Internet presence as a means of augmenting and enhancing traditional communication methods and to engage, convey information to, and communicate with members of the public in order to meet ESTA missions and goals. This policy applies to all ESTA employees, officers, volunteers, and any consultants, providers, and contractors acting in an official capacity and when communicating with the public on behalf of ESTA.
- **b.** ESTA intends for its use of any social media site to relate solely to matters of ESTA business and does not, in any way, intend to nor actually create general public forums.
- c. The types of content, technologies, and services covered by this policy include: Media Sharing (examples: YouTube, Flickr, Blogging/Microblogging (examples: WordPress, Blogger, Twitter), Social Networking (examples: Facebook, LinkedIn, Instagram), Document and Data Sharing Repositories (examples: Scribd, SlideShare, Socrata), Social Bookmarking (examples: Delicious, Digg, Reddit), Wikis (examples: Aboutus, Wikipedia, Ballotpedia), Mash-ups (examples: Trendsmap, TimeTube, Craigslist), Really Simple Syndication (RSS) (examples: Google News, New York Times, CNN), and Widgets (examples: Google Maps, AddThis, Facebook "Like"). The foregoing are examples, only, and the references are not to be considered a requirement that ESTA use any of these third-party tools, services, or technologies.
- d. ESTA has an overriding interest in protecting the integrity of the information posted on its social media sites and the content that is attributed to ESTA or its officials while, at the same time, mitigating and/or eliminating associated risks from the use of such technology.
- e. If ESTA changes its direction on social media use, this policy will be revised and social media activity shall be adjusted accordingly. Any questions relating to this policy should be directed to ESTA's Transit Analyst.
- f. While this policy acknowledges that social media is a way to engage with others, this policy is not intended to require ESTA, nor any ESTA employee, nor contractor acting in an official ESTA capacity to actually use social media. ESTA will periodically conduct a risk assessment of the

use of social media technology and sites and determine whether the use of social media sites is appropriate and whether appropriate risk mitigation controls can be implemented.

#### 2. General Policy

- a. While ESTA-approved social media sites are to be used for the purpose stated, above, they are not intended to replace nor serve as the primary means of ESTA's communication with anyone. ESTA does have an official website. This website shall remain the primary means of online communication with the public.
- b. To the extent possible, ESTA social media sites shall be consistently branded and contain visual elements/graphics clearly identifying such sites as official ESTA sites, and distinguishing them from non-professional or personal use. Such identification of official ESTA social media sites shall include the use of the ESTA logo, contact information including an official ESTA email address, link to the official ESTA website, and links to other ESTA social media sites, as applicable.
- c. ESTA's Transit Analyst is responsible for the administration of ESTA's social media sites, enforcement of this policy, and securing protection of ESTA information and technology assets against potential destructive technical incidents in the context of social media use. Approval of ESTA social media sites under consideration by ESTA shall be made by the Executive Director following consultation from ESTA's legal counsel, human resources, and risk management personnel, as appropriate.
  - i. Administration of ESTA's social media sites shall include, but is not limited to, regular monitoring of each site, as well as reviewing and approving all content for ESTA's social media sites. ESTA reserves the right to refrain from posting or to remove any content that is not consistent with this and other ESTA policies or that it is in violation of applicable law(s). Such administration shall also include ensuring compliance by ESTA and authorized posters on ESTA's behalf with all applicable federal, state, county, and local laws, regulations, and policies.
  - ii. If it is determined that any social media communication needs to be corrected, amended, or clarified, ESTA will determine what modification or supplement to the earlier social media communication is needed. Employees seeking a correction should raise any concern with ESTA management.
  - **iii.** ESTA's Transit Analyst shall maintain a list of all ESTA social media sites that are approved and operating.

- iv. ESTA's Transit Analyst must maintain accurate ESTA information on social media sites and check for exploitation and misuse by reviewing and updating each social media site as necessary and appropriate on a regular basis.
- **d.** The establishment and use by any ESTA department of ESTA social media sites are subject to approval by the Executive Director.
- e. Only employees authorized in writing by the Transit Analyst or Executive Director may establish and moderate ESTA social media sites. Authorized employees may also be designated for appropriate levels of social media use, as follows: publish, edit, comment, or view only.
- **f.** ESTA social media sites shall be established using only an official ESTA email address.
- g. Only employees who are authorized by the Transit Analyst or Executive Director may post on social media sites (including ESTA social media sites and non-ESTA social media sites) on behalf of ESTA. Employees representing ESTA on social media sites shall conduct themselves at all times as a professional representative of ESTA and shall comply with all ESTA policies and codes of conduct.
- h. When an ESTA employee, who has been authorized to post on behalf of the ESTA, posts on a social media site on behalf of ESTA, the employee's full name, title, and contact information should be made available. Other than the foregoing, the employee shall not share personal information about himself or herself, or any other ESTA employee. Those authorized to speak on behalf of ESTA in a social media setting shall address issues only within the scope of their specific authorization.
- i. ESTA social media sites shall clearly state that such sites are officially maintained by ESTA and that the sites comply with ESTA's Social Media Policy.
- **j.** ESTA social media passwords shall not be shared with unauthorized personnel.
- k. ESTA reserves the right to terminate official ESTA social media sites at any time without notice. The use of social media by ESTA is not intended to create any contract with anyone at any time or in any way nor is any use of social media by ESTA intended to create any expectation of action to be taken by ESTA. The public is warned that there is no reasonable expectation that ESTA nor any emergency services of the ESTA will respond to any social media posting. ESTA's use of social media is not intended to, nor do they create nor may they be relied upon to create, any

rights enforceable by law by any party in a civil or criminal action, nor do they create any obligation or duty of care.

- I. Technology, social media capabilities and scope, and online behaviors are changing constantly. Because of this constant adjustment and adaptation, ESTA reserves the right to change, modify, or otherwise amend all or part of this Policy at any time.
- **m.** Any ESTA employee who violates this Policy may be denied access to all ESTA social media sites.
- n. ESTA social media sites shall be managed consistent with the Brown Act, the Political Reform Act, and the California Election Code. Elected and appointed members of this authority shall not respond to any published postings, nor use any social media site or any form of electronic communication to respond to, blog or engage in serial meetings, or otherwise discuss, deliberate, or express opinions on any issue within the subject matter jurisdiction of the body, or for any political purpose.
- o. ESTA social media sites are subject to the California Public Records Act. Any content maintained on an official ESTA social media format that is related to ESTA business, including a list of subscribers, posted communications, and communications submitted for posting, may be considered a public record and subject to public disclosure. California Public Records Act requests for the production of social media site content shall be referred to the ESTA Board Clerk and ESTA legal counsel for review and further handling.

In general, official postings on ESTA social media sites should reflect information that can be found on ESTA's official website or by other official communication means. Social media use on ESTA's behalf is not intended to be a source for original or new ESTA content. If original or new content is created within a social media setting and on ESTA's behalf, it must be captured and maintained in a recordkeeping system that comports with ESTA's Record Retention Policy.

#### 3. Personal Use of Social Media by ESTA Employees and Contractors

The Eastern Sierra Transit Authority recognizes that employees and contractors have the right to express their personal views through social media activity. However, ESTA principles, guidelines, and standards of conduct that apply to employees and contractors acting in their official capacities and carrying out their official duties for ESTA may also apply to an employee's and contractor's participation in social media. For example, employees and contractors are bound by ESTA's Code of Conduct and similar ESTA policies. Further, employees and contractors must understand that non-public information (e.g., personal privacy information, proprietary information, confidential information, information pertaining to pending or threatened litigation, personnel matters, attorney-client and attorney work

product information, or information subject to government privileges, among others) may not be conveyed through social media unless and until the release of such information becomes lawful and has been authorized by ESTA management in accordance with the law.

Neither employees nor contractors need to obtain permission from ESTA to participate in social media sites in their *personal* capacity. Employees and contractors are cautioned, however, that there may be restrictions on the receipt of compensation, disclosure of nonpublic information, and improper use of an ESTA title or official ESTA position that may apply to social medial activity – even when an employee or contractor thinks they are acting in a personal capacity. Employees and contractors are encouraged to check with ESTA management if there are any questions.

When an employee or contractor uses social media in a personal capacity, they are doing so for themselves and they are not speaking nor communicating on behalf of ESTA. Employees and contractors should make certain that it does not appear they are speaking for ESTA unless authorized to do so.

Employees and contractors should not use official ESTA emails when establishing, setting up, or using social media sites for personal or non-ESTA/non-official activities.

An employee may include their job title or position with ESTA in the area of social media designation for biographical information.

If an employee or contractor has any concern that their use of social media may create the impression that their views are from, by, or sanctioned by ESTA, they may use a disclaimer to address this situation. For example, the following disclaimer could be displayed in a profile or other prominent place on a social media site: "The views and information presented here are mine." Employees and contractors should contact ESTA management with any questions or concerns they have over the use of such a disclaimer.

Employees and contractors should not use their ESTA position, title, or authority to endorse any product, service, company, non-profit organization, or any other enterprise, unless such endorsement is authorized. Any official reference to a product, service, or entity should be in furtherance of ESTA's legal authority in carrying out official functions.

#### 4. Content

a. ESTA social media sites should be used to communicate ESTA missions and messages where there is a legitimate business purpose to do so. Those authorized to post social media content on behalf of ESTA should carefully weigh options and risk management concerns when deciding whether to use social media at all. Announcements and other ESTAgenerated content should be objective and descriptive; use a polite and professional tone; contain only information that is freely available to the public (do not post any content that is not considered public information) and that is not made confidential by any policy of ESTA, or by local, state or federal law; and such content should comply with all local, state and federal rules, regulations and policies.

- **b.** Third-party social media sites officially used by ESTA should not be the only place in which the public can view ESTA information to the extent possible.
- c. When an employee or contractor posts to social media in an official ESTA capacity, ESTA is responsible for that content. Employees and contractors authorized to post on ESTA's behalf and in an official capacity should remember that standards of ethical behavior and other ESTA policies apply to online postings. Employees and contractors posting on ESTA's behalf when authorized to do so should assume there is no expectation of privacy when using social media tools on ESTA's behalf.
- **d.** The failure to comply with this and other applicable policies of ESTA will be reviewed on a case-by-case basis and may result in disciplinary action.
- **e.** As a public authority, ESTA abides by certain standards to serve all constituents in a civil and unbiased manner. As such, ESTA has implemented Social Media Comment and Content Moderation policies.
- f. Images, text, video, audio files, and other content are subject to the Copyright Law of the United States of America and related codes, policies, and directives. For questions regarding copyright issues, contact ESTA's legal counsel.
- g. ESTA social media content, including comments, pictures, or other material, containing content that is determined to be detrimental to the purpose of ESTA's social media sites, shall not be allowed and is subject to removal and/or restriction. Consistent with the purpose of this use of ESTA social media sites as a Limited Public Forum, ESTA reserves the right to moderate, monitor, remove, prohibit, restrict, block, suspend, terminate, delete, discontinue or reject comments and access to comments if they are:
  - i. Profane, obscene, pornographic, abusive, threatening, racist, defamatory, offensive or contain violent language
  - Trolling (posts that are deliberately offensive, provocative, or disruptive and intended to hijack our content, deflect our information off-track, upset someone or create angry responses from employees or other visitors)
  - iii. Messages that are a violation of existing law or regulation

- iv. Violations of the intellectual property rights of others
- v. Spam (unsolicited messages that are usually intended as advertising or messages that are repeatedly posted on the same site)
- vi. Attacks or calls-to-action for attacks on specific groups
- vii. Intended to harass, threaten or abuse an individual or are defamatory, derogatory, or are personal attacks on any ESTA official, employee, resident, or business person
- viii. Hateful or discriminatory comments regarding or comments that promote, foster, or perpetuate discrimination or harassment on the basis of race, ethnicity, religion, gender, disability, sexual orientation, political beliefs, or a protected class under local, state, or federal law
- ix. Links or comments containing sexually explicit content material
- x. Links to malicious software or sites
- xi. Cyber-stalking or threats to an individual or organization, or intended to collect or post private information and data without disclosure (e.g., doxxing)
- xii. Messages that relate to confidential, private, or proprietary information
- xiii. Messages that are inappropriate, in poor taste, or otherwise contrary to the purposes of our site or the business of ESTA
- xiv. Self-promotion
- xv. Solicitation of funds
- xvi. Unsolicited business proposals and inquiries
- xvii. Reports of criminal or suspicious activity (please contact your local police authority directly with this type of information)
- xviii. Encouragement of illegal or unlawful activity
- xix. Any form of legal and/or administrative notices or processes
- xx. Posts not in compliance with our social media host's own terms and conditions

- xxi. Posts that attempt to or do take over a thread in ways that are contrary to these terms and conditions (including random or unintelligible posts)
- h. Any unofficial or non-authorized content and all content posted by a member of the public on ESTA's social media site are the opinions of the person making the post. Appearance of content on ESTA's social media sites does not necessarily imply endorsement of, nor agreement by, ESTA, nor does such content necessarily reflect the opinions or policies of ESTA.
- i. ESTA reserves the right to deny access to ESTA social media sites for any individual who violates this Policy, at any time and without prior notice.
- j. For any social media site approved by ESTA, ESTA may develop additional usage or other standards to optimize ESTA's use of such thirdparty site.
- **k.** Any content posted on a social media site may also be subject to third-party, site-specific rules or policies. ESTA reserves the right to report any such violations of a third-party site's rules or policies. ESTA also reserves the right to report any post to law enforcement.

#### 5. Privacy

ESTA shall establish a Website Privacy Policy. Although some third-party social media providers might be exempt from privacy policy requirements, ESTA will abide by its policy with respect to ESTA's official website. However, ESTA cannot guarantee nor enforce such privacy policies on third-party sites. ESTA will periodically review the privacy policies of third party social media sites to make a risk assessment as to the continued use of such third-party offerings.

#### 6. Disclaimer

ESTA cannot control and is not responsible for unofficial and other content on social media sites.

#### STAFF REPORT

Subject: 2017 Bishop Creek Shuttle Special Use Permit

Initiated by: John Helm, Executive Director

#### **BACKGROUND:**

Last month, the ESTA Board approved new summer seasonal service to be operated from Bishop to recreation sites in the Bishop Creek Recreation Area.

### **ANALYSIS/DISCUSSION:**

Following last month's ESTA Board meeting, staff from the U.S. Forest Service contacted ESTA to advise that a Special Use Permit was necessary for the new Bishop Creek Shuttle route due to the fact that the service will deliver passengers to the Inyo National Forest. ESTA is familiar with the Special Use Permit application process through its experience operating the Reds Meadow Shuttle. Due to the fact that the Bishop Creek Shuttle will be operated on state and county roads, unlike the Reds Meadow Shuttle which is operated on a Forest Service road, staff did not believe that a Special Use Permit was required for the Bishop Creek Shuttle. Nonetheless, having been informed that a permit is required, an application was submitted and the Board is being asked at this time to ratify that application.

Provisions in the Reds Meadow Shuttle Special Use Permit, which are expected to be included in the Bishop Creek Shuttle Special Use Permit include:

- Non-exclusive use: Other uses that do not materially interfere with ESTA's authorized use will be permitted.
- Description of applicable annual fees (3% of gross revenue)
- Requirement for Forest Service review of proposed fare pricing
- Requirement for submittal of annual operating plan

The proposed 2017 Special Use Permit Application and associated Annual Operating Plan are included for review by the Board. John

Vallejo, Inyo County Assistant Counsel, has previously reviewed ESTA's U.S. Forest Service Special Use Permit.

A copy of the 2017 season Special Use Permit application and the 2017 season Annual Operating Plan for the Bishop Creek Shuttle Service are attached for the Board's review.

### FINANCIAL CONSIDERATIONS

The Special Use Permit application indicates that total revenue for the service this summer will amount to \$2,000, which will result in a use permit fee of \$60.00 (3% of gross revenue). The revenues and expenses for the Bishop Creek Shuttle will be included in the FY 2017/18 Budget.

### RECOMMENDATION

The Board is requested to ratify the Special Use Permit application and Annual Operating Plan for the operation of the Bishop Creek Shuttle in 2017, and to authorize the Executive Director to execute any additional required documents for the Permit.

# SPECIAL USE APPLICATION & TEMPORARY PERMIT FOR OUTFITTING AND GUIDING Authority: Federal Lands Recreation Enhancement Act, 16 U.S.C. 6802(h) (Ref.: FSH 2709.11, section 41.53)

#### **PART I - APPLICATION**

#### 1. APPLICANT INFORMATION

Applicant Name: EASTERN SIERRA TRANSIT AUTHORITY

Business Name: EASTERN SIERRA TRANSIT AUTHORITY

Applicant's Complete Address: P.O. BOX 1357 (703B AIRPORT ROAD), BISHOP, CA 93515

Telephone Number: 760.872.1901 Fax Number: 760.784.9566

E-mail Address: jhelm@estransit.com

Website: www.estransit.com

As an applicant, are you:

Individual	If yes, are you a citizen of the United States?
Corporation	If yes, provide a copy of your state certificate of good standing.
Limited Liability Company	If yes, provide a copy of your state certificate of good standing.
Partnership or Association	If yes, provide a copy of your partnership or association agreement.
State Government or Agency	(Includes state universities)
X_ Local Government or Agency	(Includes high schools)
Nonprofit	(Please attach a copy of your IRS Form 990)

Under the Regulatory Flexibility Act, a small entity is a firm that is "independently owned and operated" and "not dominant in its field of operation." The United States Small Business Administration has developed size standards to identify what is considered a small business. Under these standards, a business with annual receipts of less than \$6.5 million constitutes a small business for recreation industries. Additionally, a small organization is any nonprofit enterprise that is independently owned and operated and not dominant in its field. A small government jurisdiction is a government of a city, county, town, township, village, school district, or special district with a population of less than 50,000.

Under these criteria, are you a small entity? YES

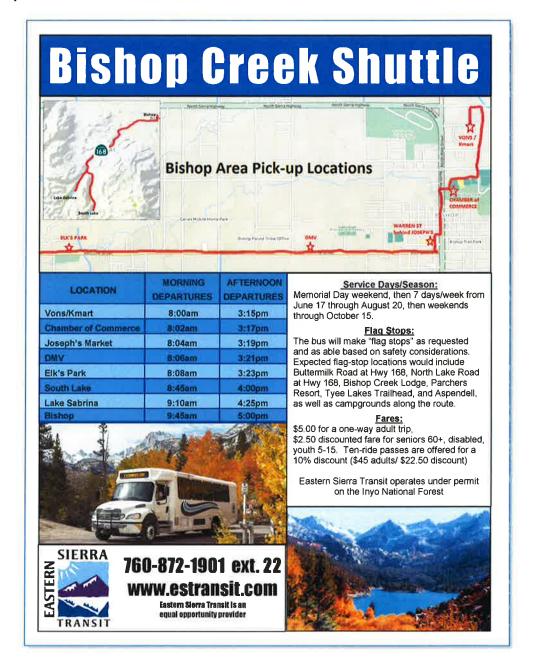
#### 2. DESCRIPTION OF PROPOSED ACTIVITY

New, twice daily fixed route service from Bishop, California to the Bishop Creek Recreation Area in the Inyo National Forest. Bus would depart Bishop at 8:00am and 3:15pm and would provide service to South Lake and to Lake

Sabrina as well as all points in between where it is safe to stop the bus. Route would operate Memorial Day weekend, then seven days/week from June 17 through August 20, then weekends and holidays from August 26 through October 15, a total of 84 service days. Additional details are included in the Operating Plan

3. ADVERTISING. Provide a current brochure and current advertising materials or website address.

ESTA's website is <a href="www.estransit.com">www.estransit.com</a>. The link to the page with information about the Bishop Creek Shuttle is <a href="http://www.estransit.com/routes-schedule/community-routes/bishop-creek-shuttle/">http://www.estransit.com/routes-schedule/community-routes/bishop-creek-shuttle/</a>. A copy of the planned flyer for the service is included below.



4. CLIENT CHARGES. Provide a description of client charges and fees and what they cover. Attach a current rate sheet

Fare for the Bishop Creek Shuttle is \$5.00 one-way for an adult, and \$2.50 one-way for discount (youth age 5 to 16, senior 60+, and disabled passengers). 10-ride passes may be purchased for a 10% discount.

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All of the drivers of the Bishop Creek Shuttle will hold a current, valid commercial driver's license (Class B, or A) with passenger endorsement. The drivers will also hold a current valid commercial driver's medical certificate, and will be enrolled in the State of California Employer Pull Notice. Drivers are advised to contact 911 in the event of a medical emergency.

**6. OPERATING PLAN.** Attach two signed copies of an operating plan that addresses client and visitor safety, evacuation and emergency procedures, and resource protection with respect to your proposed operations and location.

Operating Plan is included with this Application

**7. LIABILITY INSURANCE.** The holder will be required to obtain liability insurance in an amount satisfactory to the authorized officer (see FSM 2713.1). The insurance policy must name the United States as an additional insured. A copy of the certificate of insurance must be provided to the authorized officer prior to issuance of a permit.

An insurance certificate will be provided to the Forest Service prior to approval of the Application.

CLIENT'S ACKNOWLEDGMENT OF RISK FORM. If you plan to use an acknowledgment of risk form, attach a copy.

N/A

**9. EXPERIENCE.** List all permits for outfitting and guiding on National Forest System lands that you have held in the past 3 years. If you received a performance evaluation from the Forest Service, attach a copy. If you are relying on outfitting and guiding experience with other federal or state agencies, list any permits that you have held with those agencies in the past 3 years and provide a copy of any performance evaluations received. List all citations or violations received in association with outfitting and guiding activities.

ESTA has operated the Reds Meadow Shuttle service continuously under a Special Use Permit issued by the U.S. Forest Service each summer since 2012.

10. SIGNATURE. I hereby certify that I am of legal age and am authorized to do business in the State of California. I have personally examined the information contained in this application and certify that this information is correct to the best of my knowledge. I hereby acknowledge that this is an application only, and that the use and occupancy of National Forest System lands is not authorized until a special use permit is signed and issued by an authorized officer.

Printed Name: JOHN A	HELM Signature:	Joh /lelm	Date: <u>03, 24, 17</u>
Printed Name:	Signature:		_ Date:

18 U.S.C. § 1001 makes it a crime for any person knowingly and willfully to make to any department or agency of the United States any false, fictitious, or fraudulent statements or representations as to any matter within its jurisdiction. Anyone who knowingly or willfully makes or uses any false statements or representations shall be fined not more than \$10,000 or imprisoned not more than five years, or both.

### 2017 Annual Operating Plan Bishop Creek Shuttle

**Business Name: EASTERN SIERRA TRANSIT AUTHORITY** 

Contact: JOHN HELM Phone Number: 760.872.1901 Email: jhelm@estransit.com

Prepared By: John Helm	<u>March 24, 2017</u> Date
Reviewed By-Special Use Permit Admin.	Date
Authorized Officer Signature White Mountain & Mt. Whitney Ranger Districts	Date

#### 2017 OPERATING PLAN

#### INYO NATIONAL FOREST

#### I. GENERAL OVERVIEW OF OPERATIONS

#### A. Business Name:

1. Legal Business Entity (e.g. Non-profit Corporation, dba, Inc., LLC):

**EASTERN SIERRA TRANSIT AUTHORITY, a California Joint Powers Authority** 

2. Holder Authorized Agent:

JOHN HELM

3. Address

P.O. BOX 1357, BISHOP, CA 93515:

4. Phone Number(s):

760.872.1901

5. Fax Number:

760.784.9566

6. e-mail:

jhelm@estransit.com

7. Web Address:

www.estransit.com

B. Operating Season or Dates and Areas of Operations (including all days that clients are under your care and guidence):

ANTICIPATED OPERATING SEASON FOR THE 2017 BISHOP CREEK SHUTTLE IS MAY 27 THROUGH OCTOBER 15.

C. Total Estimated Revenue (for entire trip duration whether on Inyo NF land or not)

\$2,000.00

D. Total number of clients and total number of guides and client to guide ratio:

**ESTIMATE OF 500 PASSENGER TRIPS** 

E. Describe any Temporary Facilities to be used (portable shelters, rock hardware, etc.)

NONE

F. First Aid Training. List yourself and your employees and indicate the level of training and the expiration date of the certifications.

ESTA EMPLOYEES ARE NOT TRAINED IN FIRST AID AS THEY DO NOT USE THESE SKILLS ON A REGUALR BASIS. IF SOMEONE NEEDS MEDICAL ATTENTION, THE DRIVERS ARE TRAINED TO RADIO OR PHONE (911) FOR ASSISTANCE. ALL BUSES ARE EQUIPPED WITH A BASIC FIRST AID KIT WHICH CAN BE USED BY A DRIVER (IF EXPERIENCED IN FIRST AID CARE) OR BYSTANDER.

G. Will you use any type of radio communication system for general operations or for emergencies? Describe system:

ESTA USES A 2-WAY RADIO SYSTEM (VHF, 155.805), THAT IS BASED IN BISHOP. IT IS EXPECTED THAT MUCH OF THE ROUTE (ABOVE STARLITE ROAD) WILL NOT BE ABLE TO COMMUNICATE WITH THE MAIN ANTENNA AT THE BISHOP AIRPORT. CELL PHONES WILL ALSO BE USED WHERE POSSIBLE, HOWEVER, MUCH OF THE UPPER PART OF THE ROUTE IS NOT SERVED BY CELLULAR COMMUNICATIONS.

#### H. Explain your emergency procedures in case of accidents or other emergencies:

- IN THE CASE OF ANY SHUTTLE COLLISIONS OR INCIDENTS REQUIRING MEDICAL ATTENTION, LAW ENFORCEMENT ASSISTANCE, OR ANY OTHER POTENTIALLY SERIOUS SITUATIONS, ESTA WILL FOLLOW THEIR ESTABLISHED PROTOCOL FOR SUCH INCIDENTS WHICH INCLUDES:
  - DRIVER SHALL IMMEDIATELY NOTIFY THE DISPATCHER VIA TWO-WAY RADIO OR CELL PHONE ADVISING OF THE SITUATION THAT HAS OCCURRED AND, SPECIFICALLY, IF THERE ARE ANY INJURIES, SIGNIFICANT PROPERTY DAMAGE OR ROADWAY OBSTRUCTION. IF NECESSARY, DRIVER MAY ENLIST ASSISTANCE OF BYSTANDER TO ASSIST WITH COMMUNICATIONS THROUGH OTHER RESOURCES (E.G. LAND-LINE AT NEARBY RESORT).
  - DISPATCHER OR OPERATIONS SUPERVISOR WILL COORDINATE APPROPRIATE RESPONSE DEPENDING UPON THE SITUATION.
  - IMMEDIATE CARE OF ANY INJURED PERSONS, AND PROTECTING AGAINST FURTHER INJURY OR DAMAGE SHALL TAKE PRIORITY
- ANY COLLISION OR INCIDENT REQUIRING MEDICAL ATTENTION OR INVOLVING A FATALITY WILL BE REPORTED TO THE FOREST SERVICE PROGRAM MANAGER IMMEDIATELY.
- ANY INCIDENT THAT WILL BLOCK OR DELAY TRAFFIC WILL BE COMMUNICATED AS SOON AS IS REASONABLE TO THE APPROPRIATE LAW ENFORCEMENT AGENCY (INYO COUNTY SHERIFF'S OFFICE OR CALIFORNIA HIGHWAY PATROL) VIA 911.
- THE FOREST SERVICE PROGRAM MANAGER WILL BE NOTIFIED OF ALL COLLISIONS OR INCIDENTS WITHIN 24 HOURS.
- ESTA OR ITS SURROGATE WILL PROVIDE COPIES OF ALL COLLISION OR INCIDENT REPORTS TO THE FOREST SERVICE PROGRAM MANAGER WITHIN 72 HOURS.

#### L. Explain in detail how operations will be run (describe use on Forest):

THE BISHOP CREEK RECREATION AREA SOUTHWEST OF BISHOP IS COMPRISED OF NUMEROUS LAKES AND STREAMS AND PROVIDES PRIMARY TRAILHEADS TO BISHOP PASS AND TO PAIUTE PASS WHICH CONNECT WITH THE PACIFIC CREST TRAIL AND THE JOHN MUIR TRAIL, AS WELL AS THE SABRINA BASIN TRAILHEAD ORIGINATING AT LAKE SABRINA. THESE TRAILHEADS SERVE AS POTENTIAL TRANSIT TRIP GENERATORS FOR THROUGH-HIKERS WHO WANT TO TAKE A BREAK FROM, OR TO REJOIN THE TRAIL. THE EXTENSIVE RECREATION (FISHING, HIKING, CAMPING) OPPORTUNITIES IN THIS AREA ALSO SERVE AS A DRAW FOR RESIDENTS AND VISITORS TO THE OWENS VALLEY. RECOGNIZING THESE FACTORS, THE EASTERN SIERRA TRANSIT AUTHORITY SHORT RANGE TRANSIT PLAN, COMPLETED IN 2015, IDENTIFIED A RECOMMENDATION THAT THE AUTHORITY LOOK TO IMPLEMENT A PILOT PROGRAM TO PROVIDE TRANSIT SERVICE TO NATIONAL FOREST RECREATION AREAS, SPECIFICALLY, THE BISHOP CREEK RECREATION AREA. IN RESPONSE TO THIS RECOMMENDATION, ESTA IS PLANNING TO INITIATE NEW, SEASONAL SUMMER TRANSIT SERVICE IN 2017 FROM BISHOP TO THE BISHOP CREEEK RECREATION AREA WITH TWO DAILY ROUND TRIPS. THE SPECIFICS OF THIS PROPOSED SERVICE ARE DETAILED BELOW.

#### SERVICE DAYS/SEASON:

MEMORIAL DAY WEEKEND, THEN 7 DAYS/WEEK FROM JUNE 17 (FATHER'S DAY WEEKEND) THROUGH AUGUST 20 (DAY PRIOR TO SCHOOL START), THEN WEEKENDS THROUGH OCTOBER 15. THIS WOULD RESULT IN A TOTAL OF 84 SERVICE DAYS

#### SCHEDULE:

ONE ROUND-TRIP IN THE MORNING DEPARTING BISHOP VONS/KMART AT 8:00AM, MAKING STOPS AT CITY PARK, JOSEPH'S BUS STOP ON WARREN STREET, DMV BUS STOP ON WEST LINE STREET, AND ELK'S PARK ON WEST LINE STREET, THEN PROCEEDING TO SOUTH LAKE (8:45), AND LAKE SABRINA (9:10) BEFORE RETURNING TO BISHOP (9:45).

ONE ROUND TRIP IN THE AFTERNOON DEPARTING BISHOP VONS/KMART AT 3:15PM, MAKING STOPS AT CITY PARK, JOSEPH'S BUS STOP, DMV BUS STOP, AND ELK'S PARK, THEN PROCEEDING TO SOUTH LAKE (4:00), AND LAKE SABRINA (4:25) BEFORE RETURNING TO BISHOP (5:00).

THE BUS WILL MAKE "FLAG STOPS" AS REQUESTED AND AS ABLE BASED ON SAFETY CONSIDERATIONS. EXPECTED FLAG-STOP LOCATIONS WOULD INCLUDE, BUT ARE NOT LIMITED TO BUTTERMILK ROAD AT HWY 168, STARLITE DRIVE AT HWY 168, ASPENDELL, NORTH LAKE ROAD AT HWY 168, PARCHERS RESORT, TYEE LAKES TRAILHEAD, AND SOUTH FORK BISHOP CREEK VILLAGE, AS WELL AS ALL OF THE CAMPGROUNDS ALONG THE ROUTE.

THE BUS WILL USE THE PARKING LOT TURNAROUNDS AT SOUTH LAKE AND AT LAKE SABRINA TO TURN AROUND. ESTA PLANS TO OPERATE THE ROUTE WITH A 15-PASSENGER CUTAWAY STYLE BUS THAT IS ADA COMPLIANT (2 MOBILITY DEVICE SECUREMENT POSITIONS) AND HAS A BIKE RACK WHICH CAN HOLD TWO BIKES (SEE PHOTO BELOW).

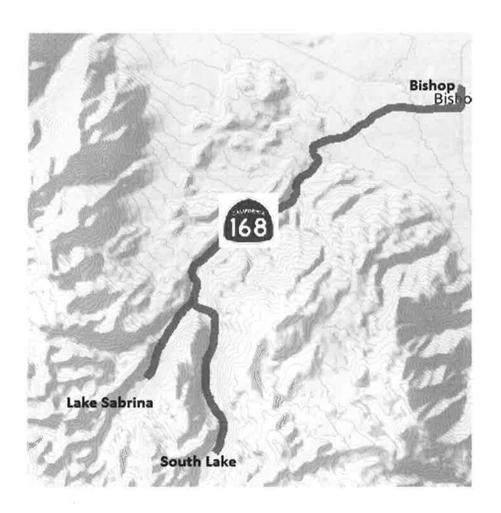


#### FARES:

\$5.00 FOR A ONE-WAY TRIP, \$2.50 FOR DISCOUNT CATEGORIES (SENIOR, DISABLED, YOUTH). TEN-RIDE PASSES WOULD BE OFFERED FOR A 10% DISCOUNT (\$45 / \$22.50).

#### J. Provide basic, daily itineraries for each type of trip:

THE ROUTE SCHEDULE AND ITINERARY ARE LISTED IN THE PRECEDING SECTION. MAPS SHOWING THE ROUTE AND THE BISHOP LOCATIONS ARE INCLUDED BELOW.





K. Explain methods for disposing of trash and waste (toilets, litter, etc.):

TRASH IS COLLECTED ABOARD THE BUSES IN A TRASH RECEPTACLE AND DISPOSED OF AT THE END OF THE DAY IN A DUMPSTER AT ESTA'S OPERATING FACILITY IN BISHOP AT THE EASTERN SIERRA REGIONAL AIRPORT.

L. Describe Leave No Trace/Low Impact /Tread Lightly! Practices Used:

ESTA'S OPERATION OF THE BISHOP CREEK SHUTTLE WILL BE OPERATED ALL ON DEVELOPED, PAVED ROADWAYS AND HAS NO ASPECT THAT IS CONDUCTED IN THE WILDERNESS. NONETHELESS, AS PART OF OUR EDUCATION OUTREACH, DRIVERS INFORM PASSENGERS OF LOW IMPACT FRONT-COUNTRY PRINCIPLES:

STICK TO TRAILS

- STASH YOUR TRASH AND PICK UP WASTE
- LEAVE IT AS YOU FIND IT
- KEEP WILDLIFE WILD
- SHARE THE TRAILS AND MANAGE YOUR PET

#### M. **RESERVED SITES - NONE**

THIS PERMIT DOES NOT INCLUDE RESERVED SITES.

#### N. DESCRIBE EDUCATION COMPONENT OF PERMITTED ACTIVITES

• THE BISHOP CREEK SHUTTLE'S PRIMARY PURPOSE IS TO PROVIDE SAFE, RELIABLE TRANSPORTATION FROM THE BISHOP AREA TO DESTINATIONS IN THE BISHOP CREEK RECREATION AREA. HOWEVER, ESTA DRIVERS WILL BE PROVIDED TRAINING AND INFORMATION ABOUT THE BISHOP CREEK RECREATION AREA AND WILL BE PREPARED TO SHARE THIS INFORMATION WITH PASSENGERS AS APPROPRIATE. SUCH INFORMATION WOULD LIKELY INCLUDE, BUT NOT BE LIMITED TO: AREA TRAILS AND TRAILHEADS, FISHING OPPORTUNITIES, ACCESS TO THRU-HIKE TRAILS, SAFETY PRECAUTIONS (WATER, LAYERS, TIME PLANNING, ETC.), FIRE RESTRICTIONS, WILDERNESS PERMIT REQUIREMENTS, AND NAMES OF PROMINENT GEOLOGIC FEATURES.

#### II. FOREST SERVICE STANDARDS AND GUIDELINES AND AUTHORIZED USE

- A. This permit does not authorize use on other federal lands, private lands, wilderness areas or research natural areas. It is the permit holder's responsibility to know and inform participants of land line locations.
- B. Participants must remain on trial within the Schulman Grove and Patriarch Grove interpretive areas. Areas outside of these two interpretive sites/trails are open to cross country (unless posted otherwise). Travel so as to not create a visible path. Do not collect any materials from within the Ancient Bristlecone Pine Forest. (Prohibited by law)
- C. Remain on established trails and boardwalks at all Mono Lake destinations. Participants are encouraged to carpool. Do not park in the Navy Beach parking area.
- D. Do not climb on or otherwise disturb tufa towers.
- E. Do not block or prohibit the public's access to any location.
- F. Wilderness access is not authorized.
- G. Do not disturb any amphibians or sage grouse.
- H. The District Ranger may withhold authorization for the holder to use all or part of an assigned amount of service days for reasons of resource protection, public health and safety, or because of permit violations.
- I. The permittee, as well as his or her employees, agents, guests, and customers, shall abide by all current Forest Service regulations. The permittee is wholly responsible for any actions of these persons. Clientele shall be informed of all regulations regarding National Forest regulations, as discussed in the Operating Plan.
- J. The permittee shall furnish a report of actual use and financial report within thirty (30) days of the close of the season's operations.
- K. All advertising, including circulars, brochures, advertising, and other materials, or on its World Wide Web site, signs, or letterheads must be approved by the Forest Service prior to publication.
- L. Motorized vehicle use shall be restricted to existing roads and trails designated on the 2015 Motorized Vehicle Use Map. Park vehicles so as not to block gates, driveways, travel ways.
- M. Take care to protect habitat by avoiding wet meadows, avoid disturbance to riparian habitat along lakeshores and by depositing human waste or other wastewater 200 feet or more from any surface water. Be aware that chemicals such as sunscreen or insect repellent on your skin can affect localized water quality along streams

banks or lake shores. Amphibian species are directly affected by these chemicals. California State Code 14 CCR § 40 instructs that you must not, among other things, capture, collect, intentionally kill or injure, possess, or transport any native amphibian species. Be vigilant in your "Leave no Trace" practices, and ensure that your clients do the same. Careful use of the wilderness resource will protect the species and help to allow the continuance of commercial services.

- N. We expect our permittees to conduct their operations in a manner which protects not only the natural resources of the Inyo National Forest but also our rapidly disappearing cultural resources. The ethical treatment of archeological sites and sensitive cultural areas should clearly be a concern of everyone who uses our forests. This should be a particular concern of our permittees and their clients. Archaeological sites may be observed, but artifacts of any kind are not to be disturbed, removed or destroyed.
  - Indiscriminate dissemination of locational data; GPS coordinates, detailed maps or photographs revealing the presence of cultural resources will always result in the disappearance of archeological sites and violations of federal laws such as Archaeological Resources Protection Act, National Historic Preservation Act and Native American Graves and Repatriation Act.
- O. The introduction and spread of non-native plant species and its potential for ecosystem impacts is one of the greatest threats currently facing public lands. Weeds can be spread to new areas in many ways, including in the clothing or shoes of unsuspecting hikers. In order to prevent the spread of weeds into undeveloped areas, outfitter/guide permittees and their clients will check boots, socks, and clothing, and vehicle tires, as applicable, for "hitch-hiking" seeds or other plant parts prior to entering permit areas. Any weeds will be disposed of in trash receptacles. The permit holder will take all steps necessary to prevent the introduction and spread of noxious weeds on National Forest System Lands, including:
  - a. Check clothing and equipment for weed seeds prior to and upon leaving forest lands.
  - b. Stay on established roads and trails.
  - c. Wash vehicles, including undercarriage, prior to driving on forest lands to prevent establishing new weed populations.
  - d. Avoid traveling through or camping in weed infested areas.
  - e. Report only small or new infestations of weeds to the permit administrator.

#### III. SAFETY AND ACCIDENT HANDLING

- A. **Incident Notification.** The holder shall be required to contact the authorized officer as soon as practicable after the following incidents that occur on National Forest System (NFS) lands within the authorized area:
  - 1. Any incident resulting in death, permanent disability, or personal injuries that are life-threatening or that are likely to cause permanent disability;
  - 2. Any failure of a structural, mechanical, electrical component and its primary connection, or operator error, which impairs the operation or function of a passenger ropeway in a way that could affect public safety, or any ropeway incident that requires reporting to State authorities;
  - 3. A search and rescue operation to locate a person; or
- i. Any incident that had or has high potential for serious personal injury, significant property damage, or significant environmental or other natural resource damage, including but not limited to avalanches, landslides, flooding, fire, structural failures or release of hazardous substances.
- B. **Method of Notification.** The authorized officer shall determine protocol for how the notification must be made. Notification may be tailored to the unique characteristics of the permitted operation. Report incidents to the assigned permit administrator. All injuries or accidents of clients or employees occurring on National Forest Lands will be reported at the earliest opportunity to the Permit Administrator, White Mountain Ranger District Office (760-873-2510).
- C. **Contents of Notification.** When notifying the authorized officer of an incident, the holder shall be required to specify when, where, and how it occurred, and who was present or affected by the event.
- D. All guides who work alone with their clients will have, as a minimum, a current wilderness first responder card or equivalent first aid certificate...
- E. All major searches or rescue operations will involve the County Sheriff's Department. Emergency Dispatch numbers will be known by all employees.

F. Requests for helicopter rescues will be coordinated through the Sheriff's Department. Forest Supervisor approval must be obtained prior to all flight for life rescue in any Wilderness area.

#### IV. TITLE VI COMPLIANCE

#### A. Non-discrimination policy

- 1. Permit Holder and employees shall not discriminate by segregation or otherwise against any person on the basis of race, color, sex (in educational activities), national origin, age or disability, by curtailing or by refusing to furnish accommodations, facilities, services, or use privileges offered to the public generally and that the holder and employees shall comply with the provisions of Title VI of the Civil Rights Act of 1964, as amended, section 504 of the Rehabilitation Act of 1973, as amended, Title IX of the Education Amendments, and the Age Discrimination Act of 1975.
- 2. Holder shall include and require compliance with the above nondiscrimination provisions in any third party agreement made with respect to the operations under this permit.
- 3. Signs setting forth this policy of nondiscrimination to be furnished by the Forest Service will be conspicuously displayed at the public entrance to the premises, and at other exterior or interior locations as directed by the Forest Service.
- 4. The Forest Service shall have the right to enforce the foregoing nondiscrimination provisions by suit for specific performance or by any other available remedy under the laws of the United States or the State in which the breach or violation occurs.

#### B. Public notification of non-discrimination policy

1. The following **nondiscrimination statement shall be posted** in the Holder's office where visible to clients and employees. The nondiscrimination statement shall also be included (in full) on **all printed and electronic materials** that are produced for public distribution or information:

"In accordance with Federal law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, age, disability, and reprisal or retaliation for prior civil rights activity. (Not all prohibited bases apply to all programs.)

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible State or local Agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information is also available in languages other than English.

To file a complaint alleging discrimination, complete the <u>USDA Program Discrimination</u> <u>Complaint Form</u>, AD-3027, found online at <a href="http://www.ascr.usda.gov/complaint-filing-cust.html">http://www.ascr.usda.gov/complaint-filing-cust.html</a>, or at any USDA office or write a letter addressed to USDA and provided in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (a) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (b) fax: (202) 690-7442; or (c) email: <a href="mailto:program.intake@usda.gov">program.intake@usda.gov</a>."

"USDA is an equal opportunity provider, employer, and lender."

- 2. If the size of printed material is too small to permit the full statement to be included, the material will at minimum include the statement, in print size no smaller than the text: "This institution is an equal opportunity provider." It is expected that the full text be included in all but the smallest print advertising.
- 3. Printed material also must include the following statement: "'Holder' operates under a permit from the Inyo National Forest."

#### C. Equal Access To Federal Programs

In addition to the above non-discrimination policy, the holder agrees to insure that its program and activities are open to the general public on an equal basis and without regard to any non-merit factor.

#### **Fee Determination**

for temporary special use permits (FS-2700-3f)

Permit Holder:	Eastern Sierra Transit Authority
Authorization ID:	
Period of Use:	May 27, 2017 – October 15, 2017

Service Days Authorized: 85

**Client Charges:** 

Flat fee for Temporary use Permits (FSH 2709.11 37.21b)

Number of Service Days	Flat Fee	Maximum Gross Revenue for Each Bracket of Service Days*
1 to 50	\$150	\$10,000
51 to 100	\$300	\$20,000
101 to 150	\$450	\$30,000
151 to 200	\$600	\$40,000

<sup>\*</sup>A service day is counted for service to a client for any part of a day on National Forest System lands. If the gross revenue exceeds the bracket maximum, then a fee of 3% of the gross will apply.

Service days authorized = <u>\$</u> non-ref	undable flat fee for 2017.
Or	
Estimated Gross Revenue: \$2,000.00	
3% of gross revenue = \$60.00	
Holder Signature: John Helm	Date: <u>03</u> , 24, 2017-
Reviewed by:	Date:
Title:	

#### STAFF REPORT

Subject: Governing Board Member Eligibility

Initiated by: John Helm, Executive Director

#### **BACKGROUND:**

In October of 2015, the ESTA Board approved Resolution 2015-02 approving amendment of the ESTA Joint Powers Agreement authorizing the member entities to appoint an individual from the public at large to fill one of the entities two positions on the Authority's Board of Directors. This amendment is effective until June 30, 2017.

### **ANALYSIS/DISCUSSION:**

The Third Amendment to the Eastern Sierra Transit Authority Joint Powers Agreement, which added subsection 1.2.2 to the JPA and which permits member entities to appoint a member of the public at large to serve as one of the entity's two ESTA Directors, includes sunset language that defines that this provision will be repealed as of June 30, 2017 unless extended. In response to a request by the ESTA Board at the March 2017 meeting, Director Gardner offered to determine if the Mono County Board of Supervisors desired that the provision to be continued. The response from the Mono BOS was in the affirmative.

In response to the Mono County Board of Supervisors' request that Section 1.2.2 of the ESTA JPA be continued, the Board is requested to approve one of the following options, or to provide other direction to staff regarding section 1.2.2 of the JPA.

- 1. Delete the first sentence of section 1.2.2, which would have the effect of extending the ability of member entities to appoint a member of the public at large to serve on the ESTA Board indefinitely
- 2. Modify the date in section 1.2.2 in order to extend this provision to a future date to be identified by the Board
- 3. Take no action, in which case the provision defined in section 1.2.2 that permits member entities to appoint a member of the public at

large to serve as one of the entity's two ESTA Directors would expire as of July 1, 2017 and would no longer be effective.

### FINANCIAL:

Extension of the provision in subsection 1.2.2 will have no financial impact on the Authority.

### **RECOMMENDATION**

The Board is recommended to provide direction to staff to address the sunset provision in subsection 1.2.2 of the ESTA Joint Powers Agreement.

#### STAFF REPORT

Subject: Mammoth Transit Passenger Survey Results

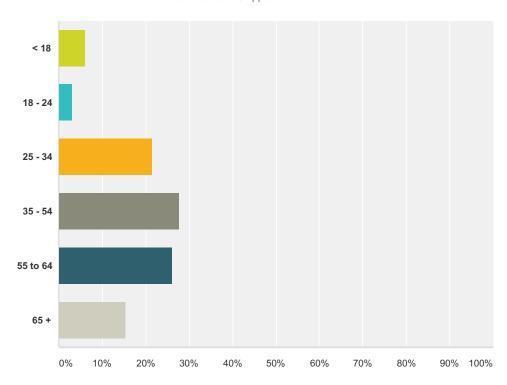
Initiated by: John Helm, Executive Director

### **ANALYSIS/DISCUSSION:**

A recommendation from the Strategic Alignment process conducted by the Town of Mammoth Lakes last year involving the Town and its strategic partners Mammoth Lakes Tourism, Mammoth Lakes Housing, Mammoth Lakes Recreation, and ESTA, was to obtain user preference information in order to help inform the transit system. To that end, ESTA conducted an online passenger survey in Mammoth Lakes during the month of March. The results have been tabulated and are included on the following pages. ESTA intends to conduct the survey twice per year, once during the busy summer season and again during the busy winter season.

## Q1 What is your age?

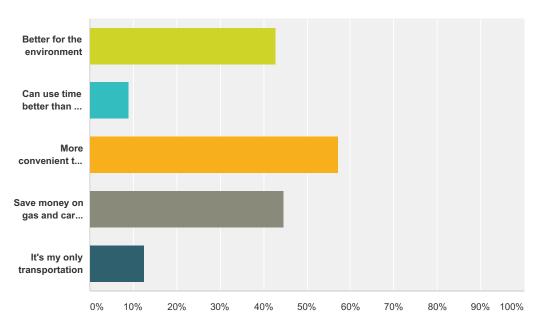
Answered: 65 Skipped: 0



Answer Choices	Responses
< 18	6.15%
18 - 24	3.08%
25 - 34	<b>21.54%</b> 14
35 - 54	<b>27.69%</b> 18
55 to 64	<b>26.15%</b> 17
65 +	<b>15.38%</b> 10
Total	65

# Q2 What is your main reason for riding public transit? (select all that apply)





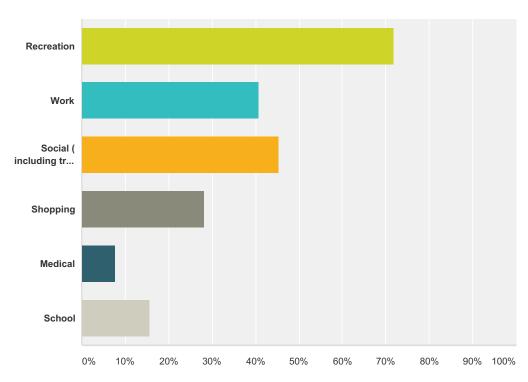
Answer Choices	Responses	
Better for the environment	42.86%	24
Can use time better than if I were driving	8.93%	5
More convenient than driving	57.14%	32
Save money on gas and car expense	44.64%	25
It's my only transportation	12.50%	7
Total Respondents: 56		

#	Other (please specify)	Date
1	when it's snowing I don t like to drive with the idiots from la	4/7/2017 7:40 PM
2	Ski area access	4/7/2017 2:51 PM
3	For skiing	4/5/2017 1:58 PM
4	I take it after I'm done skiing on the mountain	4/3/2017 1:38 PM
5	my friend don't drive	4/3/2017 9:49 AM
6	school	4/3/2017 9:46 AM
7	School	4/3/2017 9:36 AM
8	Value from the TOT	4/2/2017 2:20 PM
9	Good transport for children around town and up to or down from hill	3/31/2017 6:52 PM
10	Set an example for Mammoth guests	3/31/2017 5:06 PM

11	2 people in my household regular used the grey line 3+ times weekly this service was cut without public input and is affecting my business as well as guests prefer to use transit in winter monthsthis serve is now so intermittent and unreliable that very few are using itwe need regular service to be able to access hubs and events in the villageadditonally with no sidewalks and now over a mile to the snowcreek red line this service does not include 20 % of housingleaving a lot of people walking on icy roads	3/31/2017 8:58 AM
12	Sometimes I don't have access to the 1 car we bring to Mammoth.	3/30/2017 5:12 PM
13	Year round employee at Main Lodge	3/29/2017 12:11 PM
14	parking is horrible at ski area	3/28/2017 8:39 PM
15	Not having to deal with parking at ski area base lodges.	3/28/2017 9:26 AM
16	No parking at destinationn	3/28/2017 2:12 AM
17	no car at Mammoth Lakes	3/22/2017 2:02 PM
18	Kids enjoy it.	3/22/2017 12:22 PM
19	Snow makes it impossible for my car to get around	3/21/2017 2:58 PM
20	recreation	3/10/2017 9:51 AM
21	Use public transit to avoid leaving a car on backpacking trip	3/9/2017 3:48 PM

# Q3 What are your trip purposes? (select all that apply)



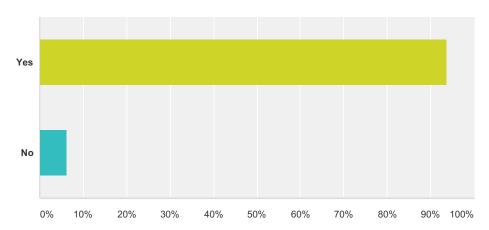


nswer Choices	Responses	
Recreation	71.88%	46
Work	40.63%	26
Social ( including trips to bars & restaurants)	45.31%	29
Shopping	28.13%	18
Medical	7.81%	5
School	15.63%	10
otal Respondents: 64		

#	Other (please specify)	Date
1	None	4/3/2017 1:38 PM
2	we need access to include all areas of town for shuttle service to be effective	3/31/2017 8:58 AM

## Q4 Do you have a valid driver's license?

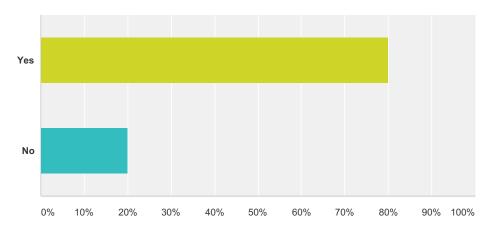




Answer Choices	Responses	
Yes	93.65%	59
No	6.35%	4
Total		63

# Q5 Do you have a vehicle available in Mammoth?

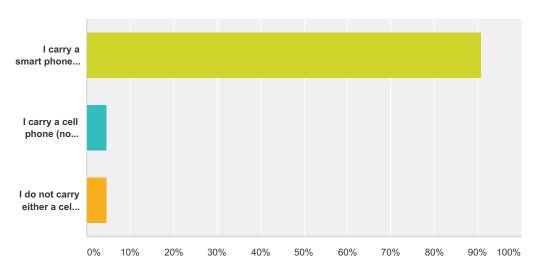




Answer Choices	Responses	
Yes	80.00%	52
No	20.00%	13
Total		65

### **Q6 Communications**

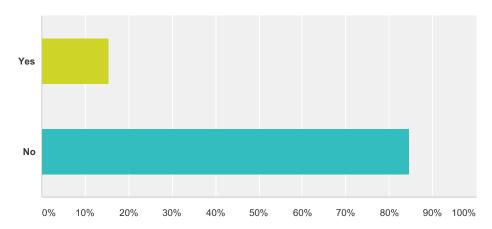
Answered: 65 Skipped: 0



Answer Choices	Responses	Responses	
I carry a smart phone with internet access	90.77%	59	
I carry a cell phone (no internet service)	4.62%	3	
I do not carry either a cell phone or smart phone	4.62%	3	
Total		65	

# Q7 Are you aware of ESTA's use of Twitter (#estabus) to provide alerts about service changes?

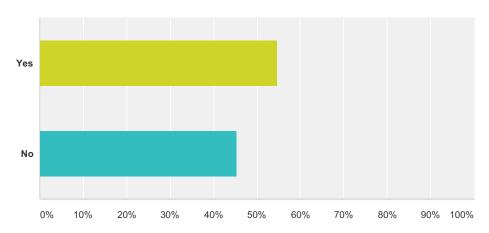




Answer Choices	Responses	
Yes	<b>15.38</b> %	10
No	<b>84.62%</b> 5	55
Total	6	65

# Q8 Are you aware of ESTA's use of the Swiftly app to provide real-time route arrival information?

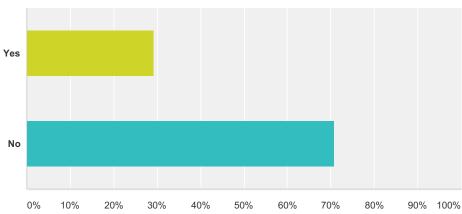




Answer Choices	Responses	
Yes	<b>54.69%</b> 3	35
No	<b>45.31%</b> 2	29
Total	6	64

# Q9 Are you aware of ESTA's use of Google Transit as a trip planning tool?

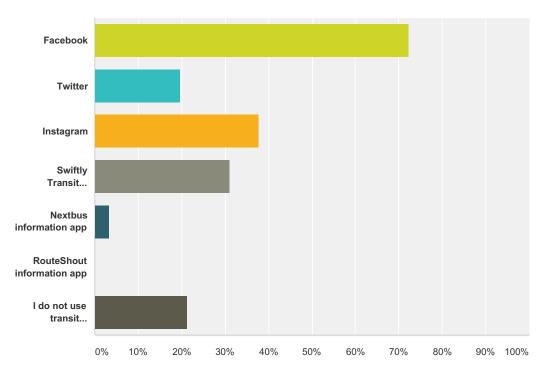




Answer Choices	Responses	
Yes	29.23%	19
No	70.77%	46
Total		65

# Q10 What social media / technology do you use? (select all that apply)

Answered: 61 Skipped: 4



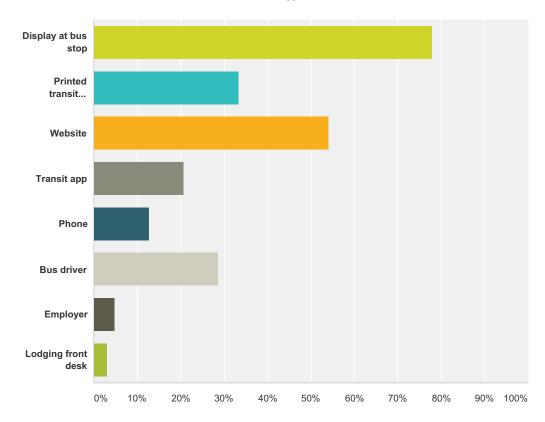
swer Choices	Responses	
Facebook	72.13%	44
Twitter	19.67%	12
Instagram	37.70%	23
Swiftly Transit information app	31.15%	19
Nextbus information app	3.28%	2
RouteShout information app	0.00%	(
I do not use transit information apps	21.31%	1:
al Respondents: 61		

#	Other (please specify)	Date
1	Posted bus schedules at Mammoth Lakes	4/7/2017 2:51 PM
2	Snapchat Musical.ly Twitter	4/3/2017 1:38 PM
3	I use transport apps in other cities will add yours	3/31/2017 6:52 PM
4	the google transit forced a download on my phoneI did not appreciate thatalso did not provide reliable service as to limited days for certain routes leaving me stranded in ridgecrestplease work on and simplify this OR just have a real time routewhich is what makes the most sense were shuttles run mostly on timeleaving people in sub freezing weather for 30 + mins is terrible for locals and guests	3/31/2017 8:58 AM
5	Tweeting is for birds	3/28/2017 2:12 AM
6	Your texting the stop # never works for stop #4.	3/26/2017 7:55 PM

7
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# Q11 What is your source of transit information? (select all that apply)

Answered: 63 Skipped: 2

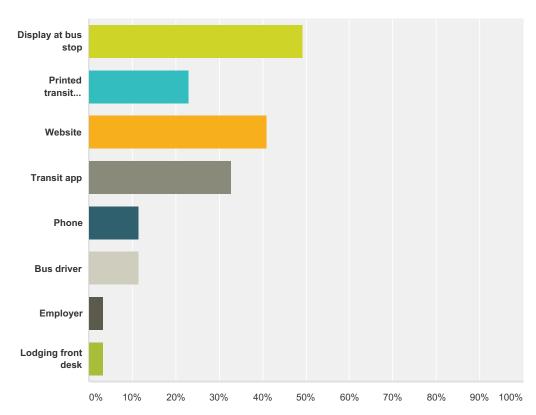


Answer Choices	Responses
Display at bus stop	<b>77.78%</b> 49
Printed transit brochure	<b>33.33%</b> 21
Website	<b>53.97%</b> 34
Transit app	<b>20.63%</b> 13
Phone	<b>12.70%</b> 8
Bus driver	<b>28.57%</b> 18
Employer	<b>4.76%</b> 3
Lodging front desk	<b>3.17%</b> 2
Total Respondents: 63	

#	Other (please specify)	Date
1	None	4/3/2017 1:38 PM
2	if shuttles run on time and constantly it benefits locals and guest experiencein the months after the grey line was discontinued at the start of holiday season I witnessed many locals and guest waiting at existing stops in freezing temps	3/31/2017 8:58 AM
3	Personal experiance.	3/28/2017 9:26 AM

# Q12 What is your preferred source of transit information?



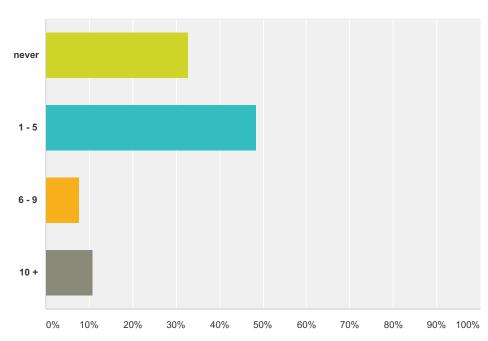


Answer Choices	Responses
Display at bus stop	<b>49.18%</b> 30
Printed transit brochure	<b>22.95%</b> 14
Website	<b>40.98%</b> 25
Transit app	<b>32.79%</b> 20
Phone	<b>11.48%</b> 7
Bus driver	<b>11.48%</b> 7
Employer	<b>3.28%</b> 2
Lodging front desk	<b>3.28%</b> 2
Total Respondents: 61	

#	Other (please specify)	Date
1	I would like to use website but it's beyond confusing and never updated	4/7/2017 7:40 PM
2	shuttles NEED to run on schedule	3/31/2017 8:58 AM
3	Preferred does not describe my situation - I just choose to rely on bus stop signs and the printed brochure	3/29/2017 3:42 PM

# Q13 In the last 3 months, how often have you visited estransit.com?

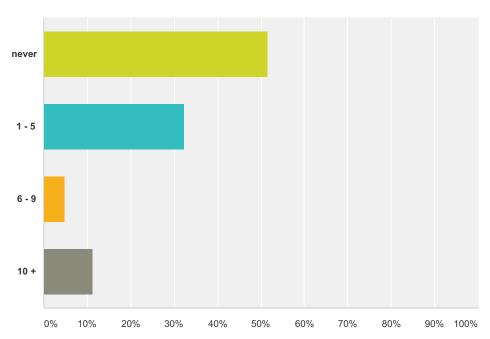




Answer Choices	Responses	
never	32.81%	21
1 - 5	48.44%	31
6 - 9	7.81%	5
10 +	10.94%	7
Total		64

### Q14 In the last 3 months, how often have you visited visitmommoth.com?

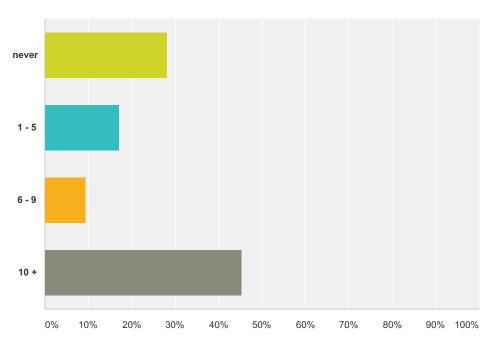




Answer Choices	Responses	
never	51.61%	32
1 - 5	32.26%	20
6 - 9	4.84%	3
10 +	11.29%	7
Total		62

### Q15 In the last 3 months, how often have you visited mammothmountain.com?

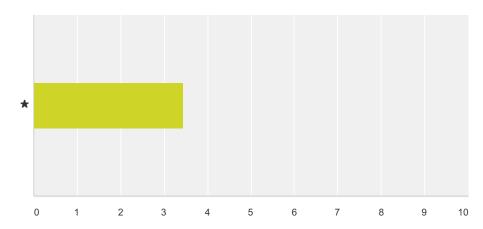




Answer Choices	Responses	
never	28.13%	18
1 - 5	17.19%	11
6 - 9	9.38%	6
10 +	45.31%	29
Total		64

### Q16 Ability to get to places I need to go? (1 star = poor, 5 stars = excellent)

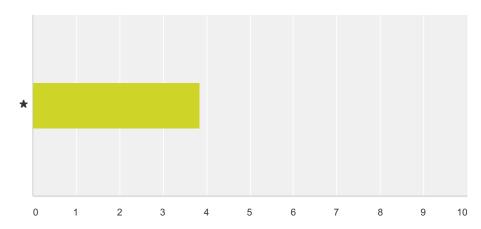
Answered: 63 Skipped: 2



	1	2	3	4	5	Total	Weighted Average
*	9.52%	11.11%	30.16%	23.81%	25.40%		
	6	7	19	15	16	63	3.44

### Q17 Driver courtesy (1 star = poor, 5 stars = excellent)

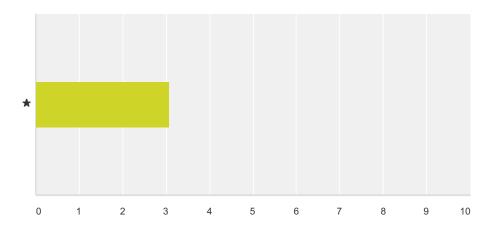
Answered: 61 Skipped: 4



	1	2	3	4	5	Total	Weighted Average
*	4.92%	9.84%	18.03%	29.51%	37.70%		
	3	6	11	18	23	61	3.85

### Q18 Route operates on time (1 star = poor, 5 stars = excellent)

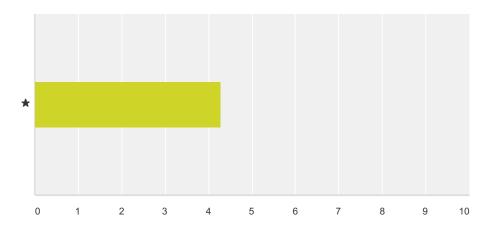
Answered: 62 Skipped: 3



	1	2	3	4	5	Total	Weighted Average
*	16.13%	16.13%	27.42%	25.81%	14.52%		
	10	10	17	16	9	62	3.06

## Q19 Feeling of safety while riding the bus (1 star = poor, 5 stars = excellent)

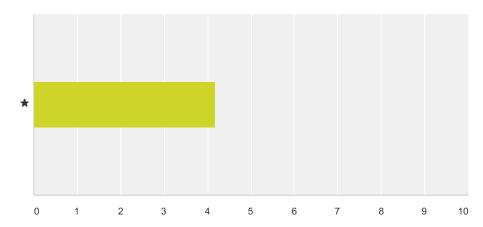
Answered: 61 Skipped: 4



	1	2	3	4	5	Total	Weighted Average
*	4.92%	3.28%	9.84%	22.95%	59.02%		
	3	2	6	14	36	61	4.28

### Q20 Bus cleanliness and maintenance (1 star = poor, 5 stars = excellent)

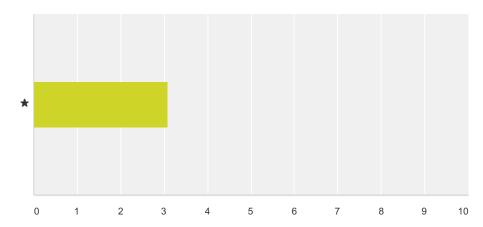
Answered: 62 Skipped: 3



	1	2	3	4	5	Total	Weighted Average
*	3.23%	1.61%	16.13%	32.26%	46.77%		
	2	1	10	20	29	62	4.18

### Q21 Shelters at the bus stops (1 star = poor, 5 stars = excellent)

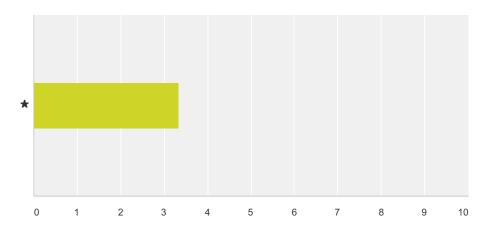
Answered: 61 Skipped: 4



	1	2	3	4	5	Total	Weighted Average
*	8.20%	19.67%	37.70%	22.95%	11.48%		
	5	12	23	14	7	61	3.10

## Q22 Information about transit at bus stops (1 star = poor, 5 stars = excellent)

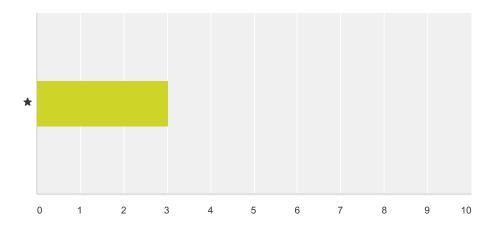
Answered: 62 Skipped: 3



	1	2	3	4	5	Total	Weighted Average
*	12.90%	12.90%	24.19%	27.42%	22.58%		
	8	8	15	17	14	62	3.34

### Q23 How important is earlier service to you? (1 = not important, 5 = very important)

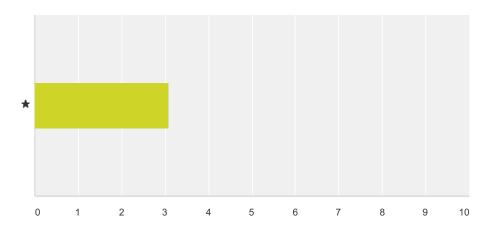
Answered: 61 Skipped: 4



	1	2	3	4	5	Total	Weighted Average
*	31.15%	8.20%	16.39%	14.75%	29.51%		
	19	5	10	9	18	61	3.03

#### Q24 How important is later service to you? (1 = not important, 5 = very important)

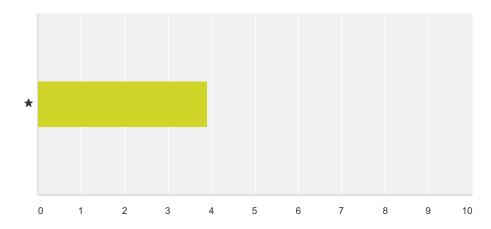
Answered: 61 Skipped: 4



	1	2	3	4	5	Total	Weighted Average
*	24.59%	13.11%	14.75%	22.95%	24.59%		
	15	8	9	14	15	61	3.10

# Q25 How important is more frequent service to you? (1 = not important, 5 = very important)

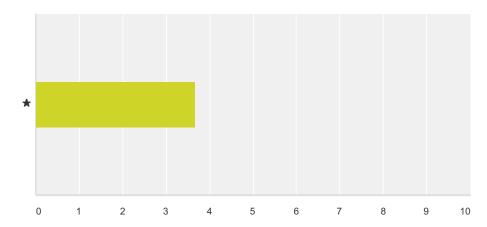
Answered: 63 Skipped: 2



	1	2	3	4	5	Total	Weighted Average
*	6.35%	1.59%	31.75%	15.87%	44.44%		
	4	1	20	10	28	63	3.90

### Q26 Overall opinion of ESTA transit services (1 star = poor, 5 stars = excellent)

Answered: 63 Skipped: 2



	1	2	3	4	5	Total	Weighted Average
*	6.35%	6.35%	28.57%	30.16%	28.57%		
	4	4	18	19	18	63	3.68

#### **MONTHLY REPORT**

#### **March 2017**

			Percent		Percent
	Mar-17	Feb-17	Change	Mar-16	Change
PASSENGERS					
Adult	113,194	136,013	-16.8%	103,752	9.1%
Senior	2,178	1,626	33.9%	1,788	21.8%
Disabled	1,226	1,055	16.2%	1,176	4.3%
Wheelchair	401	348	15.2%	376	6.6%
Child	11,434	15,422	-25.9%	13,183	-13.3%
Child under 5	509	315	61.6%	329	54.7%
TOTAL PASSENGERS	128,942	154,779	-16.7%	120,604	6.9%
FARES	\$40,205.14	\$34,174.80	17.6%	\$36,022.55	11.6%
SERVICE MILES	84,707	73,748	14.9%	87,086	-2.7%
SERVICE HOURS	5,303	4,917	7.9%	5,485	-3.3%
PASSENGERS PER HOUR	24.31	31.48	-22.8%	21.99	10.6%

RIDERSHIP COMPARISON												
	REPORT N	IONTH - T	HIS YEAR/L	AST YEAR		FISCAL YEAR TO DATE						
Route	Mar-17	Mar-16	Variance	% Change		Route	FY 16/17	FY 15/16	Variance	% Change		
Mammoth Express	662	401	261	65.1%		Mammoth Express	4,106	2,990	1,116	37.3%		
Lone Pine to Bishop	327	348	-21	-6.0%		Lone Pine to Bishop	3,080	2,972	108	3.6%		
Lone Pine DAR	350	302	48	15.9%		Lone Pine DAR	2,848	2,324	524	22.5%		
Walker DAR	209	235	-26	-11.1%		Walker DAR	1,761	1,837	-76	-4.1%		
Bridgeport to G'Ville	72	34	38	111.8%		Bridgeport to G'Ville	346	358	-12	-3.4%		
Benton to Bishop	26	29	-3	-10.3%		Benton to Bishop	202	262	-60	-22.9%		
Bishop DAR	4,143	3,697	446	12.1%		Bishop DAR	30,771	31,116	-345	-1.1%		
Nite Rider	414	303	111	36.6%		Nite Rider	3,046	3,045	1	0.0%		
Mammoth FR	23,653	27,947	-4,294	-15.4%		Mammoth FR	308,299	317,869	-9,570	-3.0%		
Mammoth DAR	485	331	154	46.5%		Mammoth DAR	3,067	2,344	723	30.8%		
Reno	452	426	26	6.1%		Reno	5,092	4,597	495	10.8%		
Lancaster	426	289	137	47.4%		Lancaster	3,708	3,409	299	8.8%		
MMSA	97,000	85,738	11,262	13.1%		MMSA	496,527	447,449	49,078	11.0%		
June Lake Shuttle	586	374	212	56.7%		June Lake Shuttle	2,798	2,317	481			
TOTALS	128,942	120,604	8,338	6.9%		TOTALS:	1,029,243	964,891	64,352	6.7%		

#### **PASSENGERS PER SERVICE HOUR REPORT MONTH - THIS YEAR/LAST YEAR** PAX MILES/ **FISCAL YEAR TO DATE** PAX MILES/ FY FY 16/17 Route Mar-16 % Change **SVC HOUR** Route 15/16 % Change **SVC HOUR** Mar-17 Mammoth Express 5.35 3.30 62.2% Mammoth Express 3.66 2.77 32.1% Lone Pine to Bishop 2.31 2.78 -17.0% Lone Pine to Bishop 2.83 2.92 -3.1% 1.88 2.16 Lone Pine DAR 2.17 15.9% Lone Pine DAR 1.77 22.1% Walker DAR 1.55 1.65 -6.1% Walker (total) 1.56 1.61 -3.5% Bridgeport to G'Ville 2.08 67.4% Bridgeport to G'Ville -5.5% 1.24 1.41 1.49 Benton to Bishop 2.02 2.43 -17.2% Benton to Bishop 1.76 2.22 -20.9% 12.2% Bishop DAR Bishop DAR 4.36 3.89 3.84 4.00 -4.0% Nite Rider 5.91 5.05 17.1% Nite Rider 4.97 5.08 -2.3% Mammoth FR 24.85 25.26 -1.6% Mammoth FR 26.49 25.76 2.8% Mammoth DAR 2.91 1.60 81.9% Mammoth DAR 1.91 1.38 38.6% 153.10 Reno 1.91 3.8% Reno 2.49 2.29 8.8% 256.18 1.84 2.84 2.14 32.5% 287.90 2.96 2.84 4.3% 282.87 Lancaster Lancaster 47.16 41.28 14.2% 54.49 48.90 **MMSA** MMSA 11.4% June Lake Shuttle 5.54 3.56 55.5% June Lake Shuttle 2.99 6.24 -52.1% **Total** 24.31 21.99 10.6% **Total** 23.31 21.87 6.6%

Route	Fares	Adults	Snr	Dis	W/C	Child	Free	Total Pax	Yd Hrs	Svc Hours	Yd Mi	SVC MILES	AVG FARE	REV/SVC MILE	PAX / SVC HR	MI/SVC HR	PAX / SVC MI
	1 0.00	7100110	<b></b>	2.0		011110	1.00	1 421		1104.0		220	17		0101111		010
Mar-17																	
Mammoth Express	\$3,514.08	495	71	9	0	22	65	662	154	124	5,366	5,214	5.31	.67	5.35	43.4	0.13
Lone Pine to Bishop	\$1,488.26	196	74	48	1	5	3	327	167	142	6,409	6,211	4.55	.24	2.31	45.3	0.05
Lone Pine DAR	\$850.60	20	154	73	24	78	1	350	169	161	1,546	1,546	2.43	.55	2.17	9.6	0.23
Walker DAR	\$591.00	1	12	196	0	0	0	209	144	135	1,109	930	2.83	.64	1.55	8.2	0.22
Bridgeport to G'Ville	\$484.50	10	62	0	0	0	0	72	40	35	1,083	743	6.73	.65	2.08	31.3	0.10
Benton to Bishop	\$139.00	4	10	12	0	0	0	26	25	13	1,208	580	5.35	.24	2.02	93.6	0.04
Specials	\$0.00	118	0	11	0	8	0	137	8	7	132	117	N/A	N/A	N/A	N/A	N/A
Bishop DAR	\$8,982.00	1,195	1,589	611	342	116	290	4,143	1,028	950	11,247	10,290	2.17	.87	4.36	11.8	0.40
Nite Rider	\$1,531.60	265	27	50	31	3	38	414	74	70	1,104	1,104	3.70	1.39	5.91	15.8	0.38
Mammoth FR	\$0.00	21,605	0	1	0	2,047	0	23,653	1,001	952	13,595	12,874	N/A	N/A	24.85	14.3	1.84
Mammoth DAR	\$1,083.20	240	30	114	1	3	97	485	167	167	462	462	2.23	2.34	2.91	2.8	1.05
Reno	\$7,710.15	323	82	30	2	11	4	452	256	237	10,099	9,848	17.06	.78	1.91	42.7	0.05
Lancaster	\$6,655.75	295	67	45	0	8	11	426	167	150	7,094	6,979	15.62	.95	2.84	47.3	0.06
MMSA	\$0.00	87,841	0	26	0	9,133	0	97,000	2,195	2,057	26,229	25,038	.00	.00	47.16	12.8	3.87
June Lake Shuttle	\$7,175.00	586	0	0	0	0	0	586	126	106	3,093	2,771	12.24	2.59	5.54	29.2	0.21
Total	\$40,205.14	113,194	2,178	1,226	401	11,434	509	128,942	5,721	5,303	89,776	84,707	.31	.47	24.31	16.9	1.52
Mar-16																	
Mammoth Express	\$2,232.50	292	45	14	0	24	26	401	155	121	5,363	5,197	5.57	.43	3.30	44.1	0.08
Lone Pine to Bishop	\$1,656.00	206	63	49	10	13	7	348	146	125	5,575	5,381	4.76	.31	2.78	44.6	0.06
Lone Pine DAR	\$784.00	14	153	62	19	52	2	302	169	161	1,752	1,744	2.60	.45	1.88	10.9	0.17
Walker DAR	\$643.80	0	26	207	0	2	0	235	152	143	1,140	971	2.74	.66	1.65	8.0	0.24
Bridgeport to G'Ville	\$273.00	4	28	0	0	2	0	34	32	27	869	598	8.03	.46	1.24	31.8	0.06
Benton to Bishop	\$136.00	11	4	5	2	2	5	29	26	12	1,125	572	4.69	.24	2.43	94.4	0.05
Specials	\$0.00	91	0	49	0	0	0	140	13	11	151	135	N/A	N/A	N/A	N/A	N/A
Bishop DAR	\$8,112.70	1,125	1,246	619	322	136	249	3,697	1,016	951	11,117	10,175	2.19	.80	3.89	11.7	0.36
Nite Rider	\$1,222.20	226	15	43	16	0	3	303	62	60	1,458	1,410	4.03	.87	5.05	24.3	0.21
Mammoth FR	\$0.00	23,547	0	13	0	4,387	0	27,947	1,150	1,107	15,923	15,356	N/A	N/A	25.26	14.4	1.82
Mammoth DAR	\$903.60	195	51	39	0	18	28	331	211	207	1,194	1,102	2.73	.82	1.60	5.8	0.30
Reno	\$8,259.50	273	93	44	5	10	1	426	253	231	10,060	9,841	19.39	.84	1.84	43.5	0.04
Lancaster	\$4,666.75	187	54	28	2	10	8	289	150	135	6,583	6,497	16.15	.72	2.14	48.8	0.04
MMSA	\$0.00	77,209	0	4	0	8,525	0	85,738	2,205	2,077	26,706	25,208	N/A	N/A	41.28	12.9	3.40
June Lake Shuttle	\$7,082.50	372	0	0	0	2	0	374	122	105	3,023	2,719	18.94	2.60	3.56	28.8	0.14
Total	\$36,022.55	103,752	1,788	1,176	376	13,183	329	120,604	5,874	5,485	92,219	87,086	.30	.41	21.99	16.8	1.38

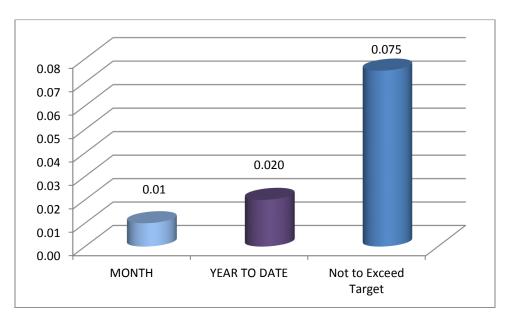
				VARIAN	ICE BY RO	OUTE (RAV	V NUMBER	S) – March	2017 to Mar	ch 2016							
ROUTES	FARES	ADULTS	SNR	DIS	W/C	CHILD	FREE	TOTAL PAX	YD HOURS	SVC HOURS	YD MILES	SVC MILES	AVG FARE	REV/SVC MILE	PAX / SVC HR	MI / SVC HR	PAX / SVC MI
Mammoth Express	\$1,281.58	203	26	-5	0	-2	39	261	-1	2	3	17	-0.26	0.24	2.05	-0.76	0.05
Lone Pine to Bishop	-\$167.74	-10	11	-1	-9	-8	-4	-21	21	16	834	830	-0.21	-0.07	-0.47	0.70	-0.01
Lone Pine DAR	\$66.60	6	1	11	5	26	-1	48	0	0	-206	-198	-0.17	0.10	0.30	-1.28	0.05
Walker DAR	-\$52.80	1	-14	-11	0	-2	0	-26	-8	-8	-31	-41	0.09	-0.03	-0.10	0.21	-0.02
Bridgeport to G'Ville	\$211.50	6	34	0	0	-2	0	38	8	7	214	145	-1.30	0.20	0.84	-0.48	0.04
Benton to Bishop	\$3.00	-7	6	7	-2	-2	-5	-3	0	1	83	8	0.66	0.00	-0.42	-0.76	-0.01
Bishop DAR	\$869.30	70	343	-8	20	-20	41	446	12	-1	130	115	-0.03	0.08	0.48	0.15	0.04
Nite Rider	\$309.40	39	12	7	15	3	35	111	12	10	-354	-306	-0.33	0.52	0.86	-8.53	0.16
Mammoth FR	\$0.00	-1942	0	-12	0	-2340	0	-4294	-149	-155	-2328	-2482	N/A	N/A	-0.41	-0.11	0.02
Mammoth DAR	\$179.60	45	-21	75	1	-15	69	154	-44	-40	-732	-640	-0.50	1.52	1.31	-3.00	0.75
Reno	-\$549.35	50	-11	-14	-3	1	3	26	3	5	39	7	-2.33	-0.06	0.07	-0.79	0.00
Lancaster	\$1,989.00	108	13	17	-2	-2	3	137	18	15	511	482	-0.52	0.24	0.70	-1.54	0.02
MMSA	\$0.00	10,632	0	22	0	608	0	11,262	-10	-20	-477	-170	N/A	N/A	5.88	-0.11	0.47
June Lake Shuttle	\$92.50	214	0	0	0	-2	0	212	3	1	70	52	-6.69	-0.02	1.97	0.43	0.07
																<u> </u>	
	VARIANCE BY ROUTE (PERCENTAGE) – March 2017 to March 2016																
				VARIA	NCE BY	ROUTE (F	PERCENT	AGE) – Ma	arch 2017	to March 2 Total	016	TOT					
Route	Fares	Adults	Snr	VARIA Dis	W/C	ROUTE (F	PERCENT Free	Total Pax	arch 2017 (		016 Yd Mi	TOT SVC MILES	AVG FARE	REV/SVC MILE	PAX / SVC HR	MI / SVC HR	PAX / SVC MI
			-	Dis		Child	Free	Total Pax	Yd Hrs	Total Svc Hours	Yd Mi	SVC MILES	FARE	MILE	SVC HR	HR	SVC MI
Mammoth Express	57%	70%	58%	<b>Dis</b> -36%	W/C	Child -8%	<b>Free</b> 150%	Total Pax 65%	Yd Hrs	Total Svc Hours	Yd Mi	SVC MILES	FARE -5%	MILE 57%	SVC HR	HR -2%	<b>SVC MI</b> 65%
Mammoth Express  Lone Pine to Bishop	57% -10%	70% -5%	58% 17%	-36% -2%	-90%	-8% -62%	150% -57%	Total Pax 65% -6%	<b>Yd Hrs</b> 0%  14%	Total Svc Hours 2%	<b>Yd Mi</b> 0% 15%	SVC MILES 0%	-5% -4%	57% -22%	62% -17%	-2% 2%	65% -19%
Mammoth Express Lone Pine to Bishop Lone Pine DAR	57% -10% 8%	70%	58% 17% 1%	Dis -36% -2% 18%	W/C	-8% -62% 50%	<b>Free</b> 150%	Total Pax 65% -6% 16%	Yd Hrs  0%  14%  0%	Total Svc Hours 2% 13%	Yd Mi 0% 15% -12%	0% 15%	-5% -4% -6%	57% -22% 22%	62% -17% 16%	-2% 2% -12%	65% -19% 31%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR	57% -10% 8% -8%	70% -5% 43%	58% 17% 1% -54%	-36% -2%	-90%	-8% -62% 50% -100%	150% -57%	Total Pax 65% -6% 16% -11%	Yd Hrs  0% 14% 0% -5%	Total Svc Hours 2% 13% 0%	Yd Mi 0% 15% -12% -3%	0% 15% -11% -4%	-5% -4% -6% 3%	57% -22% 22% -4%	62% -17% 16% -6%	-2% 2% -12% 3%	65% -19% 31% -7%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville	57% -10% 8% -8% 77%	70% -5% 43%	58% 17% 1% -54% 121%	-36% -2% 18% -5%	-90% 26%	-8% -62% 50% -100%	150% -57% -50%	65% -6% 16% -11%	Yd Hrs  0% 14% 0% -5% 25%	Total Svc Hours  2% 13% 0% -5% 27%	9% 15% -12% -3% 25%	0% 15% -11% -4%	-5% -4% -6% 3% -16%	57% -22% 22% -4% 43%	62% -17% 16% -6%	-2% 2% -12% 3% -2%	65% -19% 31% -7% 70%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop	57% -10% -8% -77% -2%	70% -5% 43% 150% -64%	58% 17% 1% -54% 121% 150%	-36% -2% -18% -5%	-90% 26% -100%	-8% -62% 50% -100% -100%	150% -57% -50% -100%	65% -6% 16% -11% 112% -10%	Yd Hrs  0% 14% 0% -5% 25% 0%	Total Svc Hours  2% 13% 0% -5% 27% 8%	Yd Mi  0% 15% -12% -3% 25% 7%	9% 15% -11% -4% 24% 1%	-5% -4% -6% 3% -16%	57% -22% 22% -4% 43% 1%	62% -17% 16% -6% 67% -17%	-2% -12% -3% -2% -19%	65% -19% 31% -7% 70% -12%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR	57% -10% 8% -8% 77% 2% 10.7%	70% -5% 43% 150% -64% 6.2%	58% 17% 1% -54% 121% 150% 27.5%	-36% -2% 18% -5% -140%	-90% 26% -100% 6.2%	-8% -62% 50% -100%	Free  150% -57% -50%  -100% 16.5%	12.1%	Yd Hrs  0% 14% 0% -5% 25% 0% 1.1%	Total Svc Hours 2% 13% 0% -5% 27% 8% -0.1%	Yd Mi  0% 15% -12% -3% 25% 7% 1.2%	0% 15% -11% -4% 24% 1% 1.1%	-5% -4% -6% 3% -16% 14% -1.2%	57% -22% 22% -4% 43% 19% 9.5%	62% -17% 16% -6% 67% -17%	-2% -12% -3% -2% -19% -11% -1.3%	65% -19% 31% -7% 70% -12% 10.8%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider	57% -10% -8% -77% -2%	70% -5% 43% 150% -64% 6.2% 17%	58% 17% 1% -54% 121% 150%	-36% -2% -18% -5% -140% -1.3%	-90% 26% -100%	-8% -62% 50% -100% -100% -100% -14.7%	150% -57% -50% -100%	65% -6% -16% -11% -10% -12.1% -37%	9% 14% 0% -5% 25% 0% 1.1% 20%	Total Svc Hours  2%  13%  0%  -5%  27%  8%  -0.1%  17%	7d Mi  0% 15% -12% -3% 25% 7% 1.2% -24%	9% 15% -11% -4% 24% 1% 1.1% -22%	-5% -4% -6% -3% -16% -14% -1.2% -8%	57% -22% 22% -4% 43% 1% 9.5% 60%	62% -17% 16% -6% 67% -17% 12.2%	-2% -2% -12% -3% -2% -1% -1.3% -35%	65% -19% 31% -7% 70% -12% 10.8%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider Mammoth FR	57% -10% 8% -8% 77% 2% 10.7% 25%	70% -5% 43%  150% -64% 6.2% 17% -8%	58% 17% 1% -54% 121% 150% 27.5% 80%	-36% -2% -18% -5% -140% -1.3% -16% -92%	-90% 26% -100% 6.2%	-8% -62% 50% -100% -100% -14.7%	150% -57% -50% -100% 16.5% 1167%	Total Pax  65%  -6%  16%  -11%  112%  -10%  12.1%  37%  -15%	Yd Hrs  0% 14% 0% -5% 25% 0% 1.1% 20% -13%	Total Svc Hours  2% 13% 0% -5% 27% 8% -0.1% 17% -14%	Yd Mi  0% 15% -12% -3% 25% 7% 1.2% -24% -15%	9% 15% -11% -4% 24% 1.1% -22% -16%	-5% -4% -6% 3% -16% 14% -1.2% -8%	57% -22% 22% -4% 43% 1% 9.5% 60%	62% -17% -16% -6% -67% -17% -12.2% -17%	-2% -12% -3% -19% -11% -35% -11%	65% -19% 31% -7% 70% -12% 10.8% 75%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider Mammoth FR Mammoth DAR	57% -10% 8% -8% 77% 2% 10.7% 25%	70% -5% 43% 150% -64% 6.2% 17% -8% 23%	58% 17% 1% -54% 121% 150% 27.5% 80%	140% -1.3% -16% -92% -192%	-90% 26% -100% 6.2% 94%	-8% -62% 50% -100% -100% -14.7% -53% -83%	-100% -16.5% -167%	16% -6% -11% -112% -10% -12.1% -37% -15% 47%	Yd Hrs  0% 14% 0% -5% 25% 0% 1.1% 20% -13% -21%	Total Svc Hours 2% 13% 0% -5% 27% 8% -0.1% 17% -14% -19%	7d Mi  0% 15% -12% -3% 25% 7% 1.2% -24% -15% -61%	0% 15% -11% -4% 24% 1% 1.1% -22% -16% -58%	-5% -4% -6% 3% -16% 14% -1.2% -8% N/A	57% -22% 22% -4% 43% 19% 9.5% 60% N/A 186%	62% -17% -16% -6% -67% -17% -12.2% -17% -2% -82%	-2% -12% -3% -2% -19% -11% -35% -1% -52%	65% -19% 31% -7% 70% -12% 10.8% 75% 1% 250%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider Mammoth FR Mammoth DAR Reno	57% -10% 8% -8% 77% 2% 10.7% 25%	70% -5% 43%  150% -64% 6.2% 17% -8% 23% 18%	58% 17% 1% -54% 121% 150% 27.5% 80% -41% -12%	140% -1.3% 16% -92% 192% -32%	-90% 26% -100% 6.2% 94%	-8% -62% 50% -100% -100% -14.7%  -53% -83% 10%	-100% -16.5% -167% -246% -300%	10% 12.1% 37% 47% 6%	Yd Hrs  0% 14% 0% -5% 25% 0% 1.1% 20% -13% -21%	7 otal Svc Hours  2% 13% 0% -5% 27% 8% -0.1% 17% -14% -19% 2%	7d Mi  0% 15% -12% -3% 25% 7% 1.2% -24% -15% -61% 0%	SVC MILES  0% 15% -11% -4% 24% 1% -1.1% -22% -16% -58% 0%	-5% -4% -6% -3% -16% -12% -8% N/A -18% -12%	### MILE    57%    -22%    -24%    -4%    -43%    -1%    -5%    -60%    -7%    -7%	5VC HR  62% -17% 16% -6% 67% -17% 12.2% 17% 2% 82% 4%	-2% -12% -3% -12% -19% -11% -35% -1% -52% -2%	5VC MI  65% -19% 31% -7% 70% -12% 10.8% 75% 1% 250%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider Mammoth FR Mammoth DAR Reno Lancaster	57% -10% 8% -8% 77% 2% 10.7% 25%	70% -5% 43%  150% -64% 6.2% 17% -8% 23% 18% 58%	58% 17% 1% -54% 121% 150% 27.5% 80%	140% -1.3% 16% -92% 192% -32% 61%	-90% 26% -100% 6.2% 94%	-8% -62% 50% -100% -100% -14.7% -53% -83% 10% -20%	-100% -16.5% -167%	10% 12.1% 15% 47% 6% 47%	Yd Hrs  0% 14% 0% -5% 25% 0% 1.1% 20% -13% -21% 1% 12%	Total Svc Hours  2% 13% 0% -5% 27% 8% -0.1% 17% -14% -19% 2% 11%	Yd Mi  0% 15% -12% -3% 25% 7% 1.2% -24% -15% -61% 0% 8%	15% -11% -4% 24% 1.1% -22% -16% -58% 0%	-5% -4% -6% 3% -16% 14% -1.2% -8% N/A -18% -12% -3%	57% -22% 22% -4% 43% 1% 9.5% 60% N/A 186% -7% 33%	5VC HR  62% -17% 16% -6% 67% -17% 12.2% 17% -2% 82% 4% 32%	-2% -12% -3% -19% -11% -35% -19% -52% -2% -3%	5VC MI  65%  -19%  31%  -7%  70%  -12%  10.8%  75%  1%  250%  6%  37%
Mammoth Express Lone Pine to Bishop Lone Pine DAR Walker DAR Bridgeport to G'Ville Benton to Bishop Bishop DAR Nite Rider Mammoth FR Mammoth DAR Reno	57% -10% 8% -8% 77% 2% 10.7% 25%	70% -5% 43%  150% -64% 6.2% 17% -8% 23% 18%	58% 17% 1% -54% 121% 150% 27.5% 80% -41% -12%	140% -1.3% 16% -92% 192% -32%	-90% 26% -100% 6.2% 94%	-8% -62% 50% -100% -100% -14.7%  -53% -83% 10%	-100% -16.5% -167% -246% -300%	10% 12.1% 37% 47% 6%	Yd Hrs  0% 14% 0% -5% 25% 0% 1.1% 20% -13% -21%	7 otal Svc Hours  2% 13% 0% -5% 27% 8% -0.1% 17% -14% -19% 2%	7d Mi  0% 15% -12% -3% 25% 7% 1.2% -24% -15% -61% 0%	SVC MILES  0% 15% -11% -4% 24% 1% -1.1% -22% -16% -58% 0%	-5% -4% -6% -3% -16% -12% -8% N/A -18% -12%	### MILE    57%    -22%    -24%    -4%    -43%    -1%    -5%    -60%    -7%    -7%	5VC HR  62% -17% 16% -6% 67% -17% 12.2% 17% 2% 82% 4%	-2% -12% -3% -12% -19% -11% -35% -1% -52% -2%	65% -19% 31% -7% 70% -12% 10.8% 75% 1% 250%

#### **Comments**

There was one comments received for the month of March 2017.

 March 9<sup>th</sup> - Individual wrote to complain that ESTA does not operate enough service on weekends (town-to-town service)

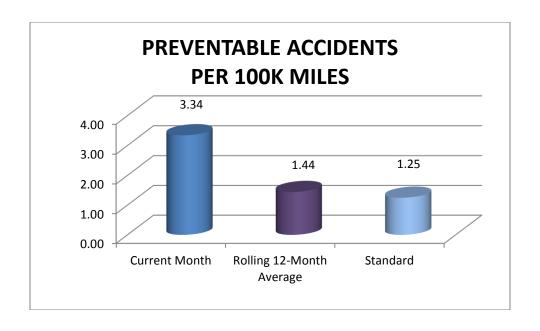
#### **COMPLAINTS PER 1,000 PASSENGERS**



#### **Accident/Incidents**

There were three preventable accidents in March 2017.

3/5/2017	ESTA bus on first left bend in road during whiteout conditions. Other party's vehicle coming other direction contacted driver side of bus. Damage to driver side of both vehicles
3/22/2017	scraped side of bus parking in the garage
3/26/2017	struck snow stake with right rear of bus while making turn



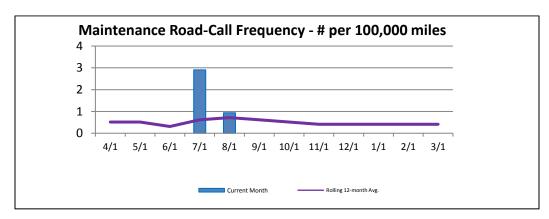
#### **Missed Runs**

Due to weather conditions and bus exchanges in March of 2017 there were some impacts to service.

DATE	ROUTE	DESCRIPTION
3/1	Green Line	Bus exchange, missed 9:45am run
3/5	Red Line	Red Line C started late: missed 7:40am run
3/5	Yellow Line	Bus out of Service at 4:30pm, missed 4:30pm to 5:40pm runs
3/22	Blue Line	Bus Stuck for 1 hour 15 minutes, missed 10:35am, 10:50am &
3/22	blue Lille	11:05am runs
3/24	Blue Line	Route ended early due to road/ice conditions, missed 5:05pm
3/24	Blue Lille	and 5:20pm runs

#### **Road Call Frequency**

There were no Road Calls during the month of March 2017. The rolling 12-month road call frequency is 0.41 per 100,000 miles traveled.



#### **Bishop Area Dial-A-Ride Wait Times**

Wait times for the Bishop Area Dial-A-Ride (Mon. through Fri., 7:00 a.m. – 6:00 p.m.)

#### MARCH 2017

	2011					
		Percent	Goal			
IMMEDIATE RESPONSE TRIPS						
Total Trips:	2,254	72% of trips				
Average Wait Time (min.):	13		< 20 minutes			
# > 30 minute wait:	139	6.1 %	< 5%			
ADVANCE RESERVATION TRIPS						
Total Trips:	883	28% of trips				
On Time Trips (± 10 min.)	745	84 %				
TOTAL SCHEDULED TRIPS	3,457					
No-Shows	220 / 144	6.3 % / 4.1 %	Incl / Excl Ckpts			
Cancellations	100	2.8 %				

